# JN FINANCIAL GROUP LIMITED FINANCIAL STATEMENTS MARCH 31, 2025



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INDEPENDENT AUDITORS' REPORT

To the Member of JN FINANCIAL GROUP LIMITED

#### **Report on the Audit of the Financial Statements**

#### Opinion

We have audited the separate financial statements of JN Financial Group Limited ("the Company") and the consolidated financial statements of the Company and its subsidiaries ("the Group"), set out on pages 5 to 181, which comprise the statements of financial position as at March 31, 2025, the statements of profit or loss, profit or loss and other comprehensive income, changes in equity and cash flows for the year then ended, and notes, comprising material accounting policies and other explanatory information.

In our opinion, the accompanying financial statements give a true and fair view of the financial position of the Group and the Company as at March 31, 2025, and of the Group's and Company's financial performance and cash flows for the year then ended in accordance with IFRS Accounting Standards as issued by the International Accounting Standards Board (IFRS Accounting Standards) and in the manner required by the Jamaican Companies Act.

#### Basis for Opinion

We conducted our audit in accordance with International Standards on Auditing (ISAs). Our responsibilities under those standards are further described in the *Auditors' Responsibilities for the Audit of the Financial Statements* section of our report. We are independent of the Company in accordance with the International Ethics Standards Board for Accountants International Code of Ethics for Professional Accountants including International Independence Standards (IESBA Code), and we have fulfilled our other ethical responsibilities in accordance with the IESBA Code. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.



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INDEPENDENT AUDITORS' REPORT (CONTINUED)

To the Member of JN FINANCIAL GROUP LIMITED

### Report on the Audit of the Financial Statements (Continued)

Responsibilities of Management and Those Charged with Governance for the Financial Statements

Management is responsible for the preparation of financial statements that give a true and fair view in accordance with IFRS Standards and the Jamaican Companies Act, and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is responsible for assessing the Group's and Company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Group or Company or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the Group's financial reporting process.

Auditors' Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditors' report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with ISAs, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

• Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.



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INDEPENDENT AUDITORS' REPORT (CONTINUED)

To the Member of JN FINANCIAL GROUP LIMITED

### Report on the Audit of the Financial Statements (Continued)

Auditors' Responsibilities for the Audit of the Financial Statements (Continued)

As part of an audit in accordance with ISAs, we exercise professional judgment and maintain professional skepticism throughout the audit. We also (continued):

- Obtain an understanding of internal control relevant to the audit in order to design audit
  procedures that are appropriate in the circumstances, but not for the purpose of
  expressing an opinion on the effectiveness of the Group's and Company's internal
  control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditors' report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditors' report. However, future events or conditions may cause the Group or Company to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.
- Obtain sufficient appropriate audit evidence regarding the financial information of the entities or business activities within the Group to express an opinion on the consolidated financial statements. We are responsible for the direction, supervision and performance of the Group audit. We remain solely responsible for our audit opinion.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.



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INDEPENDENT AUDITORS' REPORT (CONTINUED)

To the Member of JN FINANCIAL GROUP LIMITED

# Report on additional matters as required by the Jamaican Companies Act

We have obtained all the information and explanations which, to the best of our knowledge and belief, were necessary for the purposes of our audit.

In our opinion, proper accounting records have been maintained, so far as appears from our examination of those records, and the financial statements, which are in agreement therewith, give the information required by the Jamaican Companies Act in the manner required.

Chartered Accountants Kingston, Jamaica

September 25, 2025

# Consolidated Statement of Financial Position March 31, 2025

	<u>Notes</u>	2025 \$'000	<u>2024</u> \$'000
ASSETS			
Cash resources	6	39,636,511	77,677,893
Securities purchased under resale			
agreements	7	3,922,035	6,247,803
Investments	8, 39(c)	81,958,942	82,491,366
Due from related entities	11, 39(c)	267,774	177,600
Taxation recoverable		2,155,623	2,150,026
Loans, after allowance for impairment losses	10, 39(c)	160,832,206	173,349,166
Other assets	12	4,807,953	3,539,630
Investment property	13	1,673,964	1,496,510
Right-of-use assets	14(a)(i)	1,059,750	1,358,108
Property and equipment	15	4,600,710	4,955,893
Goodwill and other intangible assets	16	5,395,245	4,270,333
Deferred tax assets	17	4,958,250	4,956,885
Insurance contract assets	24(a)	113,466	88,483
Reinsurance contract assets	24(b)	3,946,117	<u>1,617,158</u>
Total assets		<u>315,328,546</u>	<u>364,376,854</u>
LIABILITIES			
Bank overdraft	6(d)	10,696	-
Customer deposits	18, 39(c)	212,427,315	268,538,167
Due to related entities	11, 39(c)	483,992	354,337
Securities sold under repurchase agreements	19, 39(c)	40,489,705	32,517,556
Other payables	20	7,227,677	6,472,846
Margin loan payable	21	· <u>-</u>	2,216,038
Due to specialised financial institutions	22	4,269,408	2,757,903
Taxation payable		165,008	200,132
Lease liabilities	14(a)(ii)	2,533,711	3,018,959
Employee benefits obligation	23(a)	1,614,500	1,198,998
Insurance contract liabilities	24(a)	8.939,416	7,351,080
Loans payable	25. 39(c)	<u>7,618,944</u>	<u> 7,857,706</u>
Total liabilities		285,780,372	332,483,722
EQUITY			
Share capital	26	12,499,495	12,499,495
Reserve fund	27	7,826,732	7,782,851
Contractual savings reserve	28	14,223	14,223
Other reserves	29	4,532,288	4,556,991
Retained earnings Total equity attributable to equity		4,646,219	7,005,823
holder of the Company		29,518,957	31,859,383
Non-controlling interest	30	29,217	33,749
Total equity		_29,548,174	31,893,132
Total liabilities and equity		315,328,546	<u>364,376,854</u>

The financial statements on pages 5 to 181 were approved for issue by the Board of Directors on September 24, 2025, and signed on its behalf by:

Director

Hon. Earl Jarrett, OJ, CD, JP, CStJ.

Dhiru Tanna, PhD

# Company Statement of Financial Position March 31, 2025

	<u>Notes</u>	2025 \$'000	2024 \$'000
ASSETS			
Cash resources	6, 39(c)	20,457	10,519
Due from related entities	11, 39(c)	61,234	31,931
Investments	8	710,399	-
Taxation recoverable		2,212	2,196
Interest in subsidiaries	9	14,818,019	19,633,400
Other assets	12	61,484	19,237
Property and equipment	15	3,027	3,967
Total assets		<u>15,676,832</u>	<u>19,701,250</u>
LIABILITIES			
Due to related entities	11, 39(c)	631,187	1,058
Other payables	20	437,413	247,361
Loans payable	25, 39(c)	8,468,493	<u>7,841,628</u>
Total liabilities		9,537,093	8,090,047
EQUITY			
Share capital	26	12,499,495	12,499,495
Accumulated deficit		( <u>6,359,756</u> )	( <u>888,292</u> )
Total equity		6,139,739	11,611,203
Total liabilities and equity		15,676,832	19,701,250

The financial statements on pages 5 to 181 were approved for issue by the Board of Directors on September 24, 2025, and signed on its behalf by:

Elizabeth Janes CD Director

Hon. Earl Janrett, OJ, CD, JP, CStJ.

Dhiru Tanna DhD

# Statements of Profit or Loss **Year ended March 31, 2025**

		Gre	Comp	any	
	<u>Notes</u>	2025 \$'000	2024 \$'000	2025 \$'000	2024 \$'000
Net financial result and other revenue: Net interest income calculated using the effective interest method:					
Interest on loans Interest on investments	39(d) 39(d)	16,685,797 6,112,436	14,672,000 <u>6,694,502</u>	42	1,042
Interest expense	31, 39(d)	22,798,233 ( <u>7,292,224</u> )	21,366,502 ( <u>6,894,879</u> )	42 ( <u>936,250</u> )	1,042 ( <u>714,034</u> )
Net interest income/(expense) Expected credit losses on financial		15,506,009	14,471,623	( 936,208)	( 712,992)
instruments Impairment losses on investment in subsidiaries	41(b)(ii)2F 9	( 797,935)	( 2,759,206)	-	- ( <u>1,278,157</u> )
Net interest income/(expenses) after	,				(1,270,137)
expected credit losses (ECL) and impairment Net finance (expenses)/income from		14,708,074	11,712,417	(936,208)	( <u>1,991,149</u> )
insurance contracts issued  Net finance income/(expenses) from	33(A)	( 239,441)	319,152	-	-
reinsurance contracts held  Net insurance finance (expense)/income	33(A)	<u>44,911</u> ( <u>194,530</u> )	( <u>125,521</u> ) 193,631	<del></del> _	
Net financial results		14,513,544	11,906,048	(936,208)	( <u>1,991,149</u> )
Other revenue: Insurance revenue Insurance service expenses Net expenses from reinsurance	34 36	8,884,743 ( 5,716,247)	8,666,203 ( 5,726,587)	-	<del>-</del> -
contracts	24A(ii), (iv)	( <u>2,632,579</u> )	( <u>3,557,893</u> )		
Net insurance revenue/(expenses)		535,917	( <u>618,277</u> )	<u> </u>	
Other operating income Other finance cost	35	8,534,417	10,200,173 ( 4,315)	686,198	1,440,375
Loss on disposal of subsidiary Loss on loan payable modification Unrealised foreign exchange (losses)/gai Net gains/(losses) on investments	49 ns 32	( 20,765) - ( 262,435) 66,089	( 144,985) 148,633 23,805	(4,303,779) - ( 26,773) ( 91,827)	( 144,985) ( 1,747)
Operating expenses	36	( <u>24,768,671</u> )	( <u>24,864,174</u> )	( <u>799,075</u> )	(_534,337)
Loss before taxation Taxation	38	( 1,401,904) ( 468,278)	( 3,353,092) 824,598	(5,471,464)	(1,231,843)
Loss for the year		( <u>1,870,182</u> )	( <u>2,528,494</u> )	( <u>5,471,464</u> )	( <u>1,231,843</u> )
Attributable to:		( 1 0 ( 1 0 - 5)	( 0.510.110	/= 4=+ +< °	(1.001.015)
Equity holder of the Company Non-controlling interest (NCI)		( 1,864,955) ( 5,227)	( 2,519,444) ( 9,050)	(5,471,464)	(1,231,843)
		( <u>1,870,182</u> )	( <u>2,528,494</u> )	( <u>5,471,464</u> )	( <u>1,231,843</u> )

# Statements of Profit or Loss and Other Comprehensive Income Year ended March 31, 2025

	Notes		Gr	oup	)	Company		
			2025		2024	<u>2025</u>		
		3	<b>5'000</b>		\$'000	\$'000		\$'000
Loss for the year		( <u>1,8</u>	370,182)	( <u>2</u>	2,528,494)	(_5,471,46	<u>54</u> )	( <u>1,231,843</u> )
Other comprehensive income:								
Items that are or may be reclassified to profit or loss:								
Exchange differences on translation of foreign subsidiaries' balances		2	259,735	(	17,259)	-		-
Realised losses on investments recognised in the statement of profit or loss (Decrease)/Increase in fair value of fair value	32	(	56,119)		16,717	-		-
through other comprehensive income (FVOCI investment securities, net of impairment loss Deferred tax on FVOCI investment securities	)	( 2	246,726)		312,204	-		-
and ECL	17	]	101,458	(	93,120)	-		-
Revaluation gain on transfer to investment property	13, 29		-		266,870	-		-
Finance (expense)/income from insurance/ reinsurance contracts Net finance (expense)/income from reinsurance	33(A)	(	10,520) 153)		9,464 31	-		- -
Deferred tax on insurance and reinsurance contracts	17		2,667	(_	2,374)		_	
			50,342	_	492,533		_	
Item that will never be reclassified to profit or loss:  Remeasurement of employee benefits								
obligation  Deferred tax on employee benefits obligation	23(d) 17	( 2	253,332) 84,444	(	288,738) 96,246	- -		<u>-</u>
		(	168,888)	(_	192,492)		_	
Total other comprehensive income for the year		(	118,546)	_	300,041		_	
Total comprehensive loss for the year		( <u>1,</u> 9	988,728)	<u>(2</u>	2,228,453)	(_5,471,46	<u>54</u> )	( <u>1,231,843</u> )
Attributable to: Equity holder of the Company Non-controlling interest		(1,9	984,213) 4,515)	(2	2,231,414) 2,961	( 5,471,46	54)	(1,231,843)
		( <u>1,9</u>	988,728)	( <u>2</u>	<u>2,228,453</u> )	(_5,471,46	<u>(4</u> )	( <u>1,231,843</u> )

# Group Statement of Changes in Equity Year ended March 31, 2025

	Share capital \$'000 (note 26)	Reserve fund \$'000 (note 27)	Contractual savings reserve \$'000 (note 28)	Other reserves \$'000 (note 29)	Retained earnings \$'000	<u>Total</u> \$'000	Non - controlling interest \$'000 (note 30)	Total equity \$'000
Balances at March 31, 2023, as restated	11,220,495	7,656,668	14,223	3,911,572	10,008,839	32,811,797	30,805	32,842,602
Total comprehensive loss for the year: Loss for the year Other comprehensive income:				<del></del>	(_2,519,444)	(_2,519,444)	( <u>9,050</u> )	(_2,528,494)
Exchange differences on translation of foreign subsidiaries' balances	-	-	-	( 18,122)	-	( 18,122)	863	( 17,259)
Realised losses on investments recognised in the statement of profit or los Increase in fair value of FVOCI investment	s -	-	-	16,717	-	16,717	-	16,717
securities, net of impairment losses and deferred tax	-	-	-	207,998	-	207,998	11,086	219,084
Increase in value of investment property at transfer from property and equipment	-	-	-	266,870	-	266,870	-	266,870
Net finance income from insurance and reinsurance contracts, net of deferred tax	-	-	-	7,121	-	7,121	-	7,121
Remeasurement of employee benefits obligation, net of deferred tax	<del>-</del>	<del>-</del>	<del></del>	<u> </u>	( <u>192,554</u> )	( <u>192,554</u> )	62	( <u>192,492</u> )
Total other comprehensive income/(loss)				480,584	( <u>192,554</u> )	288,030	12,011	300,041
Total comprehensive income/(loss)				480,584	(2,711,998)	(2,231,414)	2,961	(2,228,453)
Movement between reserves:								
Transfer to credit loss reserve	-	-	-	164,835	( 164,835)	-	-	-
Transfer to reserve fund		126,183			(126,183)			
		126,183		164,835	( <u>291,018</u> )			
Transactions with owner: Dividends (note 48) Issue of shares	- 1,279,000	-	-	- -	- -	- 1,279,000	( 17)	( 17) 1,279,000
Balances at March 31, 2024	12,499,495	7,782,851	14,223	4,556,991	7,005,823	31,859,383	33,749	31,893,132

# Group Statement of Changes in Equity (Continued) Year ended March 31, 2025

	Share capital \$'000 (note 26)	Reserve <u>fund</u> \$'000 (note 27)	Contractual savings reserve \$'000 (note 28)	Other <u>reserves</u> \$'000 (note 29)	Retained earnings \$'000	<u>Total</u> \$'000	Non - controlling interest \$'000 (note 30)	Total equity \$'000
Balances at March 31, 2024	12,499,495	7,782,851	14,223	4,556,991	7,005,823	31,859,383	33,749	31,893,132
Total comprehensive loss for the year: Loss for the year Other comprehensive income: Exchange differences on translation of					(1,864,955)	(_1,864,955)	(_5,227)	(_1,870,182)
foreign subsidiaries' balances	-	-	-	258,742	-	258,742	993	259,735
Realised gain on investments recognised in the statement of profit or los Decrease in fair value of FVOCI investment	s -	-	-	( 56,119)	-	( 56,119)	-	( 56,119)
securities, net of impairment losses and deferred tax Net finance expense from insurance and	-	-	-	( 145,268)	-	( 145,268)	-	( 145,268)
reinsurance contracts, net of deferred tax Remeasurement of employee benefits	-	-	-	( 8,006)	-	( 8,006)	-	( 8,006)
obligation, net of deferred tax					( <u>168,607</u> )	( <u>168,607</u> )	(281)	( <u>168,888</u> )
Total other comprehensive income/(loss)				49,349	( <u>168,607</u> )	( <u>119,258</u> )	<u>712</u>	( <u>118,546</u> )
Total comprehensive income/(loss)				49,349	(2,033,562)	(_1,984,213)	( <u>4,515</u> )	(_1,988,728)
Movement between reserves:								
Transfer to credit loss reserve Transfer to reserve fund	<u>-</u>	43,881	- 	282,161	( 282,161) ( 43,881)	- 	<u>-</u>	- 
		43,881		282,161	(_326,042)			<u> </u>
Transactions with owner: Dividends (note 48) Disposal of subsidiary (note 49)	-	-	- - -	( 356,213)	- - -	(356,213)	( 17)	( 17) ( 356,213)
Balances at March 31, 2025	12,499,495	7,826,732	14,223	4,532,288	4,646,219	<u>29,518,957</u>	29,217	<u>29,548,174</u>

# Company Statement of Changes in Equity Year ended March 31, 2025

	Share <u>capital</u> \$'000         (note 26)	Retained earnings \$'000	<u>Total</u> \$'000
Balances at March 31, 2023	11,220,495	343,551	11,564,046
Total comprehensive loss for the year: Loss for the year, being total comprehensive loss	-	(1,231,843)	( 1,231,843)
Transaction with owners of the Company: Issues of shares	_1,279,000	<u> </u>	1,279,000
Balances at March 31, 2024	12,499,495	( 888,292)	11,611,203
Total comprehensive loss for the year: Loss for the year, being total comprehensive loss		( <u>5,471,464</u> )	(_5,471,464)
Balances at March 31, 2025	12,499,495	( <u>6,359,756</u> )	6,139,739

# Group Statement of Cash Flows Year ended March 31, 2025

	<u>Notes</u>	2025 \$'000	<u>2024</u> \$'000
Cash flows from operating activities			
Loss for the year		(1,870,182)	(2,528,494)
Adjustments to reconcile loss to net cash (used in)/provided			
by operating activities:			
Depreciation – property and equipment	15	502,440	508,055
Depreciation on right-of-use assets	14(a)(i)	375,698	422,427
Amortisation of intangible assets	16	379,345	222,414
Loss on disposal of subsidiary	49	20,765	-
Gains on disposal of property and equipment		(6,306)	( 1,935,776)
Increase in fair value of investment property		(167,853)	(14,408)
Gain on disposal of foreclosed property		-	( 135)
(Gain)/loss on disposal of investments		( 56,119)	16,717
Losses/(gains) from foreign exchange rate changes		610,095	(77,358)
Translation differences		( 19,751)	12,322
Dividend income	35	(37,749)	(66,959)
Interest income		(22,798,233)	(21,366,502)
Interest expense	31	7,052,631	6,743,871
Interest expense on lease liabilities	14(a)(ii),31	239,593	151,008
Current tax expense	38(a)(i)	280,812	176,936
Deferred tax expense/(credit)	38(a)(ii)	187,466	(1,001,534)
Unrealised loss on investment revaluation		91,827	-
Benefits paid	23(b)	(19,243)	(16,500)
Current service cost	23(b)	56,206	26,570
Interest cost	23(b)	125,206	102,345
Loss on loan modification		-	144,985
Impairment losses on financial instruments		<u>797,935</u>	2,759,206
		(14,255,417)	(15,720,810)
Changes in operating assets and liabilities:			
Cash reserves with Bank of Jamaica (BOJ)	6	(274,948)	( 2,895,527)
Due from/(to) related entities		32,678	( 215,717)
Net additions to loans		(28,457,842)	(29,691,964)
Other assets		(1,726,608)	(1,410,450)
Net insurance and reinsurance contract assets		(2,364,615)	
Net insurance contract liabilities		1,588,336	1,857,517
Customer deposits		12,808,185	62,676,713
Other payables		1,506,339	1,217,030
Margin loan payable		(2,216,038)	129,322
Interest received		16,314,911	14,470,950
Interest paid		( 8,142,650)	( 5,083,534)
Income tax paid		$(\underline{321,533})$	(761,744)
Net cash (used in)/provided by operating activities (page 1	13)	(25,509,202)	23,669,701

# Group Statement of Cash Flows (Continued) Year ended March 31, 2025

	<u>Notes</u>	2025 \$'000	<u>2024</u> \$'000
Net cash (used in)/provided by operating activities (page 12)		(_25,509,202)	23,669,701
Cash flows from investing activities		,	
Purchase of investments		( 63,209,219)	(103,944,784)
Interest received		6,345,293	6,547,160
Dividends received	35	37,749	66,959
Acquisition of securities purchased under resale agreements Proceeds from sale of securities purchased under resale		( 91,395,067)	(330,841,913)
agreements		93,310,879	328,154,878
Assets held for sale		-	14,411
Increase in right-of-use assets due to sale and lease back		-	( 571,372)
Acquisition of intangible assets	16	(1,514,185)	( 834,918)
Acquisition of investment property	13	( 1,257)	( 201,870)
Acquisition of property and equipment	15	(321,523)	(1,226,386)
Proceeds from disposal of investment property		-	230,000
Proceeds from sale of assets held for sale		-	19,191
Proceeds from disposal of intangible assets		10,755	188
Proceeds from disposal of property and equipment		191,414	2,678,962
Cash and cash equivalent of subsidiary disposed	49	( 29,602,076)	-
Proceeds from disposal of investments		64,321,738	114,566,241
Net cash (used in)/provided by investing activities		( 21,825,499)	14,656,747
Cash flows from financing activities			
Dividends paid	48	( 17)	( 17)
Proceeds from issuance of securities sold under repurchase agreements		262,417,117	156,891,155
Repayment of securities sold under repurchase agreements		(254,203,890)	(155,238,219)
Repayment on lease liabilities	14(a)(iv)		( 651,325)
Increase in lease liabilities due to sale and lease back	- '()(- ')	-	2,190,964
Repayment to specialised financial institutions		( 586,021)	( 486,595)
Proceeds from specialised financial institutions		2,097,526	803,037
Repayment of loans payable		( 1,137,309)	-
Proceeds from loans payable		898,547	463,090
Proceeds from issuance of share capital		-	1,279,000
Net cash provided by financing activities		8,683,769	5,251,090
Net (decrease)/increase in cash and cash equivalents		( 38,650,932)	43,577,538
Cash and cash equivalents at beginning of year		60,060,101	15,979,498
Effects of exchange rate changes on cash and cash equivalents		420,334	503,065
Cash and cash equivalents at end of year		21,829,503	60,060,101
Comprised of:			
Cash and cash equivalents	6	21,840,199	60,060,101
Bank overdraft	6(d)	(10,696)	-
	` /		60 060 101
		21,829,503	60,060,101

To be read in conjunction with the accompanying notes to the financial statements.

# Company Statement of Cash Flows Year ended March 31, 2025

	<u>Notes</u>	2025 \$'000	<u>2024</u> \$'000
Cash flows from operating activities			
Loss for the year		(5,471,464)	(1,231,843)
Adjustments to reconcile loss to net cash			
used in operating activities:			
Interest income		( 42)	(1,042)
Dividend income	35	( 54,836)	( 539,836)
Depreciation of property and equipment	15	1,934	1,566
Amortisation of intangible assets	16	-	1,335
Impairment losses on investment in subsidiaries	9	-	1,278,157
Loss on disposal of subsidiary	49	4,303,779	-
Loss on loan modification	25	-	144,985
Revaluation loss on investment	32	91,827	-
Unrealised foreign exchange loss on investment	2.1	28,576	-
Interest expense	31	936,250	714,034
Dec. 6		( 163,976)	367,356
Due from/(to) related entities		600,826	( 255,388)
Other assets		( 42,247)	( 4,388)
Other payables		190,052	118,108
Interest paid Interest received		( 855,580) 42	( 642,959) 1,042
Income tax paid		( 16)	( 262)
income tax paid		(10)	(
Net cash used in operating activities		( <u>270,899</u> )	( <u>416,491</u> )
Cash flows from investing activities			
Dividends received	35	54,836	539,836
Interest in subsidiary		( 319,200)	(2,168,350)
Acquisition of property and equipment	15	(994)	(3,251)
Net cash used in investing activities		(_265,358)	( <u>1,631,765</u> )
Cash flow from financing activities			
Proceeds from issuance of share capital		-	1,279,000
Proceeds from loan payable		1,958,665	763,032
Repayment of loan payable		( <u>1,412,470</u> )	
Net cash provided by financing activities		546,195	2,042,032
Net increase/(decrease) in cash and cash equivalents		9,938	( 6,224)
Cash and cash equivalents at beginning of year		10,519	16,743
Cash and cash equivalents at end of year	6	20,457	10,519

# Notes to the Financial Statements March 31, 2025

# 1. The Company

JN Financial Group Limited ("the Company") was incorporated on August 18, 2016, under the Jamaican Companies Act and is domiciled in Jamaica. The Company is a wholly-owned subsidiary of The Jamaica National Group Limited ("the parent") incorporated in Jamaica. The registered office of the Company and its parent is located at 2-4 Constant Spring Road, Kingston 10.

The principal activity of the Company is that of a financial holding company.

"Group" refers collectively to the Company and its subsidiaries, which are as follows:

<u>Subsidiaries</u>	Country of incorporation	Percentage ownership 2025	Percentage ownership 2024	Nature of business
JN Bank Limited	Jamaica	100	100	Banking services.
JN Bank UK Limited <sup>1</sup>	England	-	100	Banking services.
JN Cayman	Cayman Islands	95.89	95.89	Mortgage lending on residential properties and other financial services.
JN Fund Managers Limited	Jamaica	100	100	Provision of investment services, pension management and administration services, credit facilities and investment banking and stock brokerage services.
JN Money Services Limited and its subsidiaries:	Jamaica	100	100	Money transfer services, including remittances, bill payments, mobile credit top up and sale of foreign currencies.
JN Money Services (UK) Limited	England	100	100	Money transfer services, including remittances, bill payments and mobile credit top up.
JN Money Services (USA) Inc.	United States of America	100	100	Money transfer services, including remittances, bill payments and mobile credit top up.
JN Money Services (Canada) Limited	Canada	100	100	Money transfer services, including remittances, bill payments and mobile credit top up.

<sup>1</sup> JN Bank UK ceased to be a subsidiary effective September 30, 2024 following divestment of 80.1% of its shareholding (see note 9).

Notes to the Financial Statements (Continued) March 31, 2025

### 1. The Company (continued)

"Group" refers collectively to the Company and its subsidiaries, which are as follows (continued):

Subsidiaries (continued)	Country of incorporation	Percentage ownership 2025	Percentage ownership 2024	Nature of business
JN Money Services (Cayman) Ltd. <sup>2</sup>	Cayman Islands	80	80	Money transfer services including remittances, bill payments, sale of foreign currency and mobile credit top up.
JN Life Insurance				1 1
Company Limited (JNLIC)	Jamaica	100	100	Life insurance services.
JN General Insurance Company Limited (JNGI)	Jamaica	99.64	99.64	General insurance services.
JN Small Business Loans Limited (JNSBL)	Jamaica	100	100	Non-operating

### 2. Licence and regulations

JN Bank Limited was licensed, and its financial statements are delivered, under the Banking Services Act, 2014 and the Banking Services Regulations 2015. JN Bank UK Limited was an authorised institution under the Financial Services and Market Act 2000 of the United Kingdom and was required to submit its financial statements to the regulators annually.

JN Money Services Limited is licensed under section 22G(2) of the Bank of Jamaica Act and its overseas based subsidiaries, as money transmitters, are licensed in the countries in which they are incorporated. JN Fund Managers Limited is designated as a primary dealer by the Bank of Jamaica and is licensed and authorised by the Financial Services Commission. JN General Insurance Company Limited and JN Life Insurance Company Limited are licensed by the Financial Services Commission and registered under the Insurance Act 2001. JN Cayman is licensed by Cayman Islands Monetary Authority.

### 3. Statement of compliance and basis of preparation

#### (a) Statement of compliance

The financial statements are prepared in accordance with International Financial Reporting Standards ("IFRS Accounting Standards") and comply with the relevant provisions of the Jamaican Companies Act.

Details of the Group's material accounting policies are included in note 47.

<sup>2</sup> JN Bank Limited holds the remaining 20% shareholding in JN Money Services (Cayman) Limited, making it a wholly-owned subsidiary of JN Financial Group Limited.

# Notes to the Financial Statements (Continued) March 31, 2025

# 3. Statement of compliance and basis of preparation (continued)

#### (a) Statement of compliance (continued)

New and amended standards that became effective during the year:

Certain new and amended standards came into effect during the current financial year. The Group has assessed them and has adopted those which are relevant to the financial statements. Details of the Group's material accounting policies, including changes during the year, are included in note 47.

# (b) Basis of preparation

The financial statements are prepared on the historical cost basis, except for the following:

- Financial instruments at fair value through profit or loss are measured at fair value;
- Financial instruments at fair value through other comprehensive income are measured at fair value;
- The liability for defined-benefit obligations is recognised as the present value of the defined-benefit obligations; and
- Investment property is measured at fair value, subsequent to initial recognition, with any change there in recognised in profit or loss.
- Insurance and reinsurance contracts are measured at fulfilment cash flows.

The preparation of the financial statements in conformity with IFRS assumes that the Company will continue in operational existence for the foreseeable future. This means that the statements of financial position and profit or loss and other comprehensive income assume no intention or necessity to liquidate or curtail the scale of operations. This is commonly referred to as the going concern basis.

#### (c) Functional and presentation currency

The functional currency of an entity is the currency of the primary economic environment in which the entity operates. The financial statements are presented in Jamaica dollars (\$), which is the functional currency of the Company. The financial statements of other entities included in the consolidated financial statements that have different functional currencies are translated into Jamaica dollars in the manner set out in note 47(o). Amounts are rounded to the nearest thousand unless otherwise stated.

#### (d) Use of estimates, assumptions and judgements

The preparation of the financial statements in conformity with IFRS requires management to make estimates, assumptions and judgements that affect the reported amounts of, and disclosures relating to, assets, liabilities, contingent assets and contingent liabilities at the reporting date and the income and expenses for the year then ended. Although these estimates are based on management's best knowledge of current events and actions, actual amounts could differ from these estimates.

Notes to the Financial Statements (Continued) March 31, 2025

### 3. Statement of compliance and basis of preparation (continued)

(d) Use of estimates, assumptions and judgements (continued)

Estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised, if the revision affects only that period, or in the period of the revision and future periods, if the revision affects both current and future periods.

Information about significant areas of estimation uncertainty and critical judgements in applying accounting policies that have the most significant effect on the amounts recognised in the financial statements are described in note 4.

#### 4. Accounting estimates and judgements

(a) Key sources of estimation uncertainty:

The key assumptions about the future and other major sources of estimation uncertainty that have a significant risk of the carrying amounts of assets and liability at the reporting date being materially adjusted in the next financial year are as follows:

(i) Post-retirement benefits [note 23]

The amounts recognised in the statements of financial position and profit or loss and other comprehensive income for certain post-retirement benefits are determined actuarially using several assumptions. The primary assumptions used in determining the amounts recognised include the discount rate used to determine the present value of estimated future cash flows required to settle the post-retirement obligations and the expected rate of increase in medical costs for post-retirement medical benefits.

The discount rate is determined based on the estimate of yield on long-term government securities that have maturity dates approximating the terms of the Group's obligation. In the absence of such instruments in Jamaica, it has been necessary to estimate the rate by extrapolating from the longest-tenor security on the market. The estimate of expected rate of increase in medical costs is determined based on inflationary factors. Any changes in these assumptions will impact the amounts recorded in the financial statements for these obligations.

(ii) Impairment of financial instruments [notes 41(b) and 47(a)]

Measurement of the expected credit loss (ECL) allowance

The measurement of the expected credit loss allowance (ECL) for financial assets measured at amortised cost and fair value through other comprehensive income (FVOCI) requires the use of complex models and significant assumptions about future economic conditions and credit behaviour (e.g. the likelihood of customers defaulting and the resulting losses). The explanation of the inputs, assumptions and estimation techniques used in measuring ECL is detailed in notes 41(b) and 47(a).

# Notes to the Financial Statements (Continued) March 31, 2025

### 4. Accounting estimates and judgements (continued)

- (a) Key sources of estimation uncertainty (continued)
  - (ii) Allowance for impairment losses [note 41(b) and 47(a)] (continued)

Measurement of the expected credit loss (ECL) allowance

A number of significant judgements are also required in applying the accounting requirements for measuring ECL, such as:

- Establishing the criteria for determining whether credit risk has increased significantly since initial recognition;
- Choosing appropriate models and assumptions for the measurement of ECL;
- Establishing the number and relative weightings of forward-looking scenarios for each type of product/market and the associated ECL; and
- Establishing groups of similar financial assets for the purposes of measuring ECL.

Detailed information about the judgements and estimates made by the Group in the above-listed areas is set out in note 41(b) and 47(a).

Sensitivity of ECL to future economic conditions

The ECL are sensitive to judgements and assumptions made regarding formulation of forward-looking scenarios and how such scenarios are incorporated into the calculations. Management performs a sensitivity analysis on the ECL recognised on material classes of its assets.

#### (iii) Insurance and reinsurance contracts

For insurance contracts issued measured under the Premium Allocation Approach (PAA), management judgement might be required to assess whether facts and circumstances indicate that a group of contracts has become onerous.  Further, judgement is sued to the general insurance subsidiary which sets premiums considering recent experience. There are no recent circumstances where there have been onerous contracts. In 2024 and 2025, the general insurance subsidiary reviewed gross combined ratios which indicated that contracts are expected to be profitable.	Areas of potential judgement	Applicable to the general insurance subsidiary
assess whether facts and circumstances indicate that any changes in the onerous group's profitability and whether any loss component remeasurement is required.  All contracts measured by the general insurance subsidiary in 2024 and 2025 under the PAA were determined to be non-onerous on initial recognition.	measured under the Premium Allocation Approach (PAA), management judgement might be required to assess whether facts and circumstances indicate that a group of contracts has become onerous. Further, judgement is required to assess whether facts and circumstances indicate that any changes in the onerous group's profitability and whether any loss component remeasurement is	to the general insurance subsidiary which sets premiums considering recent experience. There are no recent circumstances where there have been onerous contracts. In 2024 and 2025, the general insurance subsidiary reviewed gross combined ratios which indicated that contracts are expected to be profitable.  All contracts measured by the general insurance subsidiary in 2024 and 2025 under the PAA were determined to be non-onerous

# Notes to the Financial Statements (Continued) March 31, 2025

### 4. Accounting estimates and judgements (continued)

- (a) Key sources of estimation uncertainty (continued)
  - (iii) Insurance and reinsurance contracts (continued)

Areas of potential judgement	Applicable to the general insurance subsidiary
An entity can use judgement to determine which cash flows within the boundary of insurance contracts are those that relate directly to the fulfilment of the contracts.	The general insurance subsidiary performs regular expense studies and uses judgement to determine the extent to which fixed and variable overheads are directly attributable to fulfilling insurance contracts.

In applying IFRS 17 measurement requirements, certain inputs and methods were used that include significant estimates. These include estimates of future cash flows to fulfil insurance contracts, mortality, morbidity and persistency assumptions rates, discount rates including any illiquidity premiums, risk adjustment for non-financial risk, methods used to measure general insurance contracts and assumptions used in the measurement of contractual service margin (CSM).

I. Fulfilment cash flows (FCF) within contract boundary

Fulfilment cash flows comprise:

- estimates of future cash flows;
- an adjustment to reflect the time value of money and the financial risks related to future cash flows, to the extent that the financial risks are not included in the estimates of future cash flows; and
- a risk adjustment for non-financial risk.

The Group's objective in estimating future cash flows is to determine the expected value of a range of scenarios that reflects the full range of possible outcomes. The cash flows from each scenario are discounted and weighted by the estimated probability of that outcome to derive an expected present value.

The Group estimates certain FCF at the portfolio level or higher and then allocates such estimates to groups of contracts. The Group uses consistent assumptions to measure the estimates of the present value of future cash flows for the group of reinsurance contracts held and such estimates for the groups of underlying insurance contracts.

Estimates of future cash flows

Included in the measurement of each group of contracts within the scope of IFRS 17 are all of the future cash flows within the boundary of each group of contracts. The estimates of these future cash flows are based on probability-weighted expected future cash flows. The Group estimates which cash flows are expected and the probability that they will occur as at the measurement date. In making these expectations, the Group uses information about past events, current conditions and forecasts of future conditions. The Group's estimate of future cash flows is the mean of a range of scenarios that reflect the full range of possible outcomes. Each scenario specifies the amount, timing and probability of cash flows.

# Notes to the Financial Statements (Continued) March 31, 2025

### 4. Accounting estimates and judgments (continued)

- (a) Key sources of estimation uncertainty (continued)
  - (iii) Insurance and reinsurance contract (continued)
    - I. Fulfilment cash flows (FCF) (continued)

Estimates of future cash flows (continued)

The probability-weighted average of the future cash flows is calculated using a deterministic scenario representing the probability-weighted mean of a range of scenarios.

Where estimates of expenses-related cash flows are determined at the portfolio level or higher, they are allocated to groups of contracts on a systematic basis, such as activity-based costing method. The Group has determined that this method results in a systematic and rational allocation. Similar methods are consistently applied to allocate expenses of a similar nature.

Uncertainty in the estimation of future claims and benefit payments and premium receipts arises primarily from the unpredictability of changes in the mortality rates, the variability in policyholder behaviour, and uncertainties regarding future inflation rates and expenses growth. Assumptions used to develop estimates about future cash flows are reassessed at each reporting date and adjusted where required.

For the general insurance subsidiary, the Group projects estimates of future expenses relating to fulfillment of contracts using historical loss development triangles. In addition, under certain methods used to assess claims incurred for the general insurance contracts, estimates of future claim payments are adjusted for inflation.

For the life insurance subsidiary, the Group projects estimates of future expenses relating to fulfilment of contracts within the scope of IFRS 17 using current expense levels adjusted for inflation. Possible increases in expense assumptions increase estimates of future cash outflows and thus decrease the Contractual Service Margin (CSM) within the Liability for Remaining Coverage (LRC) for contracts measured under the General Measurement Model (GMM), and they increase the Liability for Incurred Claims (LIC) for contracts measured under the Premium Allocation Approach (PAA).

#### Contract boundaries

The assessment of the contract boundary, which defines which future cash flows are included in the measurement of a contract, requires judgement and consideration of the Group's substantive rights and obligations under the contract.

# Notes to the Financial Statements (Continued) March 31, 2025

### 4. Accounting estimates and judgments (continued)

- (a) Key sources of estimation uncertainty (continued)
  - (iii) Insurance and reinsurance contract (continued)
    - I Fulfilment cash flows (FCF) (continued)

Mortality and morbidity

The Group derives mortality and morbidity rate assumptions from credible mortality and morbidity tables published by actuarial institutes including the Canadian Institute of Actuaries. An investigation into the Group's experience is performed, and statistical methods are used to adjust the assumptions tables to produce the probability-weighted expected rates in the future over the duration of the insurance contracts. Rates are differentiated between policyholder groups, based on gender. A possible increase in mortality rates increases estimates of future cash outflows and thus decreases the CSM.

#### Persistency

The Group derives assumptions about lapse and surrender rates based on Group and industry experience. Historical lapse and surrender rates are derived from the Group's policy administration data. An analysis is then performed of the Group's historical rates in comparison to the assumptions previously used. Statistical methods are used to derive adjustments to reflect the Group's own experience and any trends in the data, to arrive at the probability-weighted expected lapse and surrender rates. Possible increases in lapse and surrender rates could increase or decrease estimates of future cash outflows and thus decrease or increase the CSM.

The following assumptions about lapse and surrender rates were used:

	2025	2024
Life risk	0-18%	0-18%

#### Discount rates

For the life insurance subsidiary, the top-down approach was used to derive the discount rates. Under this approach, the discount rate is determined as the yield implicit in the fair value of a reference portfolio adjusted for differences between the reference portfolio of assets and respective liability cash flows (known as an 'illiquidity premium'). The risk-free yield is derived using Government of Jamaica bond rates available in the market denominated in the same currency as the product being measured. For the general insurance subsidiary, the bottom-up approach. The Group's portfolio comprises Government of Jamaica (GOJ) bonds. The assets were selected in order to match the liability cash flows. The yield from the reference portfolio was adjusted to remove both expected and unexpected credit risk, and to reflect the illiquidity of insurance contracts. These adjustments were estimated using information from observed historical levels of default relating to the bonds included in the reference portfolio and observed corporate bond spreads over GOJ bonds.

# Notes to the Financial Statements (Continued) March 31, 2025

### 4. Accounting estimates and judgments (continued)

- (a) Key sources of estimation uncertainty (continued)
  - (iii) Insurance and reinsurance contract (continued)
    - I. Fulfilment cash flows (FCF) (continued)

Discount rates (continued)

Observable market information is available for up to 20 years for the life insurance subsidiary. For the unobservable period, the yield curve was interpolated the last observable point and an ultimate spot rate at 60 years using linear interpolation.

The yield curves that were used to discount the estimates of future cash flows are as follows:

			2025		
Product	1	5	10	20	30
	<u>year</u>	<u>years</u>	<u>years</u>	<u>years</u>	<u>years</u>
Life risk (issued and					
reinsurance held)	<u>5.53%</u>	<u>6.10%</u>	<u>7.12%</u>	<u>8.62%</u>	<u>8.26%</u>
			2024		
			2024		
Product	1	5	10	20	30
	<u>year</u>	<u>years</u>	<u>years</u>	<u>years</u>	<u>years</u>
Life risk					
(issued and					
reinsurance held)	<u>7.54%</u>	<u>5.12%</u>	<u>6.26%</u>	<u>9.41%</u>	<u>8.31%</u>

Methods used to measure general insurance contracts

Judgement is involved in assessing the most appropriate technique to estimate insurance liabilities for the claims incurred. Estimates are performed on an accident year basis.

In its claims incurred assessments, the company uses internal data consisting of historical paid claims, case reserves, and allocated claims expenses. This information is used to develop ultimate incurred claims and allocated claim adjustment expense estimates by accident year. The Incurred Development, Bornhuetter-Ferguson and Expected Loss Ratio methods are used to arrive at the estimates of incurred but not reported claims, which are industry standards for this type of claim.

The Incurred Development method projects current reported incurred claims to their ultimate values by accident year based on historical incurred development patterns. The Bornhuetter-Ferguson gives some weight to historically based development patterns and the balancing weight to historically based expected ultimate loss ratios.

# Notes to the Financial Statements (Continued) March 31, 2025

### 4. Accounting estimates and judgments (continued):

- (a) Key sources of estimation uncertainty (continued):
  - (iii) Insurance and reinsurance contracts (continued):
    - I. Fulfilment cash flows (FCF) (continued):

Methods used to measure general insurance contracts (continued)

The Expected Loss Ratio method derives the ultimate incurred losses by applying the expected loss ratios to the earned premium. This method gives no weight to the losses reported as at the valuation date.

Risk adjustment for non-financial risk

The risk adjustment for non-financial risk is the compensation that is required for bearing the uncertainty about the amount and timing of cash flows that arise from non-financial risk as the insurance contract is fulfilled. Because the risk adjustment represents compensation for uncertainty, estimates are made on the degree of diversification benefits and expected favourable and unfavourable outcomes in a way that reflects the Group's degree of risk aversion. The Group estimates an adjustment for non-financial risk separately from all other estimates. The Group does not consider the effect of reinsurance in the risk adjustment for non-financial risk of the underlying insurance contracts.

For the life insurance subsidiary, the margin method was used to derive the risk adjustment for non-financial risk at the contract level. In the margin method, the risk adjustment is determined by applying margins to actuarial assumptions relating to non-financial risk. The risk adjustment is calibrated to a confidence level using the Life Insurance Capital Adequacy Test (LICAT) method. The LICAT method maps the relevant shocks for non-financial risks from the Jamaican LICAT capital framework to an 85th confidence level.

For the general insurance subsidiary, the risk adjustment was calculated at a line of business level and then allocated down to each group of contracts in accordance with their risk profiles. The confidence level method was used to derive the risk adjustment for non-financial risk.

In the confidence level method, the risk adjustment is determined by bootstrapping the loss distribution of the company's historical claims data. A correlation matrix was used to aggregate the risk adjustments to the entity level.

For the life insurance subsidiary, the resulting amount of the calculated risk adjustment corresponds to the confidence level of 87% (2024: 88%). For the general insurance subsidiary, the calculated risk adjustment corresponds to the confidence level of 75% (2024: 75%). The methods and assumptions used to determine the risk adjustment for non-financial risk were not changed in 2025.

# Notes to the Financial Statements (Continued) March 31, 2025

# 4. Accounting estimates and judgments (continued)

- (a) Key sources of estimation uncertainty (continued)
  - (iii) Insurance and reinsurance contracts (continued):
    - II. Contractual service margin (CSM)

Determination of coverage units and period

The amount of the CSM recognised in profit or loss for insurance contract services in the period is determined by the allocation of the CSM remaining at the end of the reporting period over the current and remaining expected insurance coverage period of the group of insurance contracts based on coverage units. The coverage period is defined as a period during which the entity provides insurance contract services.

For individual and creditor life contracts, the coverage period corresponds to the insurance coverage.

The total number of coverage units in a group is the quantity of service provided by the contracts in the group over the expected coverage period. The coverage units are determined at each reporting period-end prospectively by considering:

- a. the quantity of benefits provided by contracts in the group;
- b. the expected coverage period of contracts in the group; and
- c. the likelihood of insured events occurring, only to the extent that they affect the expected coverage period of contracts in the group.

The Group uses the amount that it expects the policyholder to be able to validly claim in each period if an insured event occurs as the basis for the quantity of benefits with respect to insurance coverage. The Group reflects the time value of money in the allocation of the CSM to coverage units, using discount rates determined at initial recognition.

#### (iv) Outstanding claims:

Outstanding claims comprise estimates of the amount of reported losses and loss expenses, plus a provision for losses incurred but not reported, based on historical experience. The loss and loss expense reserves have been determined by the Group's actuary using the Group's past loss experience and industry data. Amounts recoverable in respect of claims from re-insurers are estimated in a manner consistent with the underlying liabilities.

# Notes to the Financial Statements (Continued) March 31, 2025

### 4. Accounting estimates and judgments (continued)

- (a) Key sources of estimation uncertainty (continued)
  - (iv) Outstanding claims (continued):

Management believes, based on the analysis completed by its actuary, that the provision for outstanding losses and loss expenses will be adequate to cover the ultimate net cost of losses incurred up to the reporting date. However, the provision is necessarily an estimate and may ultimately be settled for a significantly greater or lesser amount. Any subsequent differences arising are recorded in the period in which they are determined.

Note 47(w) gives information about the assumptions and uncertainties relating to insurance liabilities and discloses the risk factors in these contracts.

#### (v) Goodwill:

Goodwill is tested annually for impairment. Determining whether goodwill is impaired requires an estimation of the value in use of the cash-generating unit to which goodwill has been allocated. The value in use calculation requires the Group to estimate the future cash flows expected to arise from the cash-generating unit and a suitable discount rate in order to calculate present value.

#### (vi) Impairment of subsidiary:

Impairment reviews may occur if there are any triggering events or changes in circumstances which may indicate that the carrying amount of the investment in subsidiary is not recoverable. The assessment of recoverable amount requires management to make assumptions to determine estimate of expected future cash flows and appropriate discount rate in order to calculate present value. Impairment losses are calculated on a cash generating unit (CGU) basis. An impairment arises when the recoverable amount of the CGU is less than the carrying amount of the CGU.

#### (vii) Measurement of fair values:

The Group's accounting policy on fair value measurements is set out in accounting policy note 47(b).

When measuring the fair value of an asset or liability, the Group uses market-observable data as far as possible. Fair values are categorized into different levels in a fair value hierarchy based on the inputs used in the valuation techniques, as follows:

- Level 1 Quoted market price (unadjusted) in an active market for identical assets or liabilities.
- Level 2 Valuation techniques based on observable inputs, either directly (i.e. as prices) or indirectly (i.e. derived from prices). This category includes instruments valued using: quoted market prices in active markets for similar instruments; quoted prices for identical or similar instruments in markets that are considered less than active; or other valuation techniques where all significant inputs are directly or indirectly observable from market data.

# Notes to the Financial Statements (Continued) March 31, 2025

### 4. Accounting estimates and judgments (continued)

- (a) Key sources of estimation uncertainty (continued)
  - (vii) Measurement of fair values (continued):

Fair values are categorized into different levels in a fair value hierarchy based on the inputs used in the valuation techniques, as follows (continued):

• Level 3 - Valuation techniques using significant unobservable inputs. This category includes all instruments where the valuation technique includes inputs not based on observable data and the unobservable inputs have a significant effect on the instrument's valuation. This category includes instruments that are valued based on quoted prices for similar instruments where significant unobservable adjustments or assumptions are required to reflect differences between the instruments.

Valuation techniques include net present value and discounted cashflow models, comparison to similar instruments for which market-observable prices exist and other valuation models. Assumptions and inputs used in valuation techniques include risk free and benchmark interest rates, credit spreads and other risk premia used in estimating discount rates.

Judgment is required in interpreting market data to arrive at estimates of fair values for levels 2 and 3. Consequently, the estimates arrived at may be significantly different from the actual price of the instrument in an arm's length transaction.

The Group recognises transfers between levels of the fair value hierarchy at the end of the reporting period in which the change has occurred.

- (b) Critical accounting judgements (other than these involving estimation) that management has made in applying accounting policies and that have the most significant effect on amounts recognised in these financial statements are:
  - (i) Classification of financial assets:

The assessment of the business model within which the assets are held and assessment of whether the contractual terms of the financial asset are solely payments of principal and interest (SPPI) on the principal amount outstanding requires management to make certain judgements on its business operations.

In classifying financial assets, management makes judgements about whether the criteria are met. For example, the determination of whether a security may be classified as amortised cost or whether a security's fair value may be classified as 'Level 1' in the fair value hierarchy requires judgement as to whether a market is active.

(ii) Impairment of subsidiaries:

The valuation of a company is not an exact science and ultimately depends on what the company is worth to a serious investor or buyer. Profit and cash flow forecasts necessarily depend on subjective judgement, the company's underlying business continuing as a going concern and involves determining the company's relevant earnings and then capitalizing those relevant earnings at a rate which reflects the expected risks of achieving those earnings.

Notes to the Financial Statements (Continued) March 31, 2025

### 4. Accounting estimates and judgements (continued)

- (b) Critical accounting judgements (other than these involving estimation) that management has made in applying accounting policies and that have the most significant effect on amounts recognised in these financial statements are (continued):
  - (iii) Insurance and reinsurance contracts

A number of significant judgements are made in relation to the following:

- *Classification of insurance and reinsurance contracts*: assessing whether the contract transfers significant insurance risk;
- Level of aggregation of insurance and reinsurance contracts: identifying portfolios of contracts and determining groups of contracts that are onerous on initial recognition and those that have no significant possibility of becoming onerous subsequently;
- Measurement of insurance and reinsurance contracts: determining the techniques for estimating risk adjustments for non-financial risk and the coverage units provided under a contract;

Detailed information about the judgements made by the Group in the above areas is set out in [note 47(w)]

### 5. Responsibilities of the appointed actuaries and external auditors

Xavier Benarosch of Eckler Partners Limited, Constance Dalmadge Hall of Eckler Limited and Niala Saith-Deschamps of PricewaterhouseCoopers LLP, have been appointed actuaries by the Board of Directors pursuant to the Insurance Act 2001 or the requirement of IAS 19 where applicable. With respect to the preparation of financial statements, the actuary is required to carry out an actuarial valuation of management's estimate of the insurance subsidiaries' policy liabilities and one of the banking subsidiaries' group health and group life liabilities and report thereon to the shareholders and members. Actuarially determined insurance contract assets or liabilities consist of the provisions for, and reinsurance recovery of, unpaid claims and adjustment expenses on insurance policies in force, including provisions for salvage and subrogation. The valuations are made in accordance with accepted actuarial practice, as well as any other matter specified in any directive made by regulatory authorities. The actuary's report outlines the scope of his/her work and opinion. An actuarial valuation is prepared annually.

The external auditors have been appointed by the shareholders pursuant to the Jamaican Companies Act to conduct an independent and objective audit of the financial statements of the Company in accordance with International Standards on Auditing, and report thereon to the shareholders. In carrying out their audit, the auditors also make use of the work of the actuaries and his/her report on the subsidiaries' actuarially determined policy liabilities, post-employment and other obligations. The auditors' report outlines the scope of their audit and their opinion.

# Notes to the Financial Statements (Continued) March 31, 2025

#### 6. Cash resources

Out 1 to 5 to 1 to 5	Gı	oup	Com	pany
	2025	2024	2025	2024
	\$'000	\$'000	\$'000	\$'000
Cash and cash equivalents for statement of				
cashflows [see (a)]	21,840,199	60,060,101	20,457	10,519
Restricted cash [see (b)]		96,428		
	21,840,199	60,156,529	20,457	-
Cash reserves with Bank of Jamaica [see (c)]	17,796,312	17,521,364		
	39,636,511	77,677,893	<u>20,457</u>	10,519

- (a) Cash and cash equivalents represent cash on hand and balances with banks. Included in this amount is cash of \$34.07 million (2024: \$27.78 million) received from National Housing Trust (NHT) for NHT members' contribution refund.
- (b) The foreign banking subsidiary had an amount of \$Nil million (2024: \$96.43 million) held as a restricted deposit for minimum collateral deposit by a financial institution.
- (c) Statutory reserves, required by regulation to be held by JN Bank Limited at Bank of Jamaica (BOJ), comprise cash reserves, which are not available for use and are determined by the percentage of average prescribed liabilities stipulated by the BOJ.
  - At March 31, 2025, the required percentage of the average prescribed liabilities was 6% (2024: 6%) for Jamaica dollar liabilities and 14% (2024: 14%) for foreign currency liabilities. JN Bank Limited met the cash reserve requirements at the year-end.
- (d) Unsecured and secured overdraft facilities amounting to \$145 million (2024: \$145 million) and \$Nil (2024: \$Nil), respectively, are held by subsidiaries with a commercial bank. At the reporting date, the amount drawn under the secured overdraft facility was \$10.70 million (2024: \$Nil) and \$Nil (2024: \$Nil) under the unsecured facility.
- (e) The expected credit loss on these balances is immaterial.

#### 7. Securities purchased under resale agreements

	Green	Group		
	2025	2024		
	\$'000	\$'000		
Principal	3,806,019	6,006,432		
Interest receivable	<u>116,016</u>	241,371		
	<u>3,922,035</u>	<u>6,247,803</u>		

At March 31, 2025, securities obtained and held under resale agreements for the Group had a fair value of \$7,356.11 million (2024: \$9,502.62 million). The balance is shown net of expected credit losses of \$0.18 million (2024: \$0.19 million) [see note 41(b)(ii)].

Notes to the Financial Statements (Continued) March 31, 2025

# 7. Securities purchased under resale agreements (continued)

The movement in expected credit losses on securities purchased under resale agreements is as follows:

	Grou	ıp	
	<u>2025</u>	<u>2024</u>	
	\$'000	\$'000	
At beginning of year Decease in allowance	190 (15)	514 ( <u>324</u> )	
Balance at end of year	<u> 175</u>	<u>190</u>	

Securities purchased under resale agreements, excluding interest receivable, are due from the reporting date, as follows:

	Gr	Group		
	<u>2025</u>	2024		
	\$'000	\$'000		
Within 3 months	1,009,205	1,613,404		
3 months to 1 year	2,796,814	4,393,028		
	3,806,019	6,006,432		

# 8. <u>Investments</u>

	Group		Company	
	<u>2025</u>	2024	2025	2024
	\$'000	\$'000	\$'000	\$'000
Amortised cost				
Treasury bills	-	3,474,794	-	-
Corporate bonds	18,369	53,354	-	-
Certificates of deposit [see (iv), (v), (vii) below]	4,515,754	9,784,320		
	4,534,123	13,312,468	-	_
Less expected credit losses on amortised				
cost investments [see note 41(b)(ii)]	(5,835)	(5,854)		
	4,528,288	13,306,614		
Fair value through other comprehensive income				
Corporate and sovereign bonds	10,685,861	12,093,179	-	-
Government of Jamaica securities				
[see (iii), (viii) below]	56,147,559	51,138,255	-	-
Treasury bills	8,038,842	3,915,460	-	-
Quoted equities	196,939	201,062	-	-
Unquoted equities [see (i) below]	19,608	19,608		
	75,088,809	67,367,564		
Subtotal (carried forward to page 31)	79,617,097	80,674,178		

# Notes to the Financial Statements (Continued) March 31, 2025

# 8. <u>Investments (continued)</u>

		Group	Comp	oany
	2025	2024	2025	2024
	\$'000	\$'000	\$'000	\$'000
Subtotal (bought forward from page 30)	79,617,097	80,674,178		
Fair value through profit or loss				
Quoted equities	385,775	461,997	-	-
Unquoted equities [see (i) below]	710,399	-	710,399	-
Mutual funds	284,901	286,919		
	1,381,075	748,916	710,399	
Sub-total	80,998,172	81,423,094	710,399	-
Interest receivable	960,770	1,068,272		
	81,958,942	<u>82,491,366</u>	<u>710,399</u>	

The movement in expected credit losses on investments measured at amortised cost and FVOCI is as follows:

	_	Group	
		<u>2025</u>	2024
		\$'000	\$'000
At beginning of year		455,662	321,290
Translation adjustments		409	( 631)
Increase/(decrease) in allowance [note 41(b)(ii)]:			
Securities at amortised cost		568	2,822
Securities at FVOCI		( <u>306,163</u> )	132,181
Balance at end of year		<u>150,476</u>	455,662

- (i) Unquoted equities for the Group comprise 5,020,000 (2024: 5,020,000) units of shares held by JN Bank Limited in Automated Payments Limited, an automated clearing house operator. These shares are classified as fair value through other comprehensive income. Unquoted equities for the Company represent residual investment of 16% in JN Bank UK following the divestment of majority shareholding on September 30, 2024 (see notes 49 and 51).
- (ii) Investments, excluding interest receivable and expected credit losses, are due from the reporting date, as follows:

	Gro	Group Compai		pany
	<u>2025</u>	<u>2024</u>	<u>2025</u>	2024
	\$'000	\$'000	\$'000	\$'000
No specific maturity	1,597,622	969,586	710,399	-
Within 3 months	8,348,213	12,559,527	-	-
3 months to 1 year	7,211,094	6,889,507	-	-
1 year to 5 years	21,493,620	23,478,506	-	-
5 years and over	42,353,458	<u>37,531,822</u>		
	<u>81,004,007</u>	<u>81,428,948</u>	<u>710,399</u>	

Notes to the Financial Statements (Continued) March 31, 2025

### 8. <u>Investments (continued)</u>

- (iii) Several investments of the general and life insurance subsidiaries, totalling \$159.23 million (2024: \$160.57 million), are held to the order of the Financial Services Commission (FSC), as required by the Insurance Act 2001.
- (iv) The Group's USA-based indirect subsidiary, as a money transmitter, is licensed in the States of New York, Maryland, Connecticut, New Jersey, Georgia, Florida, California and Massachusetts, as well as in The District of Columbia, and the regulations require a total minimum net worth of US\$3.32 million (2024: US\$3.22 million). In addition, the regulations require surety bonds in favour of, and/or pledged funds to, the Superintendent of Banking of US\$5.68 million (2024: US\$5.43 million).
- (v) An amount of US\$0.03 million (2024: US\$0.03 million), is held with Ghana Merchant Bank in respect of its provision of remittance services on behalf of an indirect subsidiary and are accordingly restricted.
- (vi) At March 31, 2025, investments that are pledged by the Group as collateral for securities sold under repurchase agreements had a carrying value of \$50.46 billion (2024: \$37.75 billion).
- (vii) A banking subsidiary pledged certificates of deposit amounting to \$3.07 million (2024: \$3.05 million) with a commercial bank to cover a third-party guarantee.
- (viii) A banking subsidiary pledged investments amounting to \$978.62 million (2024: \$883.98 million) to facilitate settlement of Multilink transactions. This represents the pledge of amounts to J.E.T.S Limited. It represents a proportional amount of the banking subsidiary's multilink transactions and is to cover J.E.T.S. Limited due to delayed/overnight and over weekend settlement by all financial institutions on the multilink network.

#### 9. Interest in subsidiaries

	<b>Company</b>		
	<u>2025</u>	2024	
	\$'000	\$'000	
Opening investment in subsidiaries, cost	24,541,133	22,372,783	
Additional investments made	4,378,260	2,168,350	
Disposal of investments, cost	(14,031,804)	-	
Less: impairment provision	( <u>69,570</u> )	( <u>4,907,733</u> )	
Closing investment in subsidiaries	<u>14,818,019</u>	<u>19,633,400</u>	
Impairment losses on interest in subsidiaries:			
Opening impairment	( 4,907,733)	( 3,629,576)	
Additional impairment [see (a) below]	-	(1,278,157)	
Adjustment arising from disposal of subsidiary	4,838,163	<u> </u>	
Closing impairment	( <u>69,570</u> )	( <u>4,907,733</u> )	

#### (a) Impairment of subsidiary:

In the prior year, impairment losses for JN Bank UK were determined by inputting fair value of the subsidiary based on the consideration of £20 million paid, by an independent third party, for 80.1% interest. The fair value, determined at £25 million, net of the carrying value of £32.9 million, resulted in an impairment provision of J\$1.3 billion.

Notes to the Financial Statements (Continued) March 31, 2025

# 10. Loans, after allowance for impairment losses

	Group		
	<u>2025</u>	2024	
	\$'000	\$'000	
Mortgage loans - principal [see (b) below]	106,609,004	113,408,733	
Term loans	2,545,499	1,974,073	
Other loans	50,389,790	57,049,333	
	159,544,293	172,432,139	
Accrued interest	1,287,913	917,027	
	160,832,206	173,349,166	

Loans, less allowance for losses, excluding interest receivable, are due from the reporting date, as follows:

	Gr	Group	
	<u>2025</u>	2024	
	\$'000	\$'000	
Within 3 months	9,447,469	3,707,132	
3 months to 1 year	7,506,229	6,323,537	
1 year to 5 years	40,324,848	37,482,824	
5 years and over	102,265,747	124,918,646	
	159,544,293	172,432,139	

The Group's loan portfolio, less allowance for losses, is concentrated as follows:

	Group			
	Number of accounts		Value	
	2025	2024	2025	2024
			\$'000	\$'000
Professional and other services	18,319	14,357	8,077,428	6,283,940
Individuals	56,574	76,629	128,502,628	139,181,532
Corporations	<u>164</u>	<u>146</u>	24,252,150	27,883,694
	<u>75,057</u>	<u>91,132</u>	160,832,206	173,349,166

Loans and advances on which interest is no longer accrued [see note 47(q)] amounted to \$12,937.04 million (2024: \$12,419.86 million) for the Group. This represents 7.90% (2024: 7.01%) of the gross loan portfolio for the Group. These loans are included in the financial statements, net of allowance for losses.

# Notes to the Financial Statements (Continued) March 31, 2025

# 10. Loans, after allowance for impairment losses (continued)

### (a) Allowance for losses

Impairment losses on loans are as follows:

	Group	
	2025 \$'000	2024 \$'000
At beginning of year	4,845,971	5,782,692
Increase in allowance made during the year [note 41(b)(ii)]	1,068,372	1,965,261
Translation adjustment [note 41(b)(ii)] Write-offs during the year [note 41(b)(ii)]	2,353 ( <u>2,796,031</u> )	459,311 ( <u>3,361,293</u> )
At end of year [note 41(b)(ii)]	3,120,665	4,845,971

Provisions made in accordance with Bank of Jamaica and other provisioning requirements are as follows:

		Group	
	<u>2025</u>	2024	
	\$'000	\$'000	
Specific provision	2,426,051	4,024,906	
General provision	<u>1,725,388</u>	1,569,678	
	<u>4,151,439</u>	<u>5,594,584</u>	

The total expected loss allowance is broken down as follows:

	Gı	Group	
	2025	2024	
	\$'000	\$'000	
Expected loss allowance per IFRS [note 41(b)(ii)] Additional allowance based on Bank of Jamaica and	3,120,665	4,845,971	
other provisioning requirements [note 29(c)]	1,030,774	748,613	
	4,151,439	<u>5,594,584</u>	

### (b) Mortgage loans

Included in mortgage loans for the Group are balances due from directors and companies controlled by directors amounting to \$195.47 million (2024: \$208.76 million) and interest receivable on these loans of \$84,346 (2024: \$95,862).

The Group's mortgage loan agreements include the right to call mortgages at any time with six months' notice, except for new loans, for which the notice may not be given until after the expiration of six months from the issue date.

Notes to the Financial Statements (Continued) March 31, 2025

# 11. <u>Due from/(to) related entities</u>

Due from/(to) related entities represent balances held by subsidiaries and other related entities in the ordinary course of business. The balances are unsecured, interest free and due within 3 months.

	Gre	Group		pany
	2025	2024	2025	2024
	\$'000	\$'000	\$'000	\$'000
Due from related entities:				
Parent	183,033	123,754	22,639	13,211
Fellow subsidiary	22,751	11,856	17,436	8,156
Subsidiaries	-	-	16,758	4,224
Other related entities	61,990	41,990	4,401	6,340
	<u>267,774</u>	<u>177,600</u>	61,234	<u>31,931</u>
Due to related entities:				
Parent	111,659	35,537	97,755	-
Fellow subsidiary	-	<del>-</del>	-	308
Subsidiaries	-	-	526,856	-
Other related entities	372,333	318,800	6,576	<u>750</u>
	<u>483,992</u>	<u>354,337</u>	<u>631,187</u>	1,058

#### 12. Other assets

	Gre	Group		Company	
	<u>2025</u>	<u>2024</u>	<u>2025</u>	2024	
	\$'000	\$'000	\$'000	\$'000	
Other receivables [see (ii) below] Bond principal receivable	4,306,197	3,026,514	61,484	19,237	
(net of ECL) [see (iii) below]	477,495	481,461	-	-	
Office supplies	24,261	31,655			
	<u>4,807,953</u>	<u>3,539,630</u>	<u>61,484</u>	<u>19,237</u>	

(i) The balances are reflected net of expected credit loss allowance, as follows:

		Group	
	<u>2025</u>	<u>2024</u>	
	\$'000	\$'000	
At beginning of the year	618,728	19,741	
Write off	( 19)	( 59,353)	
Translation adjustment	( 925)	( 926)	
Increase in allowance	35,173	659,266	
At end of the year	<u>652,957</u>	<u>618,728</u>	

(ii) A banking subsidiary pledged other assets amounting to \$49.62 million (2024: \$49.10 million) for bid collateral related to guarantees issued by other banks.

Notes to the Financial Statements (Continued) March 31, 2025

## 12. Other assets (continued)

(iii) In the prior year, the Niquan Energy Trinidad Ltd 11% Secured Bond, which matured in 2024, and for which a new maturity date was not approved by the bondholders, was reclassified to other receivables at amortised cost. This is shown, net of expected credit loss of \$650.95 million (2024: \$610.99 million). All the other amounts are due to be recovered within 12 months.

#### 13. <u>Investment property</u>

(a) Reconciliation of carrying amount

	Group		
	2025	2024	
	\$'000	\$'000	
Balance at beginning of year	1,496,510	1,118,240	
Additions	1,257	201,870	
Disposals	-	(230,000)	
Transfer to property and equipment (note 15)	-	( 190,000)	
Transfer from property and equipment (note 15)	-	313,655	
Increase in value of investment property			
at transfer from property and equipment (note 29)	-	266,870	
Change in fair value (note 35)	167,853	14,408	
Translation adjustment	8,344	1,467	
Balance at end of year	1,673,964	1,496,510	

- (b) Investment property comprises a number of commercial properties that are leased to third parties. Each of the leases is for an initial non-cancellable period of five years. Subsequent renewals are negotiated with the lessee and historically the average renewal period is four years. Further information about these leases is included in note 14.
- (c) Changes in fair values are recognised in profit or loss and included in 'other operating income' or 'operating expenses.' All changes in fair value are unrealised.
- (d) Amounts recognised in profit or loss

The property rental income earned by the Group from investment property which are leased under operating leases amounted to \$73.12 million (2024: \$42.44 million). Direct operating expenses, arising from the investment property that generated rental income during the year, amounted to \$28.83 million (2024: \$17.68 million).

## Notes to the Financial Statements (Continued) March 31, 2025

## 13. <u>Investment property (continued)</u>

#### (e) Measurement of fair values

Fair value hierarchy

The fair value of investment property was determined by external, independent property valuers, having appropriate recognised professional qualifications and recent experience in the location and category of the property being valued. The independent valuers provide the fair value of the Group's investment property portfolio every three years and estimate the changes in fair value in the intervening periods. Also, the valuers have made reference to market evidence of transaction prices for similar properties, with appropriate adjustments for size and location. The appraised fair values are rounded within the range of values.

The fair value measurement for investment property has been categorised as level 3 in the fair value hierarchy based on the inputs to the valuation technique used.

Valuation technique	Significant unobservable/observable inputs	Inter-relationship between key inputs and fair value measurement
Income approach: The valuation model examines the price an investor would be prepared to pay for the right to receive a certain income stream.  The model considers the present value of net cash flows to be generated from the property, taking into account expected rental growth rate, and current rental rates. The estimated net cash flows are discounted using current yields. Among other factors, the yield estimation considers the quality of a building and its location, tenants' credit quality and lease terms.	<ul> <li>Expected market rental growth yields (7%-8.5%)</li> <li>Occupancy rate (75%-85%)</li> <li>Risk adjusted discount rate (9%)</li> </ul>	The estimated fair value would increase/(decrease) if:  • Expected market rental growth were higher/(lower);  • The occupancy rates were higher/(lower);  • Rent-free periods were shorter/(longer); or  • Yields were lower/(higher)

## Notes to the Financial Statements (Continued) March 31, 2025

#### 14. Leases

#### (a) The Group as lessee

The Group leases properties, which typically run for periods of 5 years and 2-3 years, r, with an option to renew the lease after that date. Lease payments are renegotiated at the time of lease renewal to reflect market rentals. Some leases provide for additional rent payments that are based on changes in local price indices.

The Group has elected not to recognise right-of-use assets and lease liabilities for leases that are short- term and/or leases of low-value items.

Information about leases for which the Group is the lessee is presented below.

#### (i) Right-of-use assets

	Group			Company
	Land and <u>buildings</u> \$'000	Motor vehicle \$'000	<u>Total</u> \$'000	Land and buildings \$'000
Cost:				
March 31, 2023	1,797,743	64,018	1,861,761	20,660
Additions	898,028	41,721	939,749	-
Translation adjustment	24,437	-	24,437	-
Lease termination adjustment	( <u>241,886</u> )		( <u>241,886</u> )	
March 31, 2024	2,478,322	105,739	2,584,061	20,660
Additions	55,411	14,165	69,576	-
Translation adjustment	21,542	-	21,542	-
Lease termination adjustment	( <u>36,955</u> )		( <u>36,955</u> )	
March 31, 2025	2,518,320	119,904	2,638,224	20,660
Depreciation:				
March 31, 2023	1,005,954	24,936	1,030,890	20,660
Charge for the year	402,483	19,944	422,427	-
Lease termination adjustment	( 242,357)	-	( 242,357)	-
Translation adjustment	<u>14,993</u>		14,993	
March 31, 2024	1,181,073	44,880	1,225,953	20,660
Charge for the year	353,606	22,092	375,698	-
Lease termination adjustment	( 36,955)	-	( 36,955)	-
Translation adjustment	<u>13,778</u>		<u>13,778</u>	
March 31, 2025	<u>1,511,502</u>	66,972	<u>1,578,474</u>	<u>20,660</u>
Net book values:				
March 31, 2025	1,006,818	52,932	1,059,750	
March 31, 2024	1,297,249	60,859	1,358,108	
- , -	<del></del>		<del></del>	

## **Notes to the Financial Statements (Continued)** March 31, 2025

#### 14. Leases (continued)

The Group as lessee (continued)

The	Group as lessee (continued)		
		Gr	oup
(ii)	Lease liabilities	<u>2025</u>	<u>2024</u>
` /		\$'000	\$'000
	Lease liabilities included in the statements of	*	,
	financial position at March 31	2,533,711	3,018,959
		=,000,711	<u> </u>
	Lease liabilities are classified as follows:		
	Current	598,037	574,426
	Non-current	<u>1,935,674</u>	2,444,533
		2,533,711	3,018,959
	M . '. 1 ' C 1 1' 1 1 0	<u>2,333,711</u>	<u>5,016,959</u>
	Maturity analysis of contractual undiscounted cash flows:	705 (76	<b>5</b> 02.016
	Less than one year	795,676	783,916
	One to five years	1,811,776	1,753,185
	Over five years	<u>372,616</u>	<u>1,036,987</u>
		<u>2,980,068</u>	3,574,088
····			
(iii)	Amounts recognised in profit or loss:	~	
			roup
		<u>2025</u>	<u>2024</u>
		\$'000	\$'000
	Interest expense on lease liabilities (note 31)	239,593	151,008
	Depreciation on right-of-use assets	375,698	422,427
	Expenses related to short-term leases	21,400	21,099
(iv)	Amounts recognised in statements of cash flows:		
(11)	Amounts recognised in statements of easif flows.	G	roun
(iv)	•	21,400	

Ç	Gre	Group	
	2025 \$'000	2024 \$'000	
Total cash outflow for leases	<u>802,184</u>	<u>651,325</u>	

#### (v) Extension options

Some property leases contain extension options exercisable by the Group up to one year before the end of the non-cancellable contract period. Where practicable, the Group seeks to include extension options in new leases to provide operational flexibility. The extension options held are exercisable only by the Group and not by the lessors. The Group assesses at lease commencement date whether it is reasonably certain to exercise the extension options. The Group reassesses whether it is reasonably certain to exercise the options if there is a significant event or significant changes in circumstances within its control.

The Group has estimated that the potential future lease payments, should it exercise the extension option, would result in an increase in lease liabilities of \$96.38 million (2024: \$99.58 million). The Group did not have any leases that contain extension options.

In the prior year, the local banking subsidiary entered into a sale and leaseback agreement with a third party to sell and lease back twenty-two (22) of its properties. The properties had a fair value of \$4.55 billion. The subsidiary recognized a gain of \$1.94 billion from the transaction (see note 35).

## Notes to the Financial Statements (Continued) March 31, 2025

#### 14. <u>Leases (continued)</u>

#### (b) The Group as lessor

The Group leases out property. The Group has classified most of these as operating leases because they do not transfer substantially all of the risks and rewards incidental to the ownership of the assets. Rental income recognised by the Group was \$73.12 million (2024: \$42.44 million), see note 13(d).

The following table sets out a maturity analysis of lease payments, showing the undiscounted lease payments to be received after the reporting date.

	G10	up
	<u>2025</u>	2024
	\$'000	\$'000
Less than one year	36,592	47,713
One to five years	<u>147,882</u>	<u>274,883</u>
	<u> 184,474</u>	322,596

The Company has no lease arrangements.

#### 15. Property and equipment

			Gro	up		
Cont	Freehold land and buildings \$'000	Leasehold land and buildings improvements \$'000	Computers and office equipment \$'000	Motor vehicles \$'000	Work-in- progress \$'000	Total \$'000
Cost:	4 102 079	900 224	5 904 567	551,800	166,753	11 606 422
March 31, 2023 Additions Disposals Transfer to investment property	4,192,978 464,089 (1,246,244)	890,334 15,552 ( 20,523)	5,804,567 461,755 ( 107,202)	( 66,333)	284,990 (127,484)	11,606,432 1,226,386 (1,567,786)
(note 13) Transfer from investment property	( 472,134)	-	-	-	-	( 472,134)
(note 13) Translation adjustments	190,000 11,970	11,102	9,303	706	<u> </u>	190,000 33,081
March 31, 2024 Additions Disposals Transfers from work-in-progress Translation adjustments Adjustments	3,140,659 38,802 - 3,572 	896,465 24,815 - 12,304	6,168,423 152,416 - 12,174 ( <u>217,007</u> )	486,173 24,395 ( 26,564) - 760 ( 11,612)	324,259 81,095 (144,893)	11,015,979 321,523 ( 26,564) ( 144,893) 28,810 ( 173,967)
March 31, 2025	3,237,685	933,584	6,116,006	473,152	<u>260,461</u>	11,020,888
Depreciation: March 31, 2023 Charge for the year Eliminated on disposals Transfer to investment property (note 13) Translation adjustments	1,149,947 101,502 ( 685,455) ( 158,479) 4,616	697,512 54,522 ( 20,433)	4,120,167 330,144 ( 56,087) - 32,125	526,080 21,887 ( 63,616) - ( <u>2,865</u> )	- - - -	6,493,706 508,055 ( 825,591) ( 158,479) 42,395
March 31, 2024 Charge for the year Transfers Adjustments Eliminated on disposals Translation adjustments March 31, 2025	412,131 101,898 - 54,652 - 1,399 570,080	740,120 47,930 ( 15,844) - - 10,274 782,480	4,426,349 340,129 204 ( 165,465) - - - - - - - - - - - - - - - - - - -	481,486 12,483 - ( 7,461) ( 26,402) ( 2,480) 457,626	- - - - - -	6,060,086 502,440 ( 15,640) ( 118,274) ( 26,402) 17,968 6,420,178
Net book values:		102,700	T,007,772	<u> </u>		0,720,170
March 31, 2025 March 31, 2024	2,667,605 2,728,528	151,104 156,345	1,506,014 1,742,074	15,526 4,687	260,461 324,259	4,600,710 4,955,893

Included in freehold land and building is the cost of land at \$116.52 million (2024: \$116.52 million).

# Notes to the Financial Statements (Continued) March 31, 2025

## 15. Property and equipment (continued)

		Company			
	Leasehold	Computers			
	improvement and	and office	Motor		
	<u>buildings</u>	equipment	vehicles	<u>Total</u>	
	\$'000	\$'000	\$'000	\$'000	
Cost:					
March 31, 2023	28,493	7,205	22,395	58,093	
Additions	<del></del>	3,251		3,251	
March 31, 2024	28,493	10,456	22,395	61,344	
Additions		<u>994</u>		994	
March 31, 2025	<u>28,493</u>	11,450	22,395	62,338	
Depreciation:					
March 31, 2023	28,493	4,923	22,395	55,811	
Charge for the year	_ <del></del>	1,566		1,566	
March 31, 2024	28,493	6,489	22,395	57,377	
Charge for the year	<u>-</u>	1,934		1,934	
March 31, 2025	<u>28,493</u>	8,423	22,395	<u>59,311</u>	
Net book values:					
March 31, 2025	_ <del></del>	3,027		3,027	
March 31, 2024	<del></del>	3,967		3,967	

## 16. Goodwill and other intangible assets

				G	roup			
				Non-compete		Customer	Work-in-	
		Trademarks	Software	agreement	Licence	<u>relationships</u>	progress	<u>Total</u>
	\$,000	\$'000	\$'000	\$'000	\$'000	\$'000	\$,000	\$'000
Cost:								
March 31, 2023	785,985	146,522	2,236,897	37,710	78,335	26,101	2,436,692	5,748,242
Additions	-	-	674,103	-	-	-	160,815	834,918
Disposal	-	-	( 55,735)	-	-	-	( 964)	( 56,699)
Transfers	-	-	1,477,679	-		-	(1,477,679)	-
Translation adjustments		(249)	(2,368)		( <u>2,574</u> )	(270)		(5,461)
March 31, 2024	785,985	146,273	4,330,576	37,710	75,761	25,831	1,118,864	6,521,000
Additions	-	-	355,608	-	-	913,768	244,809	1,514,185
Disposal	-	-	_	-	-	-	( 10,755)	( 10,755)
Transfers	-	-	62,981	-	-	(62,981)	-	-
Translation adjustments		( <u>166</u> )	1,886					1,720
March 31, 2025	785,985	146,107	4,751,051	<u>37,710</u>	75,761	876,618	1,352,918	8,026,150
Depreciation:								
March 31, 2023	-	6,181	1,984,903	37,710	31,021	25,474	-	2,085,289
Charge for the year	-	374	210,437	-	11,547	56	-	222,414
Adjustment for write-offs	s -	171	( 56,682)	-	-	-	-	( 56,511)
Translation adjustments			470		( <u>995</u> )			(525)
March 31, 2024	-	6,726	2,139,128	37,710	41,573	25,530	-	2,250,667
Charge for the year	-	354	377,536	-	-	1,455	-	379,345
Translation adjustments		236	657					893
March 31, 2025		7,316	2,517,321	<u>37,710</u>	41,573	26,985		2,630,905
Net book values:								
March 31, 2025	<u>785,985</u>	138,791	2,233,730		<u>34,188</u>	<u>849,633</u>	1,352,918	5,395,245
March 31, 2024	785,985	139,547	2,191,448		<u>34,188</u>	301	1,118,864	4,270,333
March 31, 2023	785,985	140,341	251,994		<u>47,314</u>	627	2,436,692	3,662,953

Notes to the Financial Statements (Continued) March 31, 2025

#### 16. Goodwill and other intangible assets (continued)

	<u>Company</u> Software
Cost:	\$'000
March 31, 2024 and 2025	<u>5,061</u>
Depreciation: March 31, 2023 Charge for the year	3,726 1,335
March 31, 2024	5,061
Charge for the year	_ <del>-</del> -
March 31, 2025	<u>5,061</u>
Net book value: March 31, 2025	
March 31, 2024	<u> </u>

In testing goodwill and intangible assets for impairment, recoverable amounts of cash-generating units were estimated based on value in use. Where the recoverable amounts exceed the carrying amounts, no impairment allowance is made. The recoverable amount of the cash-generating unit, QuikCash, was computed by estimating its future cash flows and discounting those cash flows using long-term discount rates applicable to the Cayman Islands and Jamaica, as relevant. The fair value measurement is categorised as Level 3 in the fair value hierarchy. Future sustainable cash flows were estimated based on the most recent forecasts, past experience and management's plans.

These projections included specific estimates for 5 years and a terminal growth rate thereafter. The terminal growth rate was determined based on management's estimate of the long-term compound annual EBITDA growth rate, consistent with the assumption that a market participant would make.

The key assumptions used in the discounted cash flow projections were as follows:

	<u>Cayman Islands</u>	
	2025	2024
	%	%
Discount rate	17.47	15.53
Growth rates	4.00	4.00
Percentage of business in Cayman Islands		
attributable to QuikCash	<u>40.00</u>	<u>40.00</u>

Five years of cash flow projections from 2026 to 2030 (2024: from 2025 to 2029) were included in the discounted cash flow model.

Budgeted EBITDA was based on the assumption that Jamaica's historical portion of outbound transactions in Cayman of 98.2% (2024: 98.2%) will continue throughout the projection period.

The estimated recoverable amount of QuikCash exceeded its carrying amount by approximately CI\$0.32 million as at March 31, 2025 (2024: CI \$0.36 million).

Management has identified that reasonably possible changes at the reporting date in the following key assumptions could cause the estimated recoverable amount of goodwill to be equal to its carrying amount:

	<u>2025</u>	<u>2024</u>
	0/0	%
Discount rate	19.26%	17.37
Growth rate	0.77%	0.98

# Notes to the Financial Statements (Continued) March 31, 2025

## 17. <u>Deferred tax assets</u>

Deferred tax assets are attributable to the following:

	Group	
	Net assets	
	<u>2025</u>	<u>2024</u>
	\$'000	\$'000
Other assets	217,465	17,708
Interest receivable	( 178,995)	69,054
Property and equipment	( 88,439)	( 8,161)
Employee benefits obligation	541,665	399,630
Other payables	118,782	170,619
Fair value movement on investment		
securities at FVOCI	3,046,826	2,936,188
Contractual savings reserve	( 4,487)	( 4,741)
Unused tax losses	435,864	396,078
Impairment losses on investment securities at FVOCI	( 10,612)	1,440
Intangible assets	91,374	100,916
ECL on receivables	54,213	42,833
Right-of-use assets	( 230,803)	( 284,328)
Lease liabilities	687,152	797,249
Impairment losses on loans	231,419	279,012
IFRS 17 adjustment	41,708	45,805
Fair value acquired loan portfolio	-	( 14,950)
Insurance finance reserve	( 11,469)	( 14,166)
Reinsurance finance reserve	( 38)	( 8)
Unrealised foreign exchange gains	16,625	26,707
Net deferred tax assets	<u>4,958,250</u>	4,956,885

Movement in net temporary differences during the year are as follows:

1 3	Group				
			2025		
			Recognised		
			in other		
	Balances at	Recognised	comprehensive	Currency	Balances at
	March 31, 2024	in profit	income	translation	March 31, 2025
	\$'000	\$'000	\$'000	\$'000	\$'000
		[Note 37(a)(ii)]			
Other assets	17,708	199,757	-	-	217,465
Interest receivable	69,054	(248,049)	-	-	( 178,995)
Property and equipment	( 8,161)	(80,278)	-	-	( 88,439)
Employee benefits obligation	399,630	57,591	84,444	-	541,665
Other payables	170,619	(51,837)	-	-	118,782
Fair value movement on investment					
securities at FVOCI	2,936,188	9,180	101,458	-	3,046,826
Contractual savings reserve	(4,741)	254	-	-	(4,487)
Unused tax losses	396,078	39,786	-	-	435,864
Impairment losses on investment					
securities at FVOCI	1,440	(12,052)	-	-	(10,612)
Intangible assets	100,916	(9,542)	-	-	91,374
ECL on receivables	42,833	11,380	-	-	54,213
Right-of-use assets	(284,328)	53,525	-	-	(230,803)
Lease liabilities	797,249	(110,097)	-	-	687,152
Impairment losses on loans	279,012	(47,593)	-	-	231,419
IFRS 17 adjustment	45,805	(4,097)	-	-	41,708
Fair value acquired loan portfolio	( 14,950)	14,950	-	-	-
Insurance finance reserve	( 14,166)	-	2,697	-	(11,469)
Reinsurance finance reserve	( 8)	-	( 30)	-	( 38)
Unrealised foreign exchange					
(losses)/gains	26,707	( <u>10,344</u> )		<u>262</u>	16,625
Net deferred tax asset	4,956,885	( <u>187,466</u> )	<u>188,569</u>	<u>262</u>	4,958,250

Notes to the Financial Statements (Continued) March 31, 2025

## 17. <u>Deferred tax assets (continued)</u>

Movement in net temporary differences during the year are as follows (continued):

	Group				
	2024				
			Recognised		
			in other		
	Balances at	Recognised	comprehensive	Currency	Balances at
	March 31, 2023	in profit	income	<u>translation</u>	March 31, 2024
	\$'000	\$'000	\$'000	\$'000	\$'000
	I	[Note 37(a)(ii)]			
Other assets	41,491	( 23,783)	-	-	17,708
Interest receivable	(111,450)	180,504	-	-	69,054
Property and equipment	209,542	(217,703)	-	-	( 8,161)
Employee benefits obligation	265,926	37,458	96,246	-	399,630
Other payables	171,187	( 568)	-	-	170,619
Fair value movement on investment					
securities at FVOCI	2,725,836	303,472	(93,120)	-	2,936,188
Contractual savings reserve	(4,741)	-	-	-	( 4,741)
Unused tax losses	362,022	34,056	-	-	396,078
Impairment losses on investment					
securities at FVOCI	74	1,366	-	-	1,440
Intangible assets	35,144	65,772	-	-	100,916
ECL on receivables	19,738	23,095	-	-	42,833
Right-of-use assets	(102,533)	(181,795)	-	-	( 284,328)
Lease liabilities	113,951	683,298	-	-	797,249
Impairment losses on loans	261,470	17,542	-	-	279,012
IFRS 17 adjustment	50,894	(5,089)	-	-	45,805
Fair value acquired loan portfolio	( 45,926)	30,976	-	-	( 14,950)
Insurance finance reserve	(11,800)	-	(2,366)	-	(14,166)
Reinsurance finance reserve	-	-	( 8)	-	( 8)
Unrealised foreign exchange					
(losses)/gains	( <u>26,756</u> )	52,933		530	<u>26,707</u>
Net deferred tax asset	<u>3,954,069</u>	1,001,534	<u>752</u>	530	<u>4,956,885</u>

The Company did not have any movement in temporary differences during the year as the deferred tax assets were not recognised [see note 38(e)].

	Group	
	2025	2024
	\$'000	\$'000
Net deferred tax asset at beginning of year	4,956,885	3,954,069
Recognised in other comprehensive income:		
Fair value movement on investment securities at FVOCI	101,458	( 93,120)
Insurance finance reserve	2,697	( 2,366)
Reinsurance finance reserve	( 30)	( 8)
Employee benefits obligation	84,444	96,246
	188,569	<u>752</u>
Currency translation impact	<u>262</u>	530
Recognised in statement of profit or loss [note 38(a)(ii)]	( <u>187,466</u> )	1,001,534
Net deferred tax asset at end of year	4,958,250	4,956,885

## Notes to the Financial Statements (Continued) March 31, 2025

## 18. <u>Customer deposits</u>

	Gro	oup
	<u>2025</u>	2024
	\$'000	\$'000
Deposits	211,743,693	266,960,484
Accrued interest	<u>683,622</u>	1,577,683
	<u>212,427,315</u>	268,538,167

Customer deposits are due, from the reporting date, as follows:

	Group		
	<u>2025</u>	2024	
	\$'000	\$'000	
Within 3 months	183,162,776	181,013,791	
From 3 months to 1 year	27,601,801	45,746,246	
Over 1 year	1,662,738	41,778,130	
	<u>212,427,315</u>	<u>268,538,167</u>	

The Group's customer deposits portfolio is concentrated as follows:

	Number of accounts			Value
	<u>2025</u>	2024	<u>2025</u>	2024
			\$'000	\$'000
Public authorities	620	626	4,888,396	4,851,526
Financial institutions	314	380	10,707,262	11,231,855
Commercial and business	10,543	9,884	20,668,287	18,338,166
Individuals	<u>1,247,201</u>	1,163,484	176,163,370	234,116,620
	<u>1,258,678</u>	<u>1,174,374</u>	212,427,315	268,538,167

As at March 31, 2025 and 2024, the building society subsidiary was compliant with Section 19 of the Cayman Islands Building Societies Law (2014 Revision).

## 19. Securities sold under repurchase agreements

	Group		
	2025	2024	
	\$'000	\$'000	
Principal	40,115,755	31,947,648	
Interest payable	<u>373,950</u>	569,908	
	<u>40,489,705</u>	<u>32,517,556</u>	

Securities sold under repurchase agreements are due, from the reporting date, as follows:

	G	roup
	2025	2024
	\$'000	\$'000
Within 3 months	33,987,036	19,400,603
From 3 months to 1 year	6,128,719	12,547,045
	<u>40,115,755</u>	<u>31,947,648</u>

Notes to the Financial Statements (Continued) March 31, 2025

#### 19. Securities sold under repurchase agreements (continued)

At March 31, 2025, securities obtained under resale agreements and certain investments have been pledged by the Group as collateral for repurchase agreements. These financial instruments have a carrying value of \$50.46 billion (2024: \$37.75 billion).

#### 20. Other payables

<u> </u>	Group		Company	
	2025	2024	2025	2024
	\$'000	\$'000	\$'000	\$'000
Staff-related accrual	703,453	754,256	-	-
Insurance payable	459,319	344,001	-	-
Collected funds (i)	2,289,355	1,638,163	-	-
Trade payables	2,108,373	1,976,612	39,210	12,338
Accruals	896,836	551,999	75,168	32,833
TEF loan liability	_	215,219	_	-
Other	770,341	992,596	323,035	202,190
	<u>7,227,677</u>	6,472,846	437,413	247,361

(i) Collected funds include \$34.07 million (2024: \$27.78 million) received from National Housing Trust (NHT) for members contribution refund.

#### 21. Margin loan payable

Margin loan payable represents a short-term debt facility provided by a brokerage firm to a banking subsidiary to acquire securities on its own account. The facility was settled during the year (2024: \$2.2 billion).

#### 22. Due to specialised financial institutions

	<u> 2023</u>	<u> 2024</u>
	\$'000	\$'000
National Housing Trust (NHT) (i)	2,321,561	2,406,964
The National Export-Import Bank (EXIM) (ii)	189,123	301,254
Development Bank of Jamaica (DBJ) (iii)	1,758,724	49,685
	4,269,408	2,757,903

2025

2024

- (i) The NHT, in pursuance of its statutory function to, inter alia, make loans available to its contributors' to assist in the purchase, building, maintenance, repair or improvement of houses and makes arrangements with mortgage lending institutions (the Financial Partners/FPs) to originate, underwrite, fully finance, disburse and administer loans, representing the NHT contributors' housing benefit. The balances due to NHT are at interest rates of 0.0% to 2.5% (2024: 0.00% to 4.00%) per annum for periods of 25 years.
- (ii) The EXIM loan facility is available for on-lending to qualified Micro, Small and Medium Enterprises (MSME). Loans distributed under this facility are for a period of forty-eight (48) months and are at interest rates of 9.25% (2024: 9.25%) per annum.
- (iii) The term of the agreement with DBJ is to offer funds for on-lending to qualified sub-borrowers in the MSME sectors for eligible projects. The balances due to DBJ are at interest rates of 1.0% to 8.25% (2024: 5.75%) per annum for periods of 2 years (2024: 8 years).

Notes to the Financial Statements (Continued) March 31, 2025

#### 23. Employee benefits obligation

The Group provides for several post-retirement pension benefits through a defined-contribution scheme which replaced a prior defined-benefit pension scheme for employees of the Group. The pensioners in the defined-benefit scheme were transferred to a defined-contribution scheme, with the guarantee of their pension payments, and active members started to contribute on a defined-contribution basis. The scheme is funded by contributions from the Group and employees in accordance with the rules of the scheme.

Under the defined-contribution scheme, retirement benefits are based on the Group's and employees' accumulated contributions, plus interest and, therefore, the Group has no further obligation to fund pension benefits.

During a prior period, the trustees of the scheme purchased annuities for the transferring pensioners in the scheme, thereby removing the obligation of the guarantee of the pension payments from the scheme.

The following subsidiary and indirect subsidiaries participate in defined-contribution pension schemes in their respective jurisdictions:

	<u>Subsidiary</u>	<u>Pension scheme</u>
(i)	JN Cayman	Cayman National Pension Plan
(ii)	JN Money Services (USA) Inc.	401K retirement plan managed by Legg Mason Global Asset Management
(iii)	JN Money Services (Canada) Limited	Registered retirement services plan managed by Manulife Financial Corporation
(iv)	JN Money Services (Cayman) Limited	Cayman Islands Chamber of Commerce
(v)	JN Money Services (UK) Limited	Legal & General Assurance Society Limited Pension Plan

The total contributions made for the year are included in employee costs (note 36).

The Group provides group life and post-retirement health insurance benefits to retirees who have met certain minimum service requirements.

The amounts recognised in the statement of financial position for employee benefits in respect of the group life and health insurance plans are as follows:

## (a) Employee benefits obligation:

	Gı	roup
	<u>2025</u>	2024
	\$'000	\$'000
Present value of unfunded obligations	1,612,082	1,196,580
Supplementary benefit [note 23(i)]	<u>2,418</u>	2,418
	<u>1,614,500</u>	<u>1,198,998</u>

Notes to the Financial Statements (Continued) March 31, 2025

## 23. Employee benefits obligation (continued)

The amounts recognised in the statement of financial position for employee benefits in respect of the group life and health insurance plans are as follows (continued):

(b) Movement in the present value of unfunded and supplementary obligations benefit:

		roup
	2025	2024
	\$'000	\$'000
At beginning of year	1,198,998	797,845
Benefits paid	( 19,243)	(16,500)
Service costs [note 23(c)]	56,206	26,570
Interest cost [note 23(c)]	125,206	102,345
Actuarial gain arising from:		
Experience adjustments	(32,968)	( 59,192)
Demographic assumptions	70,697	(34,555)
Financial assumptions	<u>215,604</u>	382,485
Balances at end of year	<u>1,614,500</u>	<u>1,198,998</u>

(c) Expenses recognised in the statement of profit or loss:

	Gr	Group	
	2025	2024	
	\$'000	\$'000	
Current service costs	56,206	26,570	
Interest cost on obligation	<u>125,206</u>	102,345	
	<u>181,412</u>	<u>128,915</u>	

(d) Items recognised in other comprehensive income:

		Group
	2025	2024
	\$'000	\$'000
Remeasurement loss on obligation	<u>253,332</u>	<u>288,738</u>

(e) Principal actuarial assumptions at the reporting date (expressed as weighted averages):

		Group
	2025	2024
	%	%
Discount rate at March 31	8.5	10.50
Health cost inflation rate	5.0	6.50
Interest on contributions	<u>8.5</u>	<u>10.50</u>

(f) Sensitivity of projected benefit obligation to movements in assumed rates:

The calculation of the projected benefit obligation is sensitive to the assumptions used. The table below summarises how the projected benefit obligation measured at the end of the reporting period would have increased/(decreased) as a result of a change in the respective assumptions by one percentage point. In preparing the analyses for each assumption, all others were held constant. The economic assumptions are somewhat linked as they are all related to inflation.

## Notes to the Financial Statements (Continued) March 31, 2025

## 23. Employee benefits obligation (continued)

(f) Sensitivity of projected benefit obligation to movements in assumed rates (continued):

		Gr	oup		
	2	2025		.024	
	1 %	1 %	1 %	1 %	
	<u>Increase</u>	<u>Decrease</u>	<u>Increase</u>	<u>Decrease</u>	
	\$'000	\$'000	\$'000	\$'000	
Discount rate	(236,393)	311,955	(166,916)	217,233	
Health inflation rate	325,040	(244,437)	223,996	(149,520)	
Interest on contributions	33,102	( <u>27,081</u> )	<u>37,261</u>	( <u>27,780</u> )	

- (g) At March 31, 2025, the weighted average duration of the defined benefit obligation was 21.1 years (2024: 20.7 years).
- (h) As mortality continues to improve, estimates of life expectancy are expected to increase. An increase of one year in life expectancy is expected to impact the employee benefit obligation as follows:
  - Post-retirement health insurance plan: increase of \$32.48 million (2024: \$16.38 million).
  - Group life plan: decrease of \$13.61 million (2024: \$11.79 million).
- (i) Supplementary pension benefit:

This represents the defined-benefit obligation in respect of supplementary pension provided by a subsidiary for 2 (2024: 2) pensioners.

#### 24. Insurance and reinsurance contracts

			2025			2024	
		Contracts not measured <u>under PAA</u> \$'000	Contracts measured under PAA \$'000	<u>Total</u> \$'000	Contracts not measured <u>under PAA</u> \$'000	Contracts measured <u>Under PAA</u> \$'000	<u>Total</u> \$'000
(a)	Insurance contracts						
	Insurance contracts liabilities: Insurance contracts balance Assets for insurance acquisition cash flows	385,058 ( 54)	8,553,412	8,939,470 ( 54)	342,188 ( 94)	7,008,986	7,351,174
	cash nows	385,004	8,553,412	8,939,416	342,094	7,008,986	7,351,080
	Insurance contracts assets: Insurance contracts balances Assets for insurance acquisition	108,346	-	108,346	84,711	-	84,711
	cash flows	5,120		5,120	3,772		3,772
		<u>113,466</u>		<u>113,466</u>	88,483		88,483
(b)	Reinsurance contracts Reinsurance contract assets	<u>3,845</u>	3,942,272	<u>3,946,117</u>	<u>645</u>	<u>1,616,513</u>	1,617,158

Notes to the Financial Statements (Continued) March 31, 2025

#### 24. Insurance and reinsurance contracts (continued)

(i) The following table sets out the carrying amounts of insurance and reinsurance contracts expected to be (recovered)/settled more than 12 months after the reporting date.

	<u>2025</u>	<u>2024</u>
	\$'000	\$'000
Insurance contract assets	( <u>420,821</u> )	( <u>453,976</u> )
Insurance contract liabilities	<u>8,433,631</u>	6,733,624
Reinsurance contract assets	(3,826,120)	( <u>1,567,896</u> )

(ii) At 31 March 2025, the maximum exposure to credit risks from insurance contracts is \$84.66 million (2024: \$79.23 million), which primarily relates to premiums receivable for services that the Group has already provided, and the maximum exposure to credit risk from reinsurance contract is \$2.97 million (2024: \$0.89 million).

#### A. Movements in insurance and reinsurance contract balances

Movement in insurance contract balances

	<u>2025</u>	<u>2024</u>
	\$'000	\$'000
Carrying amounts at April 1	5,645,440	4,699,502
Premiums received	2,674,646	4,322,962
Claims and expenses paid	(376,200)	(1,201,725)
Acquisition cash flows	(2,567,777)	(2,365,672)
Insurance revenue	(4,848,581)	(3,478,488)
Insurance service expenses	4,126,362	3,913,047
Insurance finance expenses	205,201	( 203,096)
Currency and other changes	(1,481)	(41,091)
Carrying amounts at March 31	<u>4,857,610</u>	<u>5,645,440</u>

The reconciliations in the following tables show how the net carrying amounts of insurance and reinsurance contracts in the reporting segment changed during the year as a result of cash flows and amounts recognised in statement of profit or loss and OCI.

The Group presents a table that separately analyses movements in the liabilities for remaining coverage and movements in the liabilities for incurred claims and reconciles these movements to the line items in the statement of profit or loss and OCI.

It separately analyses changes in the estimates of the present value of future cash flows, the risk adjustment for non-financial risk and the contract service margin (CSM).

## Notes to the Financial Statements (Continued) March 31, 2025

## 24. <u>Insurance and reinsurance contracts (continued)</u>

- A. Movements in insurance and reinsurance contract balances (continued)
  - (i) Insurance contracts not measured under PAA

    Analysis by remaining coverage and incurred claims

		202		
	Liab	oilities for re		verage
	Excluding loss component \$'000	Loss component \$'000	Liabilities for incurred claims \$'000	<u>Total</u> \$'000
Opening assets Opening liabilities	(101,475) 307,355	8,797	4,195 34,739	( 88,483) 342,094
Net opening balance Changes in the statement of profit or loss and OCI:	205,880	8,797	38,934	253,611
Insurance revenue (note 34)	(462,237)	=	=	(462,237)
Insurance service expenses: Incurred claims and other insurance service expens Amortisation of insurance acquisition cash flows Losses and reversals of losses on onerous contracts Adjustments to liabilities for incurred claims	61,647	( 3,017) - 23,690  20,673	169,143 - - ( <u>34,452</u> ) 134,691	166,126 61,647 23,690 ( <u>34,452</u> ) (245,226)
	(,,	.,	,,,,,	( - ) - )
Insurance service result:  Net finance expenses from insurance contracts  Finance expenses from insurance	10,329	1,495	-	11,824
contracts issued recognised in OCI (note 33)  Total changes in the statement of profit	10,520			10,520
or loss and OCI	( <u>379,741</u> )	22,168	<u>134,691</u>	(222,882)
Insurance acquisition cash flows assets Pre-recognition cash flows derecognised	(11,029)			(11,029)
and other changes	9,723		( <u>159</u> )	9,564
Cash flows Premiums received Claim and other insurance service expenses	553,250	-	-	553,250
paid, including investment components Insurance acquisition cash flows	- ( <u>185,153</u> )	- 	(124,823)	(124,823) ( <u>185,153</u> )
Total cash flows	368,097		( <u>124,823</u> )	243,274
Net closing balance Represented by:	192,930	30,965	48,643	272,538
Closing assets Closing liabilities	(159,721) 352,651	30,965	15,290 33,353	(113,466) <u>386,004</u>
Net closing (assets)/ liabilities balance	<u>192,930</u>	30,965	48,643	<u>272,538</u>

## Notes to the Financial Statements (Continued) March 31, 2025

## 24. <u>Insurance and reinsurance contracts (continued)</u>

- A. Movements in insurance and reinsurance contract balances (continued)
  - (i) Insurance contracts not measured under PAA (continued)

Analysis by remaining coverage and incurred claims (continued)

		20	024	
	Li	iabilities for 1		overage
	D 1 1'		Liabilities	
	Excluding	I	for	
	loss component	Loss component	incurred claims	Total
	\$'000	\$'000	\$'000	\$'000
Opening assets	(7,523)	4,706	( 3,338)	( 6,155)
Opening liabilities	260,334		31,799	292,133
Net opening balance	252,811	4,706	28,461	285,978
Changes in the statement				
of profit or loss and OCI:	(2.140.4)			(2.15.705)
Insurance revenue (note 34)	( <u>346,506</u> )			(346,506)
Insurance service expenses:  Incurred claims and other insurance service expenses.	ses -	( 9,250)	100,386	91,136
Amortisation of insurance acquisition cash flows	29,026	-	-	29,026
Losses and reversals of losses on onerous contract		12,944	-	12,944
Adjustments to liabilities for incurred claims			( <u>12,191</u> )	( <u>12,191</u> )
	29,026	3,694	88,195	120,915
	(317,480)	3,694	88,195	(225,591)
Insurance service result:				
Net finance expenses from insurance	10 107	207		10.504
contracts Finance expenses from insurance	10,197	397	=	10,594
contracts issued recognised in OCI (note 33)	(_9,464)	-	-	(_9,464)
Total changes in the statement of profit	\ <u></u>			
or loss and OCI	( <u>316,747</u> )	4,091	88,195	( <u>224,461</u> )
Insurance acquisition cash flows assets	( <u>8,996</u> )			( <u>8,996</u> )
Pre-recognition cash flows derecognised	0.760		22	0.001
and other changes  Cash flows	8,769		32	8,801
Premiums received	415,079	-	-	415,079
Claim and other insurance service expenses				
paid, including investment components	-	-	(77,754)	(77,754)
Insurance acquisition cash flows	( <u>145,036</u> )			( <u>145,036</u> )
Total cash flows	270,043		( <u>77,754</u> )	<u>192,289</u>
Net closing balance	205,880	8,797	38,934	<u>253,611</u>
Represented by:	(101 1==)	0.=0=	4 40 =	( 00 105)
Closing assets	(101,475)	8,797	4,195	(88,483)
Closing liabilities	<u>307,355</u>		34,739	<u>342,094</u>
Net closing (assets)/ liabilities balance	<u>205,880</u>	8,797	38,934	<u>253,611</u>

## Notes to the Financial Statements (Continued) March 31, 2025

## 24. <u>Insurance and reinsurance contracts (continued)</u>

- A. Movements in insurance and reinsurance contract balances (continued)
  - (i) Insurance contracts not measured under PAA (continued)

Analysis by measurement component-contracts not measured under the PAA

			2025			
				al service i	margin	
	Estimates of	Risk	Contracts			
	present	adjustment	under			
	value of	for non-	fair value			
	future	financial	transaction	Other		
	cashflows	risk	approach	contracts	Subtotal	Total
	\$'000	\$7000	\$'000	\$'000	\$'000	\$'000
Opening assets	(578,416)	237,230	99,139	153,564	252,703	( 88,483
Opening liabilities	242,221	34,064	11,384	54,425	65,809	342,094
Net opening balance Changes in the statement of profit or loss and OCI: Changes that relate to current services:	(336,195)	<u>271,294</u>	110,523	207,989	318,512	253,61
CSM recognised for services provided (note 34)	-	-	( 16,087)	( 45,490)	( 61,577)	( 61,577
Change in risk adjustment for		( 70 479)				( 70 479
non-financial risk for risk expired Experience adjustments	( <u>97,270</u> )	( 79,478)		<u>-</u>	<u>-</u>	( 79,478 ( 97,270
	( <u>97,270</u> )	( <u>79,478</u> )	( <u>16,087</u> )	( <u>45,490</u> )	( <u>61,577</u> )	(238,325
Changes that relate to future services:  Contracts initially recognised	(275 220)	155.061		122 002	122 002	10.60
in the year [note 24C (i)] Changes in estimates that adjust	(275,339)	155,061	-	132,883	132,883	12,60:
the CSM Changes in estimates that result	179,455	( 18,327)	( 19,974)	(141,154)	(161,128)	-
in losses and reversals of losses on onerous contracts	15,588	(_4,503)				11,085
or losses on oncrous contracts			( 10.074)	( 9 271)	(28,245)	23,690
Changes that relate to past services:	( <u>80,296</u> )	<u>132,231</u>	( <u>19,974</u> )	$(\underline{0,2/1})$	(_20,243)	23,090
Adjustments to liabilities for incurred claims  Experience adjustments – arising	( 32,106)	( 2,346)	-	-	-	( 34,452
from premiums received in the period that relates to past service	3,861	_	_	_	_	3,861
period that relates to past service	<u> </u>					
	(_28,245)	(_2,346)				(30,59)
Insurance service result  Net finance expenses from insurance	(205,811)	50,407	( 36,061)	, , ,	( 89,822)	
contracts Finance expenses from insurance contracts issued recognised in	( 21,181)	21,533	2,407	9,065	11,472	11,82
OCI (note 33)	14,125	(_3,605)				10,520
Total changes in the statement of profit or loss and OCI	(212,867)	68,335	( <u>33,654</u> )	(44,696)	( <u>78,350</u> )	(222,882
Insurance acquisition cash flows assets	(11,029)					(_11,029
Pre-recognition cash flows derecognised and other changes	9,564					9,564
Cashflows						
Transfer to other items in the statement of financial position	<u>243,274</u>					243,274
Net closing balance	( <u>307,253</u> )	339,629	76,869	163,293	240,162	272,53
Represented by:					<u> </u>	
Closing assets	(559,479)	303,180	69,493	73,340	142,833	(113,466
Closing liabilities	252,226	36,449	<u>7,376</u>	89,953	97,329	386,004
Net closing balance at and of year	(307 253)	339 620	76 260	163 203	240 162	272 529
Net closing balance at end of year	(307,253)	<u>339,629</u>	<u>76,869</u>	<u>163,293</u>	<u>240,162</u>	<u>272,5</u>

## Notes to the Financial Statements (Continued) March 31, 2025

## 24. <u>Insurance and reinsurance contracts (continued)</u>

- A. Movements in insurance and reinsurance contract balances (continued)
  - (i) Insurance contracts not measured under PAA (continued)

Analysis by measurement component-contracts not measured under the PAA (continued)

			2024			
			Contractu	al service	margin	
	Estimates of present value of future cashflows \$'000	Risk adjustment for non- financial risk \$'000	Contracts under fair value transaction approach \$'000	Other contracts	Subtotal \$'000	<u>Total</u> \$'000
				\$'000		
Opening assets Opening liabilities	(259,740) 226,059	138,354 31,514	92,907 15,521	22,324 19,039	115,231 34,560	( 6,155 292,133
Net opening balance Changes in the statement of profit or loss and OCI:	( <u>33,681</u> )	<u>169,868</u>	108,428	41,363	149,791	285,978
Changes that relate to current services:  CSM recognised for services provided (note 34)  Change in risk adjustment for	-	-	( 20,823)	( 34,861)	( 55,684)	( 55,684
non-financial risk for risk expired Experience adjustments	( <u>119,293</u> )	( 56,071)	<u> </u>	<u> </u>	<u>-</u>	( 56,071 (119,293
	(119,293)	(_56,071)	(20,823)	(_34,861)	(_55,684)	(231,048
Changes that relate to future services:  Contracts initially recognised						
in the year [note 24C (i)]	(331,628)	151,739	-	186,912	186,912	7,023
Changes in estimates that adjust the CSM Changes in estimates that result	( 20,855)	( 6,326)	20,305	6,876	27,181	-
in losses and reversals	4.104	1 727				5.021
of losses on onerous contracts	4,194	1,727		102.700		5,921
Changes that relate to past services: Adjustments to liabilities for incurred claims Experience adjustments – arising	( <u>348,289</u> ) ( 10,159)	147,140 ( 2,032)	<u>20,305</u> -	<u>193,788</u> -	<u>214,093</u> -	
from premiums received in the period that relates to past service	4,704				<u> </u>	4,704
	( 5,455)	( 2,032)			-	(7,487
	(473,037)	89,037	( 518)	158,927	158,409	(225,591
Insurance service result	, , ,		. /	•		• •
Net finance expenses from insurance contracts Finance expenses from insurance	( 8,490)	8,772	2,613	7,699	10,312	10,594
contracts issued recognised in OCI (note 33)  Total changes in the statement of profit	(_13,081)	3,617				(9,464
or loss and OCI	( <u>494,608</u> )	101,426	2,095	166,626	168,721	(224,461
Insurance acquisition cash flows assets Pre-recognition cash flows derecognised	( <u>8,996</u> )					(8,996
and other changes  Cashflows	<u>8,801</u>					8,801
Transfer to other items in the statement of financial position	192,289	<del>_</del> _				192,289
Net closing balance	( <u>336,195</u> )	271,294	110,523	207,989	318,512	253,611
Represented by:	(550 44.6)	227 222	00.120	152.564	252 502	( 00 403
Closing assets Closing liabilities	(578,416) 242,221	237,230 34,064	99,139 <u>11,384</u>	153,564 54,425	252,703 65,809	( 88,483) 342,094
Net closing balance at end of year	( <u>336,195</u> )	<u>271,294</u>	<u>110,523</u>	<u>207,989</u>	<u>318,512</u>	<u>253,611</u>

Notes to the Financial Statements (Continued) March 31, 2025

## 24. <u>Insurance and reinsurance contracts (continued)</u>

- A. Movements in insurance and reinsurance contract balances (continued)
  - (ii) Reinsurance contracts not measured under PAA

Analysis by remaining coverage and incurred claims

		2025				
	Assets for remaining coverage					
	Excluding loss component \$'000	Loss component \$'000	Assets for incurred <u>claims</u> \$'000	<u>Total</u> \$'000		
Net opening balance	83	<u>1,456</u>	( <u>894</u> )	645		
Changes in the statement of profit or loss and OCI: CSM recognised for the services received Expected incurred claims and other directly	( 100)	-	-	( 100)		
attributable expenses recovery	594	-	-	594		
Amounts recoverable from reinsurers:  Recoveries of incurred claims and other insurance service expenses  Recoveries of losses on onerous underlying contracts	-	(2,087)	(1,048)	(3,135)		
on initial recognition	-	3,159	-	3,159		
Recoveries and reversals of recoveries of losses on onerous underlying contracts  Changes that relate to past service i.e. changes in the	-	( 51)	-	( 51)		
FCF relating to incurred claims recovery	224			224		
Net expenses from reinsurance contracts: Insurance service result: Net finance income/(expenses) from insurance contracts (note 33)	718	1,021 352	(1,048)	691 218		
Effect of movements in exchange rates	( <u>153</u> )			( <u>153</u> )		
Total changes in the statement of profit or loss and OC Other pre-recognised cash flow derecognised and other	CI <u>431</u>	<u>1,373</u>	( <u>1,048</u> )	756		
changes			5	5		
Cash flows Recoveries from reinsurance	<u>1,158</u>	_	1,281	2,439		
Total cash flows	1,158		1,281	2,439		
Net closing balance	1,672	2,829	( <u>656</u> )	3,845		
Net closing datance	1,072	<u>2,829</u>	( <u>030</u> )	<u>3,643</u>		
Represented by: Closing assets at end of year Closing liabilities at end of year	1,672	2,829	( 656)	3,845		
Net closing (assets)/liabilities balance	<u>1,672</u>	<u>2,829</u>	( <u>656</u> )	<u>3,845</u>		

Notes to the Financial Statements (Continued) March 31, 2025

## 24. <u>Insurance and reinsurance contracts (continued)</u>

- A. Movements in insurance and reinsurance contract balances (continued)
  - (ii) Reinsurance contracts not measured under PAA (continued)

Analysis by remaining coverage and incurred claims (continued)

	2024				
	Assets for remaining				
	covera	ge	A		
	Excluding loss component \$'000	Loss component \$'000	Assets for incurred claims \$'000	<u>Total</u> \$'000	
Opening assets Opening liabilities	(161)	531	<u>-</u>	370	
Net opening balance	( <u>161</u> )	_531		<u>370</u>	
Changes in the statement of profit or loss and OCI: CSM recognised for the services received Expected incurred claims and other directly	40	-	-	40	
attributable expenses recovery	261	-	-	261	
Amounts recoverable from reinsurers:  Recoveries of incurred claims and other insurance service expenses  Recoveries of losses on onerous underlying contracts on initial recognition  Recoveries and reversals of recoveries of losses on onerous underlying contracts  Changes that relate to past service i.e. changes in the FCF relating to incurred claims recovery  Effect of changes in non-performance risk of reinsurers	- - (268) ( <u>162</u> )	( 373) 1,342 ( 151)	(1,743) - - - -	(2,116) 1,342 ( 151) ( 268) ( 162)	
Net expenses from reinsurance contracts: Insurance service result: Net finance expenses from insurance contracts (note 33)	(129) (10)	818 107	(1,743)	(1,054)	
Effect of movements in exchange rates	31			31	
Total changes in the statement of profit or loss and OCI Other pre-recognised cash flow derecognised and other	( <u>108</u> )	925	( <u>1,743</u> )	( <u>926</u> )	
changes Cash flows Insurance acquisition cash flows	- <u>352</u>	-	138 711	138 1,063	
•		<del></del>	·		
Total cash flows	<u>352</u>	<del>-</del>	<u>711</u>	<u>1,063</u>	
Net closing balance Represented by: Closing assets at end of year Closing liabilities at end of year	83 83 -	1,456 1,456	( <u>894</u> ) ( <u>894</u> )	645 645	
•	<u> </u>				
Net closing (assets)/liabilities balance	<u>83</u>	<u>1,456</u>	( <u>894</u> )	<u>645</u>	

Notes to the Financial Statements (Continued) March 31, 2025

## 24. <u>Insurance and reinsurance contracts (continued)</u>

- A. Movements in insurance and reinsurance contract balances (continued)
  - (ii) Reinsurance contracts not measured under PAA (continued)

Analysis by measurement component

	2025					
	Contractual service margin					
	Estimates Risk					
	of present	adjustment				
	value of	for non-	0.1			
	future	financial	Other	T . 1		
	cashflows	<u>risk</u>	contracts	Total		
	\$'000	\$'000	\$'000	\$'000		
Opening (assets) Opening liabilities	(1,721)	2,707	( 341)	645		
Net opening balance	$\frac{-}{(1,721)}$	2,707	(341)	645		
Changes in the statement of profit	(13721)	<u> </u>	()			
or loss and OCI:						
Changes that relate to current services:						
CSM recognised for services provided Change in risk adjustment for non-financial	-	-	( 100)	( 100)		
risk for risk expired	=	( 392)	-	(392) (1,924)		
Experience adjustments	(1,924)	-	-	(1,924)		
Changes that relate to future services:						
Contracts initially recognised in the year Changes in recoveries of losses on onerous	( 927)	1,901	2,185	3,159		
underlying contracts that adjust the CSM	-	-	( 963)	( 963)		
Changes in estimates that adjust the CSM	8,531	(10,444)	981	( 933)		
Changes in estimates that result in losses and reversals of losses on onerous contracts	(8,608)	10,451	_	1,843		
	(2,222)	,		-,		
Changes that relate to past services:  Net finance expenses from insurance						
(contracts note 33)	(_240)	281	24	<u>65</u>		
Total changes in the statement of profit	(2.160)	1 707	2 127	756		
or loss and OCI	(3,168)	1,797	<u>2,127</u>	<u>756</u>		
Other pre-recognised cash flows	_					
derecognised and other changes	5			5		
Cash flows [note 24A(i)]	<u>2,439</u>			<u>2,439</u>		
Net closing balance	( <u>2,445</u> )	4,504	<u>1,786</u>	<u>3,845</u>		
Represented by:						
Closing assets	(2,445)	4,504	1,786	3,845		
Closing liabilities			_ <del>-</del>	<del>_</del>		
Net closing(assets)/liabilities balance	( <u>2,445</u> )	4,504	1,786	3,845		

## Notes to the Financial Statements (Continued) March 31, 2025

## 24. <u>Insurance and reinsurance contracts (continued)</u>

- A. Movements in insurance and reinsurance contract balances (continued)
  - (ii) Reinsurance contracts not measured under PAA (continued)

Analysis by measurement component (continued)

	2024					
	Contractual service margin					
	Estimates	Risk	-			
	of present	adjustment				
	value of	for non-				
	future	financial	Other			
	cashflows	risk	contracts	Total		
	\$'000	\$'000	\$'000	\$'000		
Opening (assets)	72	1,048	(750)	370		
Opening liabilities						
Net opening balance	<u>72</u>	<u>1,048</u>	( <u>750</u> )	<u>370</u>		
Changes in the statement of profit or loss and OCI:						
Changes that relate to current services: CSM recognised for services provided	_	_	40	40		
Change in risk adjustment for non-financial		( 160)				
risk for risk expired	- ( 200)	( 162)	-	(162)		
Experience adjustments	( 380)	-	-	(380)		
Changes that relate to future services:	( 569)	1 474	436	1 2/12		
Contracts initially recognised in the year Changes in recoveries of losses on onerous	( 568)	1,474	430	1,342		
underlying contracts that adjust the CSM	-	-	(429)	( 429)		
Changes in estimates that adjust the CSM	( 11)	( 351)	362	· -		
Changes in estimates that result in losses and reversals of losses on onerous contracts	80	550	-	630		
Changes that relate to past services:						
Adjustments to liabilities for incurred	(1.7.42)			(1.7.42)		
claims	(1,743)	-	=	(1,743)		
Net finance expenses from insurance (contracts note 33)	( 20)	148	_	128		
` '	(	140	<del>_</del>	120		
Total changes in the statement of profit or loss and OCI	( <u>2,642</u> )	1,659	409	( <u>574</u> )		
Other pre-recognised cash flows	<u></u> )			()		
derecognised and other changes	138	_	_	138		
				<u> </u>		
Cash flows [note 24A(i)]	<u>711</u>			<u>711</u>		
Net closing balance	( <u>1,721</u> )	<u>2,707</u>	( <u>341</u> )	<u>645</u>		
Represented by:	(1 = 2.1)	2 - 2 - 2	(0.11)	, . <del>.</del>		
Closing assets	(1,721)	2,707	(341)	645		
Closing liabilities						
Net closing(assets)/liabilities balance	( <u>1,721</u> )	<u>2,707</u>	( <u>341</u> )	645		

# Notes to the Financial Statements (Continued) March 31, 2025

## 24. Insurance and reinsurance contracts (continued)

- A. Movements in insurance and reinsurance contract balances (continued)
  - (iii) Insurance contracts measured under PAA

Analysis by remaining coverage and incurred claims

	2025					2024				
		Liabilities for incurred claims				ies for incurred cl	aims			
		Contracts 1	under PAA			Contracts un	nder PAA	_		
		Estimates	Risk			Estimates	Risk			
	Liabilities	of present	adjustmen	t	Liabilities	of present	adjustment			
	for	value of	for non-		for	value of	for non-			
	remaining	future	financial		remaining	future	financial			
	coverages	<u>cashflow</u>	risk	<u>Total</u>	coverages	<u>cashflow</u>	risk	<u>Total</u>		
	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000		
Opening liabilities	2,098,144	4,617,370	<u>293,472</u>	7,008,986	1,589,535	3,408,783	203,112	<u>5,201,430</u>		
Changes in the statement of profit or										
loss and OCI: Insurance revenue – Contracts measured										
under PAA (note 34)	(8,422,505)			(8,422,505)	(8,319,697)			(8,319,697)		
Insurance service expenses:	(0,422,303)			(0,422,303)	(8,319,097)			(8,319,097)		
Incurred claims and other insurance										
service expenses	_	4,127,740	175,828	4,303,568	_	4,151,220	103,033	4,254,253		
Amortisation of insurance acquisition		1,127,710	175,020	1,505,500		1,131,220	103,033	1,25 1,255		
cash flow	1,282,118		-	1,282,118	1,427,899	-	-	1,427,899		
Adjustments to liabilities for incurred claims		( <u>71,747</u> )	( <u>14,292</u> )	( <u>86,039</u> )		$(\underline{63,807})$	( <u>12,673</u> )	$(\underline{76,480})$		
	1,282,118	4,055,993	161,536	5,499,647	1,427,899	4,087,413	90,360	5,605,672		
			·	· ·	<u></u>	<u> </u>	·			
Insurance service result:	(7,140,387)	4,055,993	<u>161,536</u>	(2,922,858)	( <u>6,891,798</u> )	4,087,413	90,360	(2,714,025)		
Net finance expenses/(income) from		227 (17		227 (17		( 220.746)		( 220.746)		
insurance contracts Effect of movements in exchange rates	-	227,617	-	227,617	( 40,727)	( 329,746)	-	( 329,746) ( 40,727)		
Effect of movements in exchange rates					<u> </u>			(		
		227,617		227,617	(40,727)	( <u>329,746</u> )		( <u>370,473</u> )		
Total changes in the statement of profit	(7.140.207)	4 202 (10	161.526	(2 (05 241)	((,022,525)	2.757.667	00.260	(2.004.400)		
or loss and cash flows Cash flows	( <u>7,140,387</u> )	4,283,610	<u>161,536</u>	( <u>2,695,241</u> )	$(\underline{6,932,525})$	3,757,667	90,360	( <u>3,084,498</u> )		
Premiums received	7,537,993	523	_	7,538,516	8,906,628	_	_	8,906,628		
Claims and other insurance service	1,551,555	323		7,550,510	0,700,020			0,700,020		
expenses paid, including investment										
components	( 515,955)	(2,782,894)		(3,298,848)	( <u>1,465,494</u> )	(2,549,080)		(4,014,574)		
Total cash flows	7,022,038	( <u>2,782,371</u> )		4,239,667	<u>7,441,134</u>	( <u>2,549,080</u> )		4,892,054		
Closing liabilities balance	1,979,795	6,118,609	455,008	8,553,412	2,098,144	4,617,370	293,472	7,008,986		
Ciosing nathritics balance	<u> 1,777,773</u>	0,110,007	<del>122,000</del>	<u>0,222,<del>T</del>12</u>	<u>2,070,174</u>	<u>-1,017,570</u>	<u> </u>	1,000,700		

# Notes to the Financial Statements (Continued) March 31, 2025

## 24. Insurance and reinsurance contracts (continued)

- A. Movements in insurance and reinsurance contract balances (continued)
  - (iv) Reinsurance contracts measured under PAA

Analysis by remaining coverage and incurred claims

		20		2024					
	Assets f	or remaining co	verage		Assets for remaining coverage				
		Estimates	Risk			Estimates of Risk			
	Assets for	of present	adjustment			present value		ıt	
	remaining	value of future	for non-	1 75 / 1	remaining	of future	for-non	1 75 / 1	
	coverage \$'000	cash flows \$'000	financial ris	<u>Sk Total</u> \$'000	coverage \$'000	cash flows \$'000	financial ri \$'000	<u>sk</u> <u>Total</u> \$'000	
	•		*	•	,	*	·		
Opening assets	290,940	<u>1,249,120</u>	<u>76,453</u>	<u>1,616,513</u>	<u>477,464</u>	<u>283,248</u>	26,825	<u>787,537</u>	
Changes in the statement of profit or loss and OCI:									
Allocation of reinsurance premiums paid	(5,967,731)	_	_	(5,967,731)	(5,371,733)	_	_	(5,371,733)	
Amounts recoverable from reinsurers:	(0,507,701)			(0,507,701)	(0,071,700)			(0,071,700)	
Recoveries of incurred claims and other									
insurance service expenses	-	3,256,550	152,177	3,408,727	-	1,828,111	52,999	1,881,110	
Adjustments to assets for incurred claims									
contracts		( <u>69,779</u> )	( <u>4,487</u> )	(74,266)	2,746	( <u>65,591</u> )	( <u>3,371</u> )	(66,216)	
Net expense from reinsurance contracts:	(5,967,731)	3,186,771	147,690	(2,633,270)	(5,368,987)	1,762,520	49,628	(3,556,839)	
Insurance service result:									
Net finance expenses/(income) from									
insurance contracts		44,694		44,694		( 125,618)		( 125,618)	
	(5,967,731)	3,231,465	147,690	(2,588,576)		(_125,618)		(125,618)	
Total changes in the statement of profit									
or loss and OCI	(5,967,731)	<u>3,231,465</u>	<u>147,690</u>	(2,588,576)	(5,368,987)	<u>1,636,902</u>	<u>49,628</u>	(3,682,457)	
Cash flows									
Premiums paid	6,654,155	- ( 1.720.020)	- (	6,654,155	5,182,463	- (71.020)	-	5,182,463	
Recoveries from reinsurance		(_1,739,820)	(_	1,739,820)		( <u>671,030</u> )		( <u>671,030</u> )	
Total cash flows	<u>6,654,155</u>	(1,739,820)		<u>4,914,335</u>	<u>5,182,463</u>	( <u>671,030</u> )		4,511,433	
Net closing liabilities balance	977,364	<u>2,740,765</u>	<u>224,143</u>	<u>3,942,272</u>	<u>290,940</u>	<u>1,249,120</u>	<u>76,453</u>	<u>1,616,513</u>	

## Notes to the Financial Statements (Continued) March 31, 2025

#### 24. Insurance and reinsurance contracts (continued)

## B. Assets for insurance acquisition cash flows

	<u>2025</u>	<u>2024</u>
	\$'000	\$'000
Balance at beginning of year	58,529	28,809
Amounts incurred during the year	27,073	53,868
Amounts derecognised and included in the		
measurement of insurance contracts	( <u>54,594</u> )	( <u>24,148</u> )
Balance at end of year	<u>31,008</u>	<u>58,529</u>
Assets for insurance acquisition cash flows are presented in the carrying amount of the related portfolio of insurance contracts as follows:		
Insurance contract assets	<u>21,163</u>	<u>48,643</u>
Insurance contract liabilities	54	94

## (i) Expected timing of derecognition of insurance acquisition cash flows asset:

cash he was asset.								
	Number of years until expected derecognition							
	<u>1 year</u>	2 years	3 years					
As at March 31, 2025	31,008	-	-					
As at March 31, 2024	<u>58,529</u>	<u> </u>						

## C. Effect of contracts initially recognised in the year

The following tables summarise the effect on the measurement components arising from the initial recognition of insurance and reinsurance contracts not measured under the PAA in the year.

#### (i) Insurance contracts not measured at PAA

		2025			2024	
	Profitable contracts issued \$'000	Onerous contracts issued \$'000	<u>Total</u> \$'000	Profitable contracts issued \$'000	Onerous contracts <u>issued</u> \$'000	<u>Total</u> \$'000
Insurance acquisition						
cash flows	148,503	5,888	154,391	120,517	4,066	124,583
Estimates of present						
value of cash outflow	s 673,475	32,648	706,123	650,416	32,988	683,404
Estimates of present						
value of cash inflows	(1,100,104)	(35,750)	(1,135,854)	(1,100,865)	(38,751)	(1,139,616)
Risk adjustment for						
non-financial risk	145,243	9,819	155,062	143,020	8,720	151,740
CSM	132,883		132,883	186,912		186,912
	(_148,503)	6,717	(_141,786)	(_120,517)	2,957	(_117,560)
Losses recognised on initial recognition		12,605	12,605	<u> </u>	7,023	7,023

## Notes to the Financial Statements (Continued) March 31, 2025

#### 24. <u>Insurance and reinsurance contracts (continued)</u>

## C. Effect of contracts initially recognised in the year (continued)

The following tables summarise the effect on the measurement components arising from the initial recognition of insurance and reinsurance contracts not measured under the PAA in the year (continued).

#### (i) Insurance contracts not measured at PAA (continued)

	202	25	2024		
	Contracts initiated without loss		Contracts initiated without loss		
	recovery components \$'000	<u>Total</u> \$'000	recovery components \$'000	<u>Total</u> \$'000	
Estimates of present value of cash inflows Estimates of present	(5,589)	(5,589)	(5,451)	(5,451)	
value of cash inflows Risk adjustment for	6,517	6,517	6,019	6,019	
non-financial risk CSM	(1,901) 2,829	(1,901) 2,829	(1,474) 2,042	(1,474) 2,042	
	<del>_,</del>	=,	<del>=,=</del>	<del></del>	

## D. Contractual service margin

The following table sets out when the Group expects to recognise the remaining CSM in profit or loss after the reporting date for contracts not measured under the PAA.

	Less						More	
	than 1	1 to 2	2 to 3	3 to 4	4 to 5	5 to 10	than 10	
	<u>year</u>	<u>years</u>	<u>years</u>	<u>years</u>	<u>years</u>	<u>years</u>	<u>years</u>	<u>Total</u>
	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000
March 31, 2025								
Insurance contract	55,657	42,876	31,421	22,401	14,917	36,256	36,633	240,161
Reinsurance contract	(240) (	<u>199</u> )	(168)	(146)	(130)	( <u>463</u> )	(439)	(1,785)
March 31, 2024								
Insurance contract	56,696	46,021	36,405	28,688	22,186	63,260	65,256	318,512
Reinsurance contract	( <u>51</u> )	(44)	(39)	( <u>35</u> )	(30)	(101)	( <u>41</u> )	(341)

Notes to the Financial Statements (Continued) March 31, 2025

#### 25. Loans payable

	Group		Comp	any
	<u>2025</u>	2024	2025	2024
	\$'000	\$'000	\$'000	\$'000
Unsecured bond (i)	5,457,634	6,762,632	5,452,359	6,754,651
Jamaica Automobile Association				
(Services) Limited (ii)	137,784	133,996	137,784	133,996
JN Money Services Limited (iii)	-	-	523,242	355,725
The Jamaica National Group Limited (iv)	1,249,859	187,236	1,249,859	187,236
Total Credit Services Limited (v)	104,667	104,842	104,667	104,842
Subordinated debt [see (vi)]	669,000	669,000	-	-
JN General Insurance Company Limited [see (vii)	] -	-	374,864	-
JN Fund Managers Limited [see (viii)]			625,718	305,178
	<u>7,618,944</u>	<u>7,857,706</u>	<u>8,468,493</u>	<u>7,841,628</u>

(i) This represents the balance of an unsecured bond which bears interest at 7.75% per annum, with principal repayable upon maturity on September 30, 2025. Interest is repayable quarterly. The loan is disclosed net of deferred transaction cost, which is amortised over the life of the loan, \$29.25 million of which was paid to a subsidiary at disbursement.

On August 16, 2022, an additional facility of \$4 billion was acquired which bears interest at 10.30% per annum, with principal repayable in equal amounts semi-annually on interest payment dates, after an eighteen-month moratorium, until maturity on August 16, 2025. Interest is repayable semi-annually. The loan is disclosed net of deferred transaction cost, which is amortised over the life of the loan, \$10 million of which was paid to a subsidiary at the disbursement. During the prior year, the maturity date of the loan was extended to August 16, 2028 and the interest rate increased to 12% per annum, resulting in a loss on modification of \$Nil (2024: \$145 million) being recognized. This amortised cost of the loan before modification in 2024 was \$3.95 billion.

Compliance with a financial loan covenant was assessed after the year-end based on the in-house financial results as at June 30, 2024, for an unsecured bond issued by the Company. The Company was in breach of the covenant and received approval from the bondholders for forbearance on November 4, 2024, to become compliant with the covenant by September 30,2025, having notified the trustees of the planned corrective actions to be taken, to include the execution of strategic initiatives to improve profitability. The Company has assessed and determine that the covenant is expected to be met by September 30, 2025.

- (ii) This represents an unsecured debt issued by a related party on November 30, 2023, which matures on November 29, 2028. The notes bear interest at a rate of 11.75%. Interest is payable monthly and a bullet payment of principal at maturity.
- (iii) This represents unsecured debts issued by a subsidiary on February 28, 2024, February 6, 2024, July 11, 2024, December 11, 2024 and May 29, 2023 and which mature on February 27, 2029, February 5, 2027, September 30, 2025, September 30, 2025 and May 28, 2028, respectively. The notes bear interest at rates of 6%, 6%, 4.5%, 7.5% and 2.5% respectively. Interest is payable monthly and a bullet payment of principal at maturity.
- (iv) This represents an unsecured debt issued by the ultimate parent company on May 9, 2024, which matures on November 9, 2025. The note bears interest at a rate of 12.35%. Interest is payable quarterly and a bullet payment of principal at maturity.

Notes to the Financial Statements (Continued) March 31, 2025

#### 25. Loans payable (continued)

- (v) This represents an unsecured debt issued by a related party on August 23, 2023 and which matures on August 22, 2028. The note bears interest at a rate of 8%. Interest is payable monthly and a bullet payment of principal at maturity.
- (vi) This represents subordinated debt obligations maturing on September 30, 2026. The debt obligations were issued on March 31, 2021 at an interest rate of 7.75% per annum for 5.5 years. The obligations are secured by a basket of securities and have fixed quarterly coupon payments and bullet payments of principal at maturity. This qualifies as Tier 2 capital in keeping with the requirements of the FSC for the investment management subsidiary.
- (vii) This represents an unsecured debt issued by a related party on May 17, 2024 and which matures on April 17, 2025. The note bears interest at a rate of 12.25%. Interest is payable monthly and a bullet payment of principal at maturity.
- (viii) This represents unsecured debts issued by a related party and which bear interest at 12% and 10.5% per annum. Interest is repayable semi-annually and monthly, with principal repayable at maturity on May 9, 2025 and March 31, 2027. The debts are secured by a first demand debenture over the fixed and floating assets of the Company.

#### 26. Share capital

	Group and	Group and Company	
	2025 \$'000	2024 \$'000	
Issued and fully paid:	\$ 000	\$ 000	
4,901,804,642 (2024: 4,901,804,642) ordinary shares of no par value	<u>12,499,495</u>	12,499,495	

The number of shares which the Company is authorised to issue is unlimited. During the prior year, the Company issued 3 ordinary shares for \$1,279,000,000 to The Jamaica National Group Limited.

#### 27. Reserve fund

In accordance with the Banking Services Act, 2014 and regulations under which it operates, the local banking subsidiary is required to make transfers to a reserve fund of a minimum of 15% of net profits, until the amount in the fund is equal to 50% of the paid-up capital of the subsidiary and, thereafter, 10% of the net profits until the fund is equal to its paid up capital.

#### 28. Contractual savings reserve

Under a previously operated scheme, the customers of the local banking subsidiary, after meeting certain criteria, including saving a contracted sum at a fixed rate of 3% per annum, became eligible to apply for a mortgage loan at a fixed rate of 5% per annum. The reserve was established in anticipation of the shortfall in interest income in future years, from the provision of this facility. Management continually monitors the adequacy of the reserve and makes appropriate adjustments, as necessary.

Notes to the Financial Statements (Continued) March 31, 2025

#### 29. Other reserves

	Gro	Group	
	2025	2024	
	\$'000	\$'000	
Capital reserve	83,076	83,076	
Translation reserve (a)	498,516	595,987	
Investment revaluation reserve (b)	(4,520,820)	(4,319,433)	
Credit loss reserve (c)	1,030,774	748,613	
Retained earnings reserve (d)	7,123,000	7,123,000	
Insurance finance reserve (e)	34,516	42,522	
Property revaluation reserve (f)	266,870	266,870	
Other	<u> 16,356</u>	16,356	
	<u>4,532,288</u>	4,556,991	

- (a) Translation reserve comprises all foreign currency differences arising from the translation of the financial statements of foreign subsidiaries to Jamaica dollar for consolidation purposes.
- (b) This represents unrealised losses on the revaluation of investments classified as FVOCI, net of deferred tax and expected credit losses.
- (c) This is a non-distributable reserve representing the excess of regulatory and other provisions over the IFRS provision for loan losses (note 10).
- (d) The Banking Services Act, 2014 permits transfers from the Jamaican banking subsidiary's net profit to retained earnings reserve, which constitutes a part of the capital base. Transfers to the retained earnings reserve are made at the discretion of the Board of Directors. Such transfers must be notified to the Bank of Jamaica and any reversal must be approved by the Bank of Jamaica. During the year the local banking subsidiary transferred Nil (2024: Nil) from retained earnings to retained earnings reserve.
- (e) The insurance finance reserve comprises the cumulative finance income and expenses recognised in other comprehensive income on insurance and reinsurance contracts.
- (f) This reserve represents fair value gains arising from the reclassification of property and equipment to investment property.

#### 30. Non-controlling interest

	Gre	oup
	<u>2025</u>	2024
	\$'000	\$'000
Share capital	3,611	3,611
Share of profit and reserves	<u>25,606</u>	30,138
	<u>29,217</u>	<u>33,749</u>

This represents the non-controlling interest in the following direct subsidiaries.

Company	Non-Controlling Int	erest Holding
	2025 \$'000	<u>2024</u> \$'000
JN Cayman JN General Insurance Company	4.11%	4.11%
Limited	<u>0.36%</u>	<u>0.36%</u>

## Notes to the Financial Statements (Continued) March 31, 2025

## 31. Interest expense

	G	Group		Group Compa		ompany	
	2025	2024	2025	2024			
	\$'000	\$'000	\$'000	\$'000			
Interest expense measured using the							
effective interest method:							
Specialised financial institutions	153,821	61,741	-	-			
Customer deposits	3,319,714	3,179,700	-	-			
Securities sold under repurchase agreements	2,554,436	2,637,995	-	-			
Lease liabilities [note 14(a)(iii)]	239,593	151,008	-	-			
Loans payable	988,098	737,523	936,250	714,034			
Other	36,562	126,912					
	7,292,224	<u>6,894,879</u>	936,250	<u>714,034</u>			

## 32. Net gains/(losses) on investments

	Group		Company	
	<u>2025</u>	<u>2024</u>	2025	2024
	\$'000	\$'000	\$'000	\$'000
Unrealised gains/(losses) on fair value through				
profit or loss (FVTPL) investment securities	9,970	40,522	(91,827)	-
Gain/(loss) on disposal of fair value through other comprehensive				
income (FVOCI) investment securities	<u>56,119</u>	( <u>16,717</u> )		
	<u>66,089</u>	<u>23,805</u>	( <u>91,827</u> )	

## 33. Net financial result

The following table analyses the Group's net financial result in profit or loss and OCI.

	Gr	oup
Investment return:	2025 \$'000	2024 \$'000
Net interest revenue calculated using		
the effective interest method	15,506,009	14,471,623
Other investment revenue	66,089	23,805
Expected credit loss adjustment		
on financial assets	( 797,935)	( 2,759,206)
Amounts recognised in OCI	( <u>302,845</u> )	328,921
Total investment returns	14,471,318	12,065,143
Net finance (expense)/income from insurance contracts:		
Interest accreted	( 239,441)	319,152
Effect of changes in interest rates and		
other financial assumptions	( 10,520)	9,464
Foreign exchange differences		
Total net finance expenses from insurance contracts  Net finance income/(expense) from reinsurance contracts:	(249,961)	328,616
Interest accreted	44,540	( 125,587)
Other	218	97
Total net finance income/(expense) from reinsurance		
contracts	44,758	( <u>125,490</u> )
	<u>14,266,115</u>	12,268,269

## Notes to the Financial Statements (Continued) March 31, 2025

## 33. Net financial result

The following table analyses the Group's net financial result in profit or loss and OCI.

	Gro	oup
	<u>2025</u>	<u>2024</u>
Represented by:	14.556.010	11 020 052
Amounts recognised in profit or loss	14,576,813	11,929,853
Amounts recognised in OCI	( <u>310,698</u> )	338,416
	<u>14,266,115</u>	<u>12,268,269</u>
A. Insurance finance income and expenses:		
Net finance expenses from insurance contracts:		
Net finance (expenses)/income from reinsurance	( 222 111)	212152
contracts-recognised in profit or loss	( 239,441)	319,152
Net finance (expenses)/income from reinsurance contracts-recognised in in OCI	( 10,520)	9,464
contracts-recognised in in OCI	(	9,404
	( <u>249,961</u> )	<u>328,616</u>
Net finance income from reinsurance contracts:		
Net finance income/(expenses) from reinsurance	44,911	( 125,521)
contracts-recognised in profit or loss Net finance income/(expenses) from reinsurance	44,911	( 123,321)
contracts-recognised in OCI	( 153)	31
Constitution recognised in O.C.1	<u></u> /	
	44,758	( <u>125,490</u> )
B. Interest revenue calculated using the effective interest method:		
Investments measured at fair value through other		
comprehensive income (FVOCI)	484,598	538,529
Investments measured at amortised cost	191,633	,
Staff loans measured at amortised cost	135	
Starr rouns measured at amortised cost	133	
	<u>676,366</u>	<u>772,179</u>

On transition to IFRS 17, for certain groups of insurance and reinsurance contracts in the life risk and life savings segments, the Group determined the cumulative insurance finance income and expenses recognised in OCI at April 1, 2024 using the fair value approach. The movement in the fair value reserve for the debt investments at FVOCI financial assets related to those groups of contracts was as follows:

	2025 \$'000	<u>2024</u> \$'000
Balance at beginning of year	13,623	10,394
Net change in fair value  Net amount reclassified to profit or loss	7,051	4,475
related to income tax	( <u>1,656</u> )	( <u>1,246</u> )
Balance at end of year	<u>19,018</u>	<u>13,623</u>

Notes to the Financial Statements (Continued)
March 31, 2025

## 34. <u>Insurance revenue</u>

	Group	
	2025	2024
	\$'000	\$'000
Contracts not measured under the PAA:		
Amounts relating to changes in liabilities for remaining coverage:		
CSM recognised for services provided [note 24A(ii)]	61,577	55,684
Change in risk adjustment for non-financial risk for risk expired	81,042	55,846
Expected incurred claims and other insurance service expenses	257,971	205,950
Recovery of insurance acquisition cash flows	61,647	29,026
Total insurance revenue for contracts not measured under		
PAA [note 24A(i)]	462,237	346,506
Contracts measured under the PAA [note 24A(iii)]	<u>8,422,505</u>	<u>8,319,697</u>
Total insurance revenue	8,884,743	8,666,203

## 35. Other operating income

	Group		<b>Company</b>		
	<u>2025</u>	<u>2024</u>	2025	2024	
	\$'000	\$'000	\$'000	\$'000	
Fees and commission income:					
Commission income	883	14,007	-	-	
Transaction fees	1,030,074	955,700	-	-	
Loan fees	895,645	862,256	-	-	
Money transfer fees	1,707,214	1,691,699	-	-	
Mobile credit top up	12,759	12,777	-	_	
Asset management fees	209,774	196,324	-	-	
Corporate finance and advisory fees	24,163	148,380	-	-	
Other fees and commission	73,624	94,854			
	<u>3,954,136</u>	3,975,997			
Realised gains on foreign exchange trading	3,291,249	3,604,901	-	-	
Management fees	270,208	423,326	571,657	639,562	
Dividends	37,749	66,959	54,836	539,836	
Increase in fair value of investment	•	•	,	ŕ	
property (note 13)	167,853	14,408	-	-	
Gain on disposal of property and					
equipment [note 14(a)(vi)]	-	1,935,894	-	-	
Other	813,222	178,688	59,705	260,977	
	4,580,281	6,224,176	686,198	1,440,375	
	<u>8,534,417</u>	10,200,173	686,198	1,440,375	

# Notes to the Financial Statements (Continued) March 31, 2025

## 36. Operating expenses

	Gr	Group		Company		
	<u>2025</u>	<u>2024</u>	<u>2025</u>	<u>2024</u>		
	\$'000	\$'000	\$'000	\$'000		
Administrative	8,431,143	9,234,650	21,669	24,402		
Employee costs (note 37)	9,957,234	10,180,911	406,647	415,794		
Advertising and promotion	622,937	641,637	69	-		
Audit fees - current	368,249	374,742	18,882	16,293		
- prior	53,500	-	12,500	-		
Non audit fees	7,165	4,637	-	-		
Bad debts written off for loans and						
other receivables	389,643	590,553	-	-		
Depreciation and amortisation						
(notes 14, 15 and 16)	1,257,483	1,152,896	1,934	2,901		
Legal and other professional fees	3,904,786	4,151,037	326,069	62,597		
Losses on onerous contracts	23,690	12,944	-	-		
Directors' fees	125,590	170,251	11,304	12,350		
Impairment on assets held for sale	56,732	7,614	-	-		
Insurance claims and benefits	5,225,119	4,039,863	-	-		
Amortization of insurance acquisition						
cash flows	61,647	29,026				
	30,484,918	30,590,761	<u>799,075</u>	<u>534,337</u>		
Represented by						
Insurance service expenses	5,716,247	5,726,587	-	_		
Other operating expenses	<u>24,768,671</u>	<u>24,864,174</u>	<u>799,075</u>	534,337		
	30,484,918	30,590,761	<u>799,075</u>	534,337		

## 37. Employee costs

	<u>Group</u>		Com	<b>Company</b>			
	2025 \$'000	2024 \$'000	2025 \$'000	2024 \$'000			
Salaries	7,397,849	7,541,302	335,738	347,635			
Group life, pension and health insurance	1,391,049	7,541,502	333,130	347,033			
contributions	846,358	840,380	33,277	29,735			
Statutory payroll contributions	771,052	808,694	34,171	35,815			
Staff welfare	511,381	389,357	1,684	1,108			
Other	430,594	601,178	1,777	<u>1,501</u>			
	9,957,234	10,180,911	<u>406,647</u>	415,794			

## Notes to the Financial Statements (Continued) March 31, 2025

#### 38. Taxation

(a) Taxation is based on the profit for the year, as adjusted for income tax purposes, and is made up as follows:

		<u>Gr</u>	<u>Group</u>		
		2025	2024		
		\$'000	\$'000		
(i)	Current tax expense:				
	Charge on current year profit	278,743	233,296		
	Adjustment in respect of prior year's charge	2,069	(56,360)		
		280,812	176,936		
(ii)	Deferred tax expense (note 17):				
	Unused tax losses	(39,786)	(34,056)		
	Origination and reversal of				
	temporary differences	227,252	( <u>967,478</u> )		
	Total deferred tax	187,466	( <u>1,001,534</u> )		
	Total taxation in statement of				
	profit or loss	468,278	( <u>824,598</u> )		

(b) Reconciliation of effective tax charge:

Taxation is computed at rates of 331/3% for the Company, 15%, 331/3% and 25% for its local subsidiaries and 19%, 261/2% and 40% for certain direct and indirect foreign subsidiaries. Dividends received from local subsidiaries and companies external to the Group are taxed at Nil% and 15%, respectively. Tax is computed on income at Nil% for Cayman Islands direct and indirect subsidiaries. The effective tax rate for the Group was a tax charge of 33.40% of loss before taxation (2024: a tax credit of 24.59%) and Nil% (2024: Nil%) for the Company.

The actual tax charge differs from the "expected" tax charge for the year as follows:

	Group		Company			n <u>y</u>		
		02 <u>5</u> 000		2024 \$'000		2025 \$'000		2024 \$'000
Loss before taxation	( <u>1,40</u>	<u>1,904</u> )	( <u>3</u> ,	353,092)	( <u>5</u> .	<u>,471,464</u> )	<u>(1</u>	,231,843)
Computed "expected" tax expense at 15% & 19% Computed "expected" tax (credit)/expense at 25% Computed "expected" tax expense at 26½% & 30% Computed "expected" tax expense at 33⅓% & 40%	20 19 0 ( <u>1,71</u> )		-	7,566 32,026 157,989 698,460)		- - ,823,369)	(_	- - - 410,57 <u>3</u> )
Tax effect of difference between loss for financial statements and tax reporting purposes on -	( <u>1,48</u>	<u>9,817</u> )	(_	<u>500,879</u> )	( <u>1</u> .	,823,369)	(_	410,573)
Depreciation charge and capital allowances	14	2,541		117,741	(	580)	(	593)
Loss on disposal of subsidiary	1,43	4,450		-	1,	,434,450		-
Gain on disposal of property and								
equipment		4,828)	(	645,298)		-		-
Unfranked and exempt income	( 12:	2,255)	(	212,473)	(	18,277)	(	179,927)
Loss on disposal of investments	-	-		4,961		-		-
Disallowed expenses, net	21	9,109		112,359		96,958		491,779
Tax losses	21	9,450		33,003		302,121		97,085
Other	7	7,559	_	322,348		8,697	_	2,229
Prior year under/(over) provision		6,209 2,069	(_	768,238) 56,360)		-	_	<u>-</u>
Actual tax expense, net	46	8,278	(_	<u>824,598</u> )			_	

Notes to the Financial Statements (Continued) March 31, 2025

#### 38. <u>Taxation (continued)</u>

- (c) As at March 31, 2025, tax losses of approximately \$2,113.10 million (2024: \$1,206.64 million) for the Company and \$692.68 million (2024: \$635.16 million) for the Jamaican subsidiaries of the Group are available for set-off against future taxable profits, subject to agreement by the Commissioner General, Tax Administration Jamaica. The Company can utilise the full amount of tax loss, as it is within its first five years of assessment following the year of assessment in which it commenced business.
- (d) At March 31, 2025, a deferred tax liability of approximately \$3.76 billion (2024: \$3.80 billion), relating to investment in certain indirect subsidiaries and associated companies has not been recognised, as the Company controls, or significantly controls, whether any liability will be incurred and management is satisfied that it will not be incurred in the foreseeable future.
- (e) No deferred tax asset was booked for the Company as management believes that the tax losses are not likely to be used in the foreseeable future based on the Company's current business model.

A deferred tax asset has not been booked in respect of the following:

	2025 \$'000	2024 \$'000
Property and equipment	1,361	1,306
Other payables	61,644	33,889
Unrealised foreign exchange losses	8,924	582
Tax losses	<u>704,365</u>	<u>401,351</u>
Total	776,294	437,128

#### 39. Related party balances and transactions

(a) Definition of related party:

A related party is a person or entity that is related to the Group.

- A. A person or a close member of that person's family is related to the Group if that person:
  - (i) has control or joint control over the Group;
  - (ii) has significant influence over the Group; or
  - (iii) is a member of the key management personnel of the Group or a parent of the Group.

Notes to the Financial Statements (Continued) March 31, 2025

## 39. Related party balances and transactions (continued)

- (a) Definition of related party (continued):
  - B. An entity is related to the Group if any of the following conditions apply:
    - (i) The entity and the Group are members of the same group (which means that each parent, subsidiary and fellow subsidiary is related to the others).
    - (ii) One entity is an associate or joint venture of the other entity (or an associate or joint venture of a member of a group of which the other entity is a member).
    - (iii) Both entities are joint ventures of the same third party.
    - (iv) The entity and the Group are members of the same group (which means that each parent, subsidiary and fellow subsidiary is related to the others).
    - (v) One entity is an associate or joint venture of the other entity (or an associate or joint venture of a member of a group of which the other entity is a member).
    - (vi) Both entities are joint ventures of the same third party.
    - (vii) One entity is a joint venture of a third entity and the other entity is an associate of the third entity.
    - (viii) The entity is a post-employment benefit plan for the benefit of employees of either the Group or an entity related to the Group.
    - (ix) The entity is controlled, or jointly controlled, by a person identified in A.
    - (x) A person identified in A(i) has significant influence over the entity or is a member of the key management personnel of the entity (or of a parent of the entity).
    - (xi) The entity, or any member of a Group of which it is a part, provides key management personnel services to the Group or to the parent of the Group.

A related party transaction is a transfer of resources, services or obligations between related parties, regardless of whether a price is charged.

## (b) Identity of related parties:

The Company has a related party relationship with its parent company, fellow subsidiaries, direct and indirect subsidiaries, associates, JN Group Pension Scheme, its directors and those of its parent, companies owned by directors, other key management personnel and JN Foundation.

# Notes to the Financial Statements (Continued) March 31, 2025

# 39. Related party balances and transactions (continued)

(c) The statements of financial position include balances, arising in the ordinary course of business, with related parties, as follows:

	Gre	<u>Group</u>		any
	<u>2025</u>	<u>2024</u>	<u>2025</u>	2024
	\$'000	\$'000	\$'000	\$'000
Cash resources				
Subsidiary	-	-	20,457	10,519
Investments				
Other related entities	255,374	264,611	-	-
Due from related entities:				
Ultimate parent	183,033	123,754	22,639	13,211
Fellow subsidiary	22,751	11,856	17,436	8,156
Subsidiaries	-	-	16,758	4,224
Other related entities	61,990	41,990	4,401	6,340
Due to related entities:				
Ultimate parent	111,659	35,537	97,755	-
Fellow subsidiary	-	-	526,856	308
Subsidiary	-	-	-	-
Other related entities	372,333	318,800	6,576	750
Loans				
Directors [see note 10(b)]	195,474	208,766	-	-
Other key management personnel	194,946	264,176	-	-
Customer deposits				
Directors	309,782	302,934	-	-
Ultimate parent company	230,798	154,898	-	-
Other key management personnel	42,765	33,653	-	-
Other related entities	566,366	349,571	-	-
Loans payable				
Directors	12,000	12,000	12,000	12,000
Ultimate parent company	1,249,859	187,206	1,249,859	187,206
Subsidiary	-	-	1,523,824	663,753
Other related entities	242,451	238,838	242,451	238,838
Securities sold under repurchase agreemer	nts			
Directors	32,406	76,706	-	-
Other related entities	<u>755,792</u>	<u>325,023</u>		

(d) The statements of profit or loss include income earned from, and expenses incurred in, transactions with related parties, in the ordinary course of business, as follows:

		Group			<b>Company</b>		ny	
		2025		2024		<u>2025</u>	_	2024
		\$'000		\$'000		\$'000		\$'000
Dividends:								
Subsidiaries		-		-		-	(	539,836)
Interest income:								
Ultimate parent	(	91,645)	(	88,103)		-		-
Subsidiary		-		-	(	42)	(	1,042)
Other related entities	(	74,315)	(	74,760)		-		-
Directors		-	(	96)		-		-

Notes to the Financial Statements (Continued) March 31, 2025

## 39. Related party balances and transactions (continued)

(d) The statements of profit or loss include income earned from, and expenses incurred in, transactions with related parties, in the ordinary course of business, as follows (continued):

	G	Group		any
	2025	2024	2025	2024
	\$'000	\$'000	\$'000	\$'000
Management fees income (i)				
Ultimate parent	(70,160)	( 23,956)	(45,225)	( 60,973)
Subsidiaries	- ( 12 0 10)	-	(435,812)	(526,654)
Fellow subsidiary	( 13,040)		(13,040)	( 24,209)
Other related entities	( 27,332)	( 28,894)	( 26,163)	( 27,725)
Interest expense				
Ultimate parent	147,132	3,426	146,946	3,236
Subsidiary	-	-	-	39,839
Other related entities	29,627	18,438	110,048	12,712
Directors	51,866	39,111	23,151	-
Management fees expense				
Ultimate parent	1,771,646	2,082,325	129,896	-
Other related entities	130,136	240	-	-
Computer related expense				
Other related entities	1,808,573	1,885,791	14,139	3,606
other related entitles	1,000,575	1,000,771	11,135	3,000
Marketing expense				
Other related entities	-	58,904	-	5
Commission expense				
Other related entities	534	368,032	-	-
Rental expense				
Other related entities	_	22,701	_	_
other related entitles		22,701		
Fee income				
Subsidiaries	-	-	(7,654)	(252,625)
Containution to IN Coord Dancies From 1	245 615	225.051	15 257	14.742
Contribution to JN Group Pension Fund Contribution to JN Foundation	245,615	235,051	15,357	14,743
Continution to JN Foundation	<u>34,585</u>	18,445		

<sup>(</sup>i) Management fee income relates to charges for services provided to the ultimate parent, subsidiaries, fellow subsidiaries and other related parties. The fee is charged on a pre-determined, fixed rate basis for hours of service provided.

The related party transactions were conducted on an arm's length basis.

Notes to the Financial Statements (Continued) March 31, 2025

## 39. Related party balances and transactions (continued)

(e) Compensation paid to key management personnel (directors and senior executives) is as follows:

	G	Group		pany
	2025	2024	2025	2024
	\$'000	\$'000	\$'000	\$'000
Directors' emoluments (note 36)				
Fees	125,590	170,251	11,304	12,350
Directors' renumeration	50,085	54,729	50,085	54,729
Other key management compensation				
Short-term benefits	316,982	318,010	60,101	61,814
Post-employment benefits	9,821	11,985	2,050	1,904
	<u>502,478</u>	<u>554,975</u>	123,540	130,797

## 40. Managed funds

A subsidiary acts as agent and earns fees for managing clients' funds on a non-recourse basis under a management agreement. The Group has no legal or equitable right or interest in their funds and, accordingly, these funds and the assets in which they are invested have been excluded from these financial statements. At March 31, 2025, these funds amounted to \$52.03 billion (2024: \$50.7 billion).

## 41. Financial risk management

#### (a) Overview

The Group has exposure to the following financial risks from its operations and the use of financial instruments:

- Credit risk
- Liquidity risk
- Market risk
- Operational risk

This note presents information about the Group's exposure to each of the above risks, the Group's objectives, policies and processes for measuring and managing risk, and its management of capital.

The Board of Directors has overall responsibility for the establishment and oversight of the Group's risk management framework. The Board and management have established the Group Asset and Liability Committee, the Group Risk and Compliance Unit and Group Audit Committee, which are responsible for developing and monitoring risk management policies in their specified areas. These committees have both executive and non-executive members and report to the Board of Directors on their activities.

The Group's risk management policies are established to identify, assess and measure the risks faced by the Group, to set appropriate risk limits and controls, and to monitor risks and adherence to limits. The focus of financial risk management for the Group is ensuring that the Group has adequate economic capital and that the use of and proceeds from its financial assets are sufficient to fund the obligations arising from its deposit base and other contractual liabilities.

Notes to the Financial Statements (Continued) March 31, 2025

## 41. <u>Financial risk management (continued)</u>

## (a) Overview (continued)

The goal of the investment management process is to, within the policy guidelines, optimise the after-tax investment income and total return by investing in a diversified portfolio of securities, whilst ensuring that the assets and liabilities are managed on a cash flow and duration basis.

A key aspect of the management of the Group's financial risk is matching the timing of cash flows relating to assets and liabilities. The Group actively manages its investments using an approach that balances quality, diversification, liquidity and return. The portfolio is reviewed on a periodic basis, as are investment guidelines and limits, with the objective of ensuring that the Group can always meet its obligations without undue cost and in accordance with the Group's internal and regulatory capital requirements.

The Group Audit Committee is responsible for monitoring compliance with the Group's risk management policies and procedures. The Group Audit Committee is assisted by the Group Internal Audit Department, which undertakes cyclical reviews of risk management controls and procedures, the results of which are reported to the head of the Group Risk and Compliance Unit, the Group Audit Committee and the Board of Directors.

Risk management policies and systems are reviewed regularly to reflect changes in market conditions and products and services offered. The Group, through its training and management standards and procedures, aims to develop a disciplined and constructive control environment in which all employees understand their roles and obligations.

## (b) Credit risk:

Credit risk is the risk of suffering financial loss, should any of the Group's customers, clients or market counterparties fail to fulfil their contractual obligations to the Group. Credit risk arises mainly from interbank, commercial and consumer loans and advances and loan commitments arising from such lending activities, financial guarantees, letters of credit, endorsements and acceptances. The Group is also exposed to credit risks arising from investments in debt securities and other exposures arising from its trading activities ('trading exposures') including non-equity trading portfolio assets and derivatives as well as settlement balances with market counterparties and reverse repurchase agreements.

Credit risk is the single largest risk for the Group's business; management therefore carefully manages its exposure to credit risk. The credit risk management and control are centralised in the credit risk and treasury management teams which report regularly to the appropriate board committee.

#### (i) Credit risk measurement

#### A. Loans (including commitments, guarantees and other receivables)

The estimation of credit exposure for risk management purposes is complex and requires the use of models, as the exposure varies with changes in market conditions, expected cash flows and the passage of time. The assessment of credit risk for a portfolio of assets entails further estimations as to the likelihood of defaults occurring, for the associated loss ratios and of default correlations between counterparties. The Bank measures credit risk using Probability of Default (PD), Exposure at Default (EAD) and Loss Given Default (LGD). This is similar to the approach used for the purposes of measuring Expected Credit Loss (ECL) under IFRS 9.

Notes to the Financial Statements (Continued) March 31, 2025

## 41. Financial risk management (continued)

## (b) Credit risk (continued):

## (i) Credit risk measurement (continued)

A. Loans (including commitments, guarantees and other receivables) (continued)

Credit risk grading

The Group uses internal credit risk gradings that reflect its assessment of the credit-worthiness of individual counterparties. Borrower and loan specific information collected at the time of application (such as age, total debt service ratio, type of employment, net worth and level of collateral for retail exposures; turnover and industry type for wholesale exposures) is fed into this rating model. This is supplemented with external data such as credit bureau scoring information on individual borrowers. In addition, the models enable expert judgement from management to be fed into the final internal credit rating for each exposure. This allows for considerations which may not be captured as part of the other data inputs into the model.

The credit grades are calibrated such that the risk of default increases exponentially at each higher risk grade.

#### B. Investments

For debt securities in the Treasury portfolio, external rating agency credit grades are used to rate credit risk.

These published grades are continually monitored and updated. Though-the-Cycle (TTC) PD's associated with each grade are determined based on realised default rates over the prior 12 months, as published by the rating agency.

The Group's rating method comprises 20 rating levels for instruments not in default (1 to 20) and three default classes (21 to 23). The master scale assigns each rating category a specified range of probabilities of default, which is stable over time. The rating methods are subject to an annual validation and recalibration so that they reflect the latest projections in the light of all actually observed defaults.

The Group's internal rating scale, and its mapping to external ratings, are set out below:

Group rating	TTC PD as a percentage (Corporate)	TTC PD as a percentage (Sovereign)	S & P	Moody's	Description of Grade
1 - 10	0.02% - 0.23%	0.00% - 0.07%	AAA – BBB-	Aaa – Baa3	Investment Grade
11 - 20	1.10% - 25.6%	0.41% - 14.39%	BB+ - CC	Ba1 - Ca	Speculative grade
21- 23	25.7% - 100%	14.44% - 100.00%	C - SD	C to D	Default

# Notes to the Financial Statements (Continued) March 31, 2025

## 41. Financial risk management (continued)

## (b) Credit risk (continued):

## (i) Credit risk measurement (continued)

### C. Cash and cash equivalents

Cash and cash equivalents are held with reputable, regulated financial institutions as assessed by the Group's Asset and Liability Committee (ALCO) and are deemed as low-risk. Collateral is not required for such accounts as management regards these institutions as strong, based on external credit ratings and detailed internal credit-worthiness assessment.

#### (ii) Expected credit loss measurement

#### 1. Credit impairment modelling

IFRS 9 outlines a 'three-stage' model for impairment based on changes in credit quality since initial recognition as summarised below:

## Stage 1

A financial instrument that is not credit-impaired on initial recognition is classified in 'Stage 1' and has its credit risk continuously monitored by the Group.

## Stage 2

If a significant increase in credit risk ('SICR') since initial recognition is identified but the financial asset is not yet deemed to be credit-impaired, it is moved to 'Stage 2'.

#### Stage 3

Purchased or originated credit-impaired ("POCI") financial assets are those financial assets that are credit-impaired on initial recognition. A POCI financial asset or a financial asset for which there has been a significant deterioration in the credit-worthiness of the borrower or issuer since initial recognition such that the credit is determined to be impaired is classified as "Stage 3."

#### Change in credit quality since initial recognition

Stage 1	Stage 2	Stage 3
(Initial recognition)	(Significant increase in credit risk since initial recognition)	(Credit-impaired assets)
12-month expected credit losses	Lifetime expected credit losses	Lifetime expected credit losses

Financial instruments in Stage 1 have their ECL measured at an amount equal to the portion of lifetime expected credit losses that result from default events possible within the next 12 months. Instruments in Stages 2 or 3 have their ECL measured based on expected credit losses on a lifetime basis.

Notes to the Financial Statements (Continued) March 31, 2025

## 41. <u>Financial risk management (continued)</u>

## (b) Credit risk (continued):

### (ii) Expected credit loss measurement (continued)

### 1. Credit impairment modelling

A pervasive concept in measuring ECL in accordance with IFRS 9 is that it should consider forward-looking information. Note 41(b)(ii)2D includes an explanation of how the Group has incorporated this in its ECL models.

#### 2. Key judgments and assumptions in determining impairment

The key judgements and assumptions adopted by the Group in addressing the requirements of the standard related to the determination of ECL are presented below:

#### A. Significant increase in credit risk (SICR)

The Group considers a financial instrument to have experienced a significant increase in credit risk when one or more of the following quantitative, qualitative or backstop criteria have been met:

- Over 30 days past due
- Actual or pending loss of employment.
- Change in debt obligations (TDSR)
- Emerging threat to industry of employment
- Financial difficulties/Forbearance
- Fraud/Incarceration
- Health Issues
- Inability to sustain cash flow.
- Reduction in primary income
- Increase in financial obligation

#### **Ouantitative criteria:**

#### Loans

The Group has concluded that delinquency status is the most reliable and appropriate measure as it has not utilised PDs throughout the history of operations. As the Caribbean region has not yet adopted Basel III guidelines, development of PDs has not been required.

#### Investments

External credit rating grades are used as the basis for the assessment of increases in credit risk of investment securities. Movements within investment grade are not construed as significant increases in credit risk; however, exceptional conditions may be taken into consideration. A movement by two notches will trigger a migration from Stage 1 to Stage 2.

Notes to the Financial Statements (Continued) March 31, 2025

## 41. <u>Financial risk management (continued)</u>

- (b) Credit risk (continued):
  - (ii) Expected credit loss measurement (continued)
    - 2. Key judgments and assumptions in determining impairment (continued)
      - A. Significant increase in credit risk (SICR) (continued)

#### **Investments (continued)**

A significant increase in credit risk is determined to have occurred if, for both Corporate and Sovereign portfolios, the borrower is on the Watchlist and/or the instrument meets one or more of the following criteria:

- Significant increase in credit spread;
- Significant adverse changes in business, financial and/or economic conditions in which the borrower operates;
- Actual or expected forbearance or restructuring;
- Actual or expected significant adverse change in operating results of the borrower;
- Significant change in collateral value (secured facilities only) which is expected to increase risk of default; and
- Early signs of cashflow/liquidity problems such as delay in servicing of trade creditors/loans.

For both loans and investments, the assessment of SICR incorporates forward-looking information and is performed on a quarterly basis at a portfolio level for all financial instruments held by the Group. In relation to Corporate and Sovereign financial instruments, where a Watchlist is used to monitor credit risk, this assessment is performed at the counterparty level and on a periodic basis. The criteria used to identify SICR are monitored and reviewed periodically for appropriateness by the independent Credit Risk team.

## **Backstop**

Regardless of other criteria listed above for determining whether there has been a significant increase in credit risk, delinquency is applied as a backstop, thus the financial instrument is considered to have experienced a significant increase in credit risk if the borrower or issuer is more than 30 days past due on its contractual payments.

The Group has used the low credit risk exemption for intra-group exposures in the years ended March 31, 2025 and 2024.

Notes to the Financial Statements (Continued) March 31, 2025

## 41. <u>Financial risk management (continued)</u>

- (b) Credit risk (continued):
  - (ii) Expected credit loss measurement (continued)
    - 2. Key judgments and assumptions in determining impairment (continued)

#### B. Definition of default and credit-impaired assets:

The Group defines a financial instrument as in default, which is fully aligned with the definition of credit-impaired, when it meets one or more of the following criteria:

- (1) The borrower is more than 90 days past due on its contractual payments (other number of days below 90 days in the case of the small business and remittance entities in the Group).
- (2) The borrower meets unlikeliness-to-pay criteria, which indicates the borrower is in significant financial difficulty. These are instances where:
  - The borrower is in long-term forbearance;
  - The borrower is deceased;
  - The borrower is insolvent;
  - The borrower is in breach of financial covenant(s);
  - An active market for that financial asset has disappeared because of financial difficulties:
  - Concessions have been made by the lender relating to the borrower's financial difficulty;
  - It is becoming probable that the borrower will enter bankruptcy;
  - Financial assets are purchased or originated at a deep discount that reflects the incurred credit losses.

An instrument is considered to no longer be in default (i.e. default has been cured) when it no longer meets any of the default criteria for a period of three (3) consecutive months. This period of three months has been determined based on an analysis which considers the likelihood of a financial instrument returning to default status after cure using different possible cure definitions.

Notes to the Financial Statements (Continued) March 31, 2025

## 41. <u>Financial risk management (continued)</u>

- (b) Credit risk (continued):
  - (ii) Expected credit loss measurement (continued)
    - 2. Key judgments and assumptions in determining impairment (continued)

# C. Measuring ECL - Explanation of inputs, assumptions and estimation techniques

Expected credit losses are measured on either a 12-month (12M) or lifetime basis depending on whether a significant increase in credit risk has occurred since initial recognition but without the asset being impaired, or whether an asset is considered to be credit-impaired. Expected credit losses are the discounted product of the Probability of Default (PD), Exposure at Default (EAD), and Loss Given Default (LGD), defined as follows:

- PD represents the likelihood of a borrower defaulting on its financial obligation (as per "Definition of default and credit-impaired assets" above), either over the next 12 months (12M PD), or over the remaining lifetime (Lifetime PD) of the obligation.
- EAD is based on the amounts the Group expects to be owed at the time of default, over the next 12 months (12M EAD) or over the remaining lifetime (Lifetime EAD).
- LGD represents the Group's expectation of the extent of loss on a defaulted exposure. LGD varies by type of counterparty, type and seniority of claim and availability of collateral or other credit support. LGD is expressed as a percentage loss per unit of exposure at the time of default (EAD).

The ECL is determined by projecting the PD, LGD and EAD for each future month and for each individual exposure or collective segment. These three components are multiplied together and adjusted for the likelihood of survival (i.e. the exposure has not prepaid or defaulted in an earlier month). This effectively calculates an ECL for each future month, which is then discounted back to the reporting date and summed. The discount rate used in the ECL calculation is the original effective interest rate or an approximation thereof.

The Lifetime PD is developed by applying a maturity profile to the current 12M PD. The maturity profile looks at how defaults develop on a portfolio from the point of initial recognition throughout the lifetime of the loans. The maturity profile is based on historical observed data and is assumed to be the same across all assets within a portfolio and credit grade band. This is supported by historical analysis.

Notes to the Financial Statements (Continued) March 31, 2025

## 41. <u>Financial risk management (continued)</u>

- (b) Credit risk (continued):
  - (ii) Expected credit loss measurement (continued)
    - 2. Key judgments and assumptions in determining impairment (continued)

# C. Measuring ECL - Explanation of inputs, assumptions and estimation techniques (continued)

The 12-month and lifetime EADs are determined based on the expected payment profile, which varies by product type, as follows:

- For amortising products and bullet repayment loans, this is based on the contractual repayments owed by the borrower over a 12-month or lifetime basis.
- For revolving products, the exposure at default is predicted by taking the current drawn balance and adding a "credit conversion factor" which allows for the expected drawdown of the remaining limit by the time of default. These assumptions vary by product type and current limit utilisation band, based on analysis of the Group's recent default data.

The 12-month and lifetime LGDs are determined based on the factors which impact the recoveries made post default. These vary by product type as follows.

- For secured products, this is primarily based on collateral type and projected collateral values, historical discounts to market/book values due to forced sales, time to repossession and recovery costs observed.
- For unsecured products, LGDs are typically set at product level due to the limited differentiation in recoveries achieved across different borrowers.

Forward-looking economic information is also included in determining the 12-month and lifetime PD, EAD and LGD. These assumptions vary by product type.

The assumptions underlying the ECL calculation, such as how the underwriting terms, performance of the portfolio and changes in market conditions, are monitored and reviewed on an annual basis.

There have been no significant changes in estimation techniques or significant assumptions during the reporting period

#### D. Forward-looking information incorporated in the ECL models

The assessment of SICR and the calculation of ECL both incorporate forward-looking information. The Group has performed historical analysis and identified the key economic variables impacting credit risk and expected credit losses for each portfolio.

Notes to the Financial Statements (Continued) March 31, 2025

## 41. Financial risk management (continued)

#### (b) Credit risk (continued):

#### (ii) Expected credit loss measurement (continued)

## 2. Key judgments and assumptions in determining impairment (continued)

## D. Forward-looking information incorporated in the ECL models (continued)

These economic variables and their associated impact on the PD, EAD and LGD vary by financial instrument. Expert judgement has also been applied in this process. Forecasts of these economic variables (the "base economic scenario) are provided by the Group's Business Advisory Service team on a quarterly basis and provide the best-estimate view of the economy over the next five years.

The scenario weightings are determined by a combination of statistical analysis and expert credit judgement, taking account of the range of possible outcomes each chosen scenario is representative of.

Economic variable assumptions

The most significant period-end assumptions used for the ECL estimate as at March 31, 2025 and March 31, 2024 are set out below. The scenarios "base", "upside" and "downside" were used for all portfolios.

The weightings assigned to each economic scenario at March 31, 2025 and March 31, 2024 were as follows:

	Base	Upside	Downside
March 31, 2025			
Loans	45%	35%	20%
Investments	<u>65%</u>	<u>15%</u>	<u>20%</u>
March 31, 2024			
Loans	50%	30%	20%
Investments	<u>60%</u>	<u>30%</u>	<u>10%</u>

Management used the Vasicek model to apply forward looking information.

In incorporating the forward-looking information (FLI), the Group assessed the correlation of the following economic variables against its annual non-performing loan (NPL) ratios for the period 2010-2029:

- Real GDP
- Unemployed rate
- Interest rate
- Inflation rate

Notes to the Financial Statements (Continued) March 31, 2025

## 41. Financial risk management (continued)

- (b) Credit risk (continued):
  - (ii) Expected credit loss measurement (continued)
    - 2. Key judgments and assumptions in determining impairment (continued)

## D. Forward-looking information incorporated in the ECL models (continued)

Economic variable assumptions (continued)

Annual projections of these variables were incorporated for the period 2024-2029. All variables - indicated moderate correlation to the Group's NPL ratios. These variables were weighted and included in the Group's Vasicek Model. Linear regression analyses were performed under the different scenarios of base, best and worst cases in the Vasicek Model to determine the standardized Z Scores. The unstandardized Z Scores were then determined by multiplying the standard deviation of the NPL ratios and adding the mean of the NPL ratios over the period 2010 – 2029. The unstandardized Z scores were then weighted by each economic variable to determine the overall Z Scores for each scenario. The Z Scores for each economic scenario were then calibrated to the Through the Cycle (TTC) PDs to determine the Point in Time (PIT) PDs.

	Probabil	lity Weighted Scenarios				
Base Case						
Macro Variables	Z score (standardized)	Z score	Sector DR	Weighting	Z score Weighted	
Unemployment rate	-1.643	-0.870	4.396%	51.15%	-0.445	
Inflation rate	0.156	-0.300	2.586%	33.91%	-0.102	
Interest rate	-0.255	-0.430	2.932%	14.94%	-0.064	
					-0.61066	
		Best Case				
Macro Variables	Z score (standardized)	Z score	Sector DR	Weighting	Z score Weighted	
Unemployment rate	0.895	-0.066	2.050%	51.15%	-0.034	
Inflation rate	0.254	-0.269	2.510%	33.91%	-0.091	
Interest rate	0.510	-0.188	2.317%	14.94%	-0.028	
					-0.15289	
		Worst Case				
Macro Variables	Z score (standardized)	Z score	Sector DR	Weighting	Z score Weighted	
Unemployment rate	-1.643	-0.870	4.396%	51.15%	-0.445	
Inflation rate	-0.484	-0.502	3.141%	33.91%	-0.170	
Interest rate	-0.815	-0.607	3.465%	14.94%	-0.091	
					-0.70587	

#### E. Grouping of instruments for losses measured on a collective basis

For expected credit loss provisions modelled on a collective basis, a grouping of exposures is performed on the basis of shared risk characteristics, such that risk exposures within a group are homogeneous. In performing this grouping, there must be sufficient information for the group to be statistically credible. Where sufficient information is not available internally, the Group has considered benchmarking internal/external supplementary data to use for modelling purposes.

Notes to the Financial Statements (Continued) March 31, 2025

## 41. <u>Financial risk management (continued)</u>

- (b) Credit risk (continued):
  - ) Expected credit loss measurement (continued)
    - 2. Key judgments and assumptions in determining impairment (continued)

# E. Grouping of instruments for losses measured on a collective basis (continued)

The Group's credit portfolio is segmented by product type due to similar characteristics. These groupings are detailed below by credit portfolio:

- Mortgage loans
- Corporate loans
- Micro finance loans
- Auto loans
- Personal loans
- Staff loans
- Credit card

The appropriateness of groupings is monitored and reviewed on a periodic basis by the Credit Risk management team.

There was no change during the year in the nature of the exposure to credit risk to which the Group is subject or its approach to measuring and managing the risk.

#### F. Management of credit risk

The Group manages credit risk associated with loans by evaluating the borrowers' ability to repay loans, ensuring that:

- (i) where collateral is held against an outstanding loan, it is sufficiently insured;
- (ii) loan loss provisioning is in keeping with regulatory guidelines;
- (iii) loans are not concentrated in one individual, company or group; and
- (iv) strong underwriting and credit administration systems in place.

## Counterparty credit risk

With the exception of Government of Jamaica securities, there is no significant concentration of credit risk related to liquid funds and debt securities. Further, locally issued Government of Jamaica notes are held with the Jamaica Central Securities Depository (JCSD), while global bonds issued by the Government of Jamaica and other investment assets are held with financial institutions which management regards as reputable and sound. These entities are regularly reviewed and risk-rated by the Group's Risk and Compliance Unit.

Notes to the Financial Statements (Continued) March 31, 2025

## 41. <u>Financial risk management (continued)</u>

## (b) Credit risk (continued):

#### (ii) Expected credit loss measurement (continued)

## 2. Key judgments and assumptions in determining impairment (continued)

## F. Management of credit risk (continued)

Credits to borrowers

Credit facilities to customers and other borrowers comprise primarily mortgage and other loans. The management of this type of credit risk is carried out through the use of a tiered approval framework within the Credit Risk Management Unit, and the Loan Committee of the Board. This framework allows for the evaluation of proposed credits, and the formal approval of those commitments. The Board of Directors has the responsibility for the oversight of the Group's credit risk and the development of credit policies.

## Loans with renegotiated terms

Loans with renegotiated terms are loans that have been restructured due to deterioration in the customer's financial position and where the Bank has made concessions that it would not otherwise consider. Once the loan is restructured, it remains in this category irrespective of satisfactory performance after restructuring. At March 31, 2025, the outstanding principal balances on loans that were restructured amounted to \$4.03 billion (2024: \$3.58 billion).

The amortised cost before the modification, the net modification gain recognised, and the loss allowance measured at an amount equal to lifetime expected credit losses and for which the loss allowance has changed during the year to an amount equal to 12-month expected credit losses are as follows:

	<u>2025</u>	<u>2024</u>
	\$'000	\$'000
Amortised cost before modification	2,869,026	2,351,126
Net modification gain	43,388	185,135
Loss allowance changed to an amount equal to		
12-month ECL	17,053	12,505

## *Impaired credits to borrowers*

Impaired credits to customers and other borrowers are credits for which management determines that it is probable that it will be unable to collect all principal and interest due according to the contractual terms of the credit.

#### Past due but unimpaired credits to borrowers

These are credits where contractual interest or principal payments are past due but they are not considered impaired based on the quality and value of security available or the stage of collection of amounts owed by debtors.

Notes to the Financial Statements (Continued) March 31, 2025

## 41. Financial risk management (continued)

- (b) Credit risk (continued):
  - (ii) Expected credit loss measurement (continued)
    - 2. Key judgments and assumptions in determining impairment (continued)

## F. Management of credit risk (continued)

Write-off policy

The Group writes off credits to borrowers (and any related allowances for impairment losses) when it determines that the balances are uncollectible in the normal course of business. Recovery of the debt is still pursued following write-off, but where it is determined that these efforts should be discontinued, the approval of the Credit Committee or the Board of Directors is required, in keeping with the Bank's prescribed approval hierarchy.

The Group writes off financial assets, in whole or in part, when it has exhausted all practical recovery efforts and has concluded there is no reasonable expectation of recovery. Indicators that there is no reasonable expectation of recovery include (i) ceasing enforcement activity and (ii) where the Group's recovery method is foreclosing on collateral and the value of the collateral is such that there is no reasonable expectation of recovering in full.

Concentration by class and geographical area

The Group limits its exposure to credit risk from investments by investing substantially with counterparties that have high credit ratings and in Government of Jamaica securities. It limits its exposure to credit risk from loans by having a robust lending administration system in place. Therefore, management does not expect any counterparty to fail to meet its obligations.

The Group has documented policies in place which guide in managing credit risk on investment securities, due from related entities, loans, other assets (excluding inventory), cash resources and securities purchased under resale agreements. The Group's exposure and the credit ratings of its counterparties are continually monitored and the aggregate value of transactions concluded is spread amongst approved counterparties based on their credit ratings and limits set.

# Notes to the Financial Statements (Continued) March 31, 2025

## 41. Financial risk management (continued)

#### (b) Credit risk (continued):

### (ii) Expected credit loss measurement (continued)

## 2. Key judgments and assumptions in determining impairment (continued)

## F. Management of credit risk (continued)

Write-off policy (continued)

Concentration by class and geographical area (continued)

The Group's significant concentration of credit exposure, as at the reporting date, by geographic area was as follows:

	Gr	oup	<u>Company</u>		
	<u>2025</u>	2024	2025	2024	
	\$'000	\$'000	\$'000	\$'000	
Jamaica	263,774,922	244,166,517	853,574	61,687	
United States					
of America	10,037,683	9,499,161	-	-	
United Kingdom	10,095,884	80,133,206	-	-	
Canada	2,148,187	2,241,974	-	-	
Ghana	2,018	1,929	-	-	
Barbados	13,635	13,146	-	-	
Trinidad & Tobago	477,495	1,101,539	-	-	
Turks and Caicos	132,979	93,401	-	-	
Philippines	2,151	2,100	-	-	
Cayman Islands	7,767,814	8,004,752			
	<u>294,452,768</u>	<u>345,257,725</u>	<u>853,574</u>	<u>61,687</u>	

Credit quality of loans

The credit quality of the Group's loans is summarised as follows:

	Group			
	<u>2025</u>	<u>2024</u>		
	\$'000	\$'000		
Neither past due nor impaired	138,689,908	148,777,378		
Past due but not impaired:				
Below 30 days	13,879,799	15,058,136		
30 to 60 days	4,888,891	5,698,902		
60 to 90 days	1,633,684	1,689,765		
Individually impaired				
90-180 days	1,428,517	4,570,100		
180-365 days	1,481,767	1,526,129		
12-18 months	766,176	562,762		
18 months and over	1,184,129	311,965		
	163,952,871	178,195,137		
Less: allowance for losses (note 10)	(_3,120,665)	(_4,845,971)		
Total loans, net (note 10)	<u>160,832,206</u>	<u>173,349,166</u>		

The Company had no loans at March 31, 2025 and 2024.

Notes to the Financial Statements (Continued) March 31, 2025

## 41. Financial risk management (continued)

- (b) Credit risk (continued):
  - (ii) Expected credit loss measurement (continued)
    - 2. Key judgments and assumptions in determining impairment (continued)

### F. Management of credit risk (continued)

Exposure to credit risk

The maximum credit risk exposure is the amount of loss that the Group would suffer if all counterparties to which the Group is exposed were to default at once. This is represented substantially by the carrying amount of financial assets shown on the statement of financial position, without taking account of the value of any collateral held.

The following table contains an analysis of the credit risk exposure of financial instruments for which an ECL allowance is recognised. The gross credit exposure of financial assets below also represents the Group's maximum exposure to credit risk on these assets.

		Loans						
	2025							
		ECL s	taging					
	Stage 1	Stage 2	Stage 3					
	12-month ECL	Lifetime ECL	Lifetime ECL	<u>Total</u>				
	\$'000	\$'000	\$'000	\$'000				
Standard monitoring	142,799,969	308,127	71,340	143,179,436				
Special monitoring	4,996,234	20,513,503	-	25,509,737				
Default			<u>5,118,975</u>	5,118,975				
Gross credit exposure	147,796,203	20,821,630	5,190,315	173,808,148				
Loss allowance	(_1,653,195)	(312,702)	(1,154,768)	(_3,120,665)				
Total credit exposure	146,143,008	20,508,928	<u>4,035,547</u>	170,687,483				

		Loans					
		2024					
		ECL s	taging				
	Stage 1	Stage 2	Stage 3				
	12-month ECL	Lifetime ECL	Lifetime ECL	<u>Total</u>			
	\$'000	\$'000	\$'000	\$'000			
Standard monitoring	158,976,014	16,972	2,374	158,995,360			
Special monitoring	4,415,257	17,647,313	-	22,062,570			
Default			7,144,109	7,144,109			
Gross credit exposure	163,391,271	17,664,285	7,146,483	188,202,039			
Loss allowance	(1,368,841)	(231,046)	(3,246,084)	(_4,845,971)			
Total credit exposure	162,022,430	17,433,239	3,900,399	183,356,068			

Information on how the ECL is measured and how the three stages above are determined is included in note 41(b)(ii)2C 'Expected credit loss measurement'.

The maximum exposure to credit risk for financial assets not subject to impairment is the carrying amount of the financial assets classified as FVTPL (see note 8).

Notes to the Financial Statements (Continued) March 31, 2025

## 41. Financial risk management (continued)

## (b) Credit risk (continued):

#### (ii) Expected credit loss measurement (continued)

## 2. Key judgments and assumptions in determining impairment (continued)

## F. Management of credit risk (continued)

Collateral and other credit enhancements held against financial assets

The Group holds collateral against credits to borrowers primarily in the form of mortgage interests over properties. Estimates of the fair value of collateral are based on the value of the collateral assessed at the time of borrowing and are generally not updated except when credits to borrowers are individually assessed as impaired. Other forms of collateral used by subsidiaries include, but are not limited to, insurance policies, properties, motor vehicles, and, for loans, personal or corporate guarantees.

The Group does not generally hold collateral over balances with banks or broker/dealers, except when securities are held under resale agreements.

The Group employs a range of policies and practices to mitigate credit risk. The most common of these is accepting collateral for funds advanced. The Group has internal policies on the acceptability of specific classes of collateral or credit risk mitigation.

The fair value of collateral held against loans to borrowers and others is shown below:

		Group			
	Loans and	l advances	Securities purchased under resale agreements		
	2025 \$'000	2024 \$'000	2025 \$'000	2024 \$'000	
Against neither past due nor impaired financial assets:	\$ 000	\$ 600	\$ 000	Ψ 000	
Properties	139,405,624	139,432,775	-	-	
Debt securities	7,394,538	9,065,267	7,356,105	9,502,619	
Liens on motor vehicles	5,604	19,737	-	-	
Hypothecation of deposits	2,290,469	2,604,010			
Subtotal	149,096,235	<u>151,121,789</u>	<u>7,356,105</u>	9,502,619	
Against past due but not impaired financial assets:					
Properties	27,092,795	35,382,788	-	_	
Liens on motor vehicles	839,843	1,300,237			
Subtotal	27,932,638	36,683,025	<u> </u>		
Against past due and impaired financial assets:					
Properties	9,005,589	8,153,396	-	-	
Liens on motor vehicles	317,260	257,792	-	-	
Hypothecation of deposits	601	2,603			
Subtotal	9,323,450	8,413,791	<del>-</del>		
Grand total	186,352,323	196,218,605	7,356,105	9,502,619	

Notes to the Financial Statements (Continued) March 31, 2025

## 41. <u>Financial risk management (continued)</u>

- (b) Credit risk (continued):
  - (ii) Expected credit loss measurement (continued)
    - 2. Key judgments and assumptions in determining impairment (continued)

### F. Management of credit risk (continued)

Collateral and other credit enhancements held against financial assets (continued)

The Group prepares a valuation of the collateral obtained as part of the loan origination process. This assessment is reviewed periodically. The principal collateral types for loans and advances are:

- Mortgages over residential properties;
- Charges over business assets such as premises, inventory and accounts receivable; and
- Charges over financial instruments such as debt securities and equities.

Longer-term finance and lending to corporate entities are generally secured; revolving individual credit facilities are generally unsecured.

Collateral held as security for financial assets other than loans and advances depends on the nature of the instrument. Debt securities, treasury and other eligible bills are generally unsecured, with the exception of asset-backed securities and similar instruments, which are secured by portfolios of financial instruments.

The Group's policies regarding obtaining collateral have not significantly changed during the reporting period and there has been no significant change in the overall quality of the collateral held by the Group since the prior period.

The Group closely monitors collateral held for financial assets considered to be credit-impaired, as it becomes more likely that the Group will take possession of collateral to mitigate potential credit losses. Financial assets that are credit-impaired and related collateral held in order to mitigate potential losses are shown below:

2025

	2025				
	Gross Exposure	Impairment allowance	Carrying amount	Fair value of collateral held	
	\$'000	\$'000	\$'000	\$'000	
Credit-impaired assets					
Loans					
Credit cards	176,301	( 98,671)	77,630	-	
Term loans	1,692,993	( 891,794)	801,199	317,259	
Mortgages	3,240,584	(116,774)	3,123,810	9,037,269	
Other	80,437	(47,529)	32,908		
Total for credit					
impaired assets	5,190,315	$(\underline{1,154,768})$	4,035,547	<u>9,354,528</u>	

# Notes to the Financial Statements (Continued) March 31, 2025

## 41. Financial risk management (continued)

- (b) Credit risk (continued):
  - ii) Expected credit loss measurement (continued)
    - 2. Key judgments and assumptions in determining impairment (continued)

## F. Management of credit risk (continued)

Collateral and other credit enhancements held against financial assets (continued)

	2024				
	Gross Exposure	Impairment allowance	Carrying amount	Fair value of collateral held	
	\$'000	\$'000	\$'000	\$'000	
Credit-impaired assets					
Loans					
Credit cards	100,409	(60,575)	39,834	-	
Term loans	4,038,667	(3,019,070)	1,019,597	257,791	
Mortgages	2,957,675	(141,452)	2,816,223	8,156,000	
Other	49,732	( <u>24,987</u> )	24,745		
Total for credit					
impaired assets	<u>7,146,483</u>	( <u>3,246,084</u> )	3,900,399	<u>8,413,791</u>	

Loss allowance

Loss allowance recognised in profit or loss during the year is summarised below:

	<u>2025</u>	<u>2024</u>
	\$'000	\$'000
Loans (note 10)	1,068,372	1,965,261
Investments (note 8)	(305,595)	135,003
Other financial assets (notes 7 and 12)	35,158	658,942
	<u>797,935</u>	2,759,206

The loss allowance recognised in the year is impacted by a variety of factors, as described below:

- Transfers between Stage 1 and Stages 2 or 3 due to financial instruments experiencing significant increases (or decreases) of credit risk or becoming credit-impaired in the year, and the consequent "step up" (or "step down") between 12-month and Lifetime ECL;
- Additional allowances for new financial instruments recognised during the year, as well as releases for financial instruments derecognised in the year;
- Discount unwound within ECL due to the passage of time, as ECL is measured on a present value basis;
- Foreign exchange retranslations for assets denominated in foreign currencies and other movements; and
- Financial assets derecognised during the year and write-offs of allowances related to assets that were written off during the year.

Notes to the Financial Statements (Continued) March 31, 2025

## 41. Financial risk management (continued)

- (b) Credit risk (continued):
  - (ii) Expected credit loss measurement (continued)
    - 2. Key judgments and assumptions in determining impairment (continued)

## F. Management of credit risk (continued)

Loss allowance (continued)

#### Loans

The following tables explain the changes in the loss allowance for loans between the beginning and the end of the year due to these factors:

	2025				
	Stage 1	Stage 2	Stage 3		
	12-month	Lifetime	Lifetime		
	ECL	ECL	ECL	Total	
	\$'000	\$'000	\$'000	\$'000	
Loss allowance as at					
April 1, 2024	1,368,841	231,046	3,246,084	4,845,971	
Movements with P&L impact					
Transfers:					
Transfer from Stage 1 to Stage 2	( 39,842)	39,842	-	-	
Transfer from Stage 1 to Stage 3	( 38,302)	-	38,302		
Transfer from Stage 2 to Stage 1	52,503	( 52,503)	-	-	
Transfer from Stage 2 to Stage 3	-	( 39,509)	39,509	-	
Transfer from Stage 3 to Stage 2	-	35,061	( 35,061)	-	
Transfer from Stage 3 to Stage 1	20,166	-	( 20,166)	-	
New financial assets originated					
or purchased	539,006	-	-	539,006	
Financial assets derecognised during					
the year	(322,686)	( 706)	( 144,637)	( 468,029)	
Net remeasurement of loss allowance	263,889	105,179	633,988	1,003,056	
FX and other movements	$(\underline{6,458})$	(5,708)	6,505	(5,661)	
Loss allowance recognised in profit					
or loss (note 10)	468,276	81,656	518,440	1,068,372	
Other movements:					
Translation adjustment (note 10)	2,353	-	-	2,353	
Write-offs against provision					
(note 10)	( <u>186,275</u> )		( <u>2,609,756</u> )	( <u>2,796,031</u> )	
Loss allowance as at					
March 31, 2025	<u>1,653,195</u>	<u>312,702</u>	<u>1,154,768</u>	<u>3,120,665</u>	

# Notes to the Financial Statements (Continued) March 31, 2025

## 41. Financial risk management (continued)

- (b) Credit risk (continued):
  - (ii) Expected credit loss measurement (continued)
    - 2. Key judgments and assumptions in determining impairment (continued)
      - F. Management of credit risk (continued)

Loss allowance (continued)

#### Loans (continued)

The following tables explain the changes in the loss allowance for loans between the beginning and the end of the year due to these factors (continued):

	2024				
	Stage 1	Stage 2	Stage 3		
	12-month	Lifetime	Lifetime		
	ECL	ECL	ECL	Total	
	\$'000	\$'000	\$'000	\$'000	
Loss allowance as at					
April 1, 2023	1,545,299	544,124	3,693,269	5,782,692	
Movements with P&L impact					
Transfers:					
Transfer from Stage 1 to Stage 2	( 52,483)	52,483	-	-	
Transfer from Stage 1 to Stage 3	( 78,813)	-	78,813	-	
Transfer from Stage 2 to Stage 1	39,364	( 39,364)	-	-	
Transfer from Stage 2 to Stage 3	-	(124,191)	124,191	-	
Transfer from Stage 3 to Stage 2	-	54,332	( 54,332)	-	
Transfer from Stage 3 to Stage 1	21,775	-	(21,775)	-	
New financial assets originated			, ,		
or purchased	584,328	-	1,481,551	2,065,879	
Financial assets derecognised during					
the year	(1,225,268)	(282,379)	( 88,956)	(1,596,603)	
Net remeasurement of loss allowance	113,186	221,831	1,207,466	1,542,483	
FX and other movements	(29,529)	(12,437)	(4,532)	(46,498)	
Loss allowance recognised in profit					
or loss (note 10)	( <u>627,440</u> )	( <u>129,725</u> )	2,722,426	1,965,261	
Other movements:					
Translation adjustment (note 10)	459,311	-	-	459,311	
Write-offs against provision					
(note 10)	(8,329)	(183,353)	(3,169,611)	(3,361,293)	
Loss allowance as at	·	,			
March 31, 2024	<u>1,368,841</u>	<u>231,046</u>	<u>3,246,084</u>	<u>4,845,971</u>	

Notes to the Financial Statements (Continued) March 31, 2025

## 41. Financial risk management (continued)

- (b) Credit risk (continued):
  - ii) Expected credit loss measurement (continued)
    - 2. Key judgments and assumptions in determining impairment (continued)
      - F. Management of credit risk (continued)

Loss allowance (continued)

Loans (continued)

The following table further explains changes in the gross carrying amount of the loan portfolio to help explain their significance to the changes in the loss allowance for the same portfolio as described above:

	2025			
	Stage 1	Stage 2	Stage 3	<u> </u>
	12-month	Lifetime	Lifetime	
	ECL	ECL	ECL	Total
	\$'000	\$'000	\$'000	\$'000
Gross carrying amount as at				
<b>April 1, 2024</b>	163,391,271	17,664,285	7,146,483	188,202,039
Movements with P&L impact				
Transfers:				
Transfer from Stage 1 to Stage 2 (	8,006,357)	8,006,357	-	-
Transfer from Stage 1 to Stage 3 (	1,443,896)	-	1,443,896	-
Transfer from Stage 2 to Stage 3	-	(1,371,617)	1,371,617	-
Transfer from Stage 3 to Stage 2	-	829,895	( 829,895)	-
Transfer from Stage 3 to Stage 1	110,880	-	(110,880)	-
Transfer from Stage 2 to Stage 1	3,738,871	( 3,738,871)	-	-
New financial assets originated				
or purchased	37,904,535	-	-	37,904,535
Financial assets derecognised during				
the year (	47,991,289)	( 578,997)	(3,589,746)	( 52,160,032)
Other movements:				
Translation adjustment	95,962	24,228	17,635	137,825
Write-offs against provision (_	3,774)	(13,650)	( <u>258,795</u> )	(276,219)
Gross carrying amount as at				
March 31, 2025	147,796,203	<u>20,821,630</u>	<u>5,190,315</u>	<u>173,808,148</u>

Notes to the Financial Statements (Continued) March 31, 2025

# 41. Financial risk management (continued)

- (b) Credit risk (continued):
  - **Expected credit loss measurement (continued)** 
    - 2. Key judgments and assumptions in determining impairment (continued)
      - F. Management of credit risk (continued)

Loss allowance (continued)

Loans (continued)

	2024				
	Stage 1	Stage 2	Stage 3		
	12-month ECL \$'000	Lifetime ECL \$'000	Lifetime ECL \$'000	Total \$'000	
Gross carrying amount as at					
April 1, 2023	138,654,851	12,125,423	7,411,370	158,191,644	
Movements with P&L impact					
Transfers:					
Transfer from Stage 1 to Stage 2	(11,344,634)	11,344,634	-	-	
Transfer from Stage 1 to Stage 3	(1,888,556)	-	1,888,556	-	
Transfer from Stage 2 to Stage 3	-	(2,138,678)	2,138,678	-	
Transfer from Stage 3 to Stage 2	-	601,159	( 601,159)	-	
Transfer from Stage 3 to Stage 1	119,499	-	( 119,499)	-	
Transfer from Stage 2 to Stage 1	1,487,094	(1,487,094)	-	-	
New financial assets originated					
or purchased	56,875,872	16,972	(12,729)	56,880,115	
Financial assets derecognised during					
the year	(20,317,906)	(2,759,171)	( 703,652)	(23,780,729)	
Other movements:					
Translation adjustment	82,387	128,189	74,613	285,189	
Write-offs against provision	( <u>277,336</u> )	( <u>167,149</u> )	( <u>2,929,695</u> )	( <u>3,374,180</u> )	
Gross carrying amount as at					
March 31, 2024	<u>163,391,271</u>	<u>17,664,285</u>	<u>7,146,483</u>	188,202,039	

Significant changes in the gross carrying amount of financial assets that contributed to changes in the loss allowance were as follows:

- The high volume of new loans originated during the year, which aligned with the Group's strategy; and
- The write-off of loans with a total gross carrying amount \$0.28 million (2024: \$3.37 billion) resulted in the reduction of the Stage 3 loss allowance by the same amount.

The total amount of undiscounted ECL at initial recognition for purchased or originated credit-impaired financial assets recognised during the year was \$27.17 million (2024: \$30 million).

# Notes to the Financial Statements (Continued) March 31, 2025

## 41. Financial risk management (continued)

- (b) Credit risk (continued):
  - (ii) Expected credit loss measurement (continued)
    - 2. Key judgments and assumptions in determining impairment (continued)
      - F. Management of credit risk (continued)

Loss allowance (continued)

## <u>Investments</u>

The following table explains the changes in loss allowances for investments between the beginning and the end of the year:

	2025				
_	Stage 1	Stage 2	Stage 3		
	12-month ECL \$'000	Lifetime ECL \$'000	Lifetime ECL \$'000	Total \$'000	
Loss allowance as at April 1, 2024 Movements with P&L impact	133,621	322,041	<del></del>	455,662	
Transfers:					
New assets originated or purchased Financial assets derecognised	24,651	-	-	24,651	
during the period  Net P&L charge during	( <u>8,205</u> )	(322,041)		( <u>330,246</u> )	
the period	16,446	(322,041)	-	(305,595)	
Foreign exchange and other movements	409			409	
Loss allowance as at March 31, 2025	<u>150,476</u>			<u>150,476</u>	

_	2024				
	Stage 1	Stage 2	Stage 3		
_	12-month ECL \$'000	Lifetime ECL \$'000	Lifetime ECL \$'000	Total \$'000	
Loss allowance as at April 1, 2023	227,166	94,124		321,290	
Movements with P&L impact					
Transfers:					
Transfer from Stage 2 to Stage 1	25,528	(25,528)	-	-	
Financial assets derecognised		, , ,			
during the period	(153,006)	-	_	(153,006)	
New assets originated or purchased	34,564	253,445	-	288,009	
Net P&L charge during					
the period	(92,914)	227,917	_	135,003	
Foreign exchange and other	( - )- )	- 7-		,	
movements	(631)			(631)	
Loss allowance as at March 31, 2024	133,621	322,041		<u>455,662</u>	

Notes to the Financial Statements (Continued) March 31, 2025

## 41. Financial risk management (continued)

## (b) Credit risk (continued):

## (ii) Expected credit loss measurement (continued)

## 2. Key judgments and assumptions in determining impairment (continued)

# F. Management of credit risk (continued)

Loss allowance (continued)

<u>Investments</u> (continued)

At the reporting date, the Group had investments and securities purchased under resale agreements as follows:

	2025				
	Amortis	sed cost	Carried at FVOCI	Tota	1
		Reverse		Reverse	
	Investment	Repos	Investment	Investment	Repos
	\$'000	\$,000	\$'000	\$'000	\$'000
Investment grade	-	-	19,538,219	19,538,219	-
Speculative grade	4,534,123	<u>3,806,019</u>	55,550,590	60,084,713	3,806,019
	4,534,123	3,806,019	75,088,809	79,622,932	3,806,019
ECL provision at					
year-end	5,835	<u>175</u>	<u>144,641</u>	<u>150,476</u>	<u>175</u>
			2024		
	Amortis	sed cost	Carried at FVOCI	Tota	1
		Reverse			Reverse
	Investment	Repos	Investment	Investment	Repos
	\$'000	\$'000	\$'000	\$'000	\$'000
Investment grade	3,240,461	-	11,817,836	15,058,297	-
Speculative grade	10,072,007	<u>6,006,432</u>	55,549,728	65,621,735	6,006,432
	13,312,468	6,006,432	67,367,564	80,680,032	6,006,432
ECL provision at year-end	5,854	190	449,808	455,662	190

Speculative grade includes Government of Jamaica Securities of \$56.14 billon (2024: \$51.14 billion) (see note 8).

There was no change during the year in the nature of the exposure to credit risk to which the Group is subject or its approach to measuring and managing the risk.

# Notes to the Financial Statements (Continued) March 31, 2025

## 41. Financial risk management (continued)

- (b) Credit risk (continued)
  - (iii) Credit quality analysis and maximum exposure to credit risk of insurance and reinsurance contracts for financial investments

The following table sets out information about the credit quality of reinsurance contract assets for the general insurance subsidiary

	AA	A	В	Not rated	Total
	\$'000	\$'000	\$'000	\$'000	\$'000
March 31, 2025 Reinsurance contract assets	<u>1,784,247</u>	<u>1,627,488</u>		412,091	<u>3,823,826</u>
March 31, 2024 Reinsurance contract assets	<u>693,499</u>	<u>721,112</u>		<u>154,389</u>	<u>1,569,000</u>

The following table sets out information about the credit quality of reinsurance contract assets and financial instruments measured at FVTPL for the life insurance subsidiary:

	AA	A	В	Not rated	Total
	\$'000	\$'000	\$'000	\$'000	\$'000
March 31, 2025					
Financial instruments:					
Mutual funds	-	-	-	29,527	29,527
Quoted equities	-	-	-	31,768	31,768
Reinsurance contract				,	ŕ
assets	122,291				122,291
March 31, 2024					
Financial instruments:					
Mutual funds	_	_	-	22,308	22,308
Quoted equities	_	_	_	30,381	30,381
Reinsurance contract				,	
assets	48,158				<u>48,158</u>

#### (c) Liquidity risk:

Liquidity risk is the potential for loss to the Group arising from either its inability to meet its obligations or to fund increases in assets as they fall due without incurring unacceptable costs or losses. Liquidity risk is broken down into two primary categories:

- (i) Funding liquidity risk the risk that the Group will not be able to meet the expected and unexpected current and future cash flows and collateral needs without affecting either its daily operations or its financial condition; and
- (ii) Asset/market liquidity risk the risk that the Group will not be able to liquidate assets in an orderly fashion without incurring loss on liquidation. This usually stems from illiquid markets or market disruptions.

Notes to the Financial Statements (Continued) March 31, 2025

## 41. Financial risk management (continued)

#### (c) Liquidity risk (continued):

The general insurance subsidiary also manages this risk by keeping a substantial portion of its financial assets in liquid form, in accordance with regulatory guidelines. The subsidiary is subject to a liquidity limit imposed by the regulator. The key measurement used for assessing liquidity risk is the ratio of liquid assets (as defined) to total liabilities. The actual ratio at the reporting date was 48% (2024: 77%). The level set by the regulator is 95%.

## Management of liquidity risk

The amounts payable on demand and the carrying amount of the respective groups of contracts for the life insurance subsidiary are presented in the following table:

	Amount payable on demand \$'000	Carrying amount \$'000	
March 31, 2025	<u> </u>	<u>623,903</u>	
March 31, 2024	<u> </u>	<u>514,931</u>	

For subsidiaries, liquidity risk is measured using a framework that takes account of the nature of the business and applicable regulatory requirements. For example, the key measurement used for assessing a banking indirect subsidiary's liquidity risk is the ratio of liquid assets (as defined by regulatory requirements) to total liabilities. The liquidity ratios are set according to the currency in which the liabilities are determined. At the reporting date, for the Group they were as follows:

#### Denomination of liabilities

	<b>Requirement</b>		Act	tual
	<u>2025</u>	<u>2024</u>	<u>2025</u>	<u>2024</u>
	%	%	%	%
Jamaica Dollar	6	6	17	18
United States of America Dollar	14	14	24	21
Canadian Dollar	14	14	87	89
Pound Sterling	<u>14</u>	<u>14</u>	<u>63</u>	<u>66</u>

There was no change during the year in the nature of the exposure to liquidity risk to which the Group is subject or its approach to measuring and managing the risk.

An analysis of the undiscounted cash flows required to settle the Group's financial liabilities and unrecognised loan commitments on the basis of their earliest possible contractual maturity is presented below. The analysis provided is by estimating the timing of settlement of the amounts recognised in the statement of financial position. The Group does not expect that all its customers will demand the payment of funds at the earliest date possible.

# Notes to the Financial Statements (Continued) March 31, 2025

# 41. Financial risk management (continued)

# (c) Liquidity risk (continued):

# Management of liquidity risk (continued)

In evaluating liquidity risk, the Group uses the profile of undiscounted cash flows, as set out in the table below:

				C							
		Group 2025									
			Contractua	l undiscounted	cash flows						
	Carrying	Total cash	Less than	3-12	1-2	2-5	More than				
	<u>amount</u> \$'000	outflow \$'000	3 months \$'000	<u>months</u> \$'000	<u>years</u> \$'000	<u>years</u> \$'000	5 years \$'000				
Financial assets	Ψ 000	Ψ 000	Ψ 000	Ψ 000	Ψ 000	Ψ 000	Ψ 000				
Cash resources	39,636,511	39,636,511	21,783,809	17,852,702	-	-	-				
Securities purchased under											
resale agreements	3,922,035	4,079,273	1,093,954	2,985,319	-	-	-				
Investments	81,958,942	84,834,880	8,293,371	8,605,543	9,706,185	13,911,913	44,317,868				
Loans Due from related entities	160,832,206	174,207,572	8,639,971	10,140,334 97,701	8,621,377	35,357,110	111,448,780				
Other assets	267,774 2,675,555	267,774 2,675,555	170,073 2,675,555	97,701	-	-	-				
Insurance and reinsurance	2,075,555	2,073,333	2,075,555								
contract assets	4,059,583	5,426,601		3,007,556	634,151	1,092,850	692,044				
Total financial assets	293,352,606	311,128,166	42,656,733	42,689,155	18,961,713	50,361,873	156,458,692				
Financial liabilities											
Bank overdraft	10,696	10,696	10,696	-	-	-	-				
Due to specialised financial											
institutions	4,269,408	4,510,531	23,250	80,642	86,602	257,048	4,062,989				
Customer deposits	212,427,315	214,973,713	187,142,979	26,148,042	742,028	931,673	8,991				
Due to related entities	483,992	1,433,259	483,992	949,267	-	-	-				
Securities sold under repurchase agreements	40,489,705	41,965,840	35,686,882	6,278,958	_	_					
Other payables	7,227,677	7,884,480	7,884,480	0,278,938	-	-	-				
Lease liabilities	2,533,711	2,719,311	45,321	800,584	827,512	692,684	353,210				
Loans payable	7,618,944	11,256,201	191,159	3,497,962	2,039,016	5,528,064					
Total financial liabilities	275,061,448	284,754,031	231,468,759	37,755,455	3,695,158	7,409,469	4,425,190				
Unrecognised loan		12 252 977	12 252 977								
commitments	<u>-</u>	12,353,877	12,353,877	-	-	-	-				
Insurance contract liabilities	8,939,416	13,260,159		6,707,091	1,475,961	2,518,052	2,559,055				
	284,000,864	310,368,067	243,822,636	44,462,546	5,171,119	9,927,521	6,984,245				
On-statement-of-financial-position	on 9,351,742	760,099	(201,165,903)	(_1,773,391)	13,790,594	40,434,352	149,474,447				
Cumulative gap	_	_	(201.165.903)	(202,939,294)	(189.148.700)	(148.714.348)	760,099				
Cumulan V Sup			( <u>201;102;002</u> )	( <u>===,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,</u>	(10031103700)	(110,7711,1010)	700,022				
				Group							
			C + +	2024	1.0						
	Correina	Total cash		l undiscounted 3-12	1-2	2-5	More than				
	Carrying amount	outflow	3 months	months	years	years	5 years				
	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$,000				
Financial assets											
Cash resources	77,677,893	77,677,893	60,056,079	17,621,814	-	_	-				
Securities purchased under	, , ,	, ,	,,	.,. ,-							
resale agreements	6,247,803	6,616,479	1,833,889	4,762,566	20,024	-	-				
Investments	82,491,366	83,233,955	14,041,599	7,150,368	9,211,858	13,150,965	39,679,165				
Loans	173,349,166	198,743,341	3,435,730	9,281,917	13,832,252	33,921,006	138,272,436				
Due from related entities	177,600	177,600	93,172	84,428	-	-	-				
Other assets	1,949,377	1,949,377	1,949,377	-	-	-	-				
Insurance and reinsurance contract assets	1,705,641	3,188,453		1,694,237	109,628	300,317	1,084,271				
Total financial assets	343,598,846	371,587,098	81,409,846	40,595,330	23,173,762	47,372,288	179,035,872				

# Notes to the Financial Statements (Continued) March 31, 2025

## 41. Financial risk management (continued)

(c) Liquidity risk (continued):

Management of liquidity risk (continued)

	Group								
			2	024					
		Co	ntractual undi	scounted cash	flows				
	Carrying	Total cash	Less than	3-12	1-2	2-5	More than		
	<u>amount</u> \$'000	outflow \$'000	3 months \$'000	months \$'000	<u>years</u> \$'000	<u>years</u> \$'000	5 years \$'000		
Financial liabilities									
Due to specialised financial									
institutions	2,757,903	2,976,680	23,336	96,782	103,337	256,554	2,496,671		
Customer deposits	268,538,167	278,010,945	182,527,121	46,718,216	47,950,544	804,673	10,391		
Due to related entities	354,337	1,309,531	354,337	955,194	-	-	-		
Securities sold under repurchase									
agreements	32,517,556	33,848,664	20,776,143	13,072,521	-	-	-		
Other payables	6,472,846	7,125,976	7,121,689	4,287	-	-	-		
Margin loan payable	2,216,038	2,216,038	2,216,038	-	-	-	-		
Lease liabilities	3,018,959	3,669,228	43,487	768,042	792,704	988,548	1,076,447		
Loans payable	7,857,706	11,360,764	74,242	3,342,698	1,171,058	6,772,766			
Total financial liabilities	323,733,512	340,517,826	213,136,393	64,957,740	50,017,643	8,822,541	3,583,509		
Unrecognised loan commitments	-	16,978,823	16,978,823	-	-	-	-		
Insurance contract liabilities	7,351,080	8,492,009		4,983,649	942,714	1,202,492	1,363,154		
	331,084,592	365,988,658	230,115,216	69,941,389	50,960,357	10,025,033	4,946,663		
On-statement-of-financial-position	n								
gap being total liquidity gap	12,514,254	5,598,440	( <u>148,705,370</u> )	( <u>29,346,059</u> )	( <u>27,786,595</u> )	37,347,255	174,089,209		
Cumulative gap			( <u>148,705,370</u> )	( <u>177,051,429</u> )	( <u>205,838,024</u> )	( <u>168,490,769</u> )	5,598,440		

	Company									
				2025						
			Contractual	undiscounted of	eash flows					
	Carrying	Total cash	Less than	3-12	1-2	2-5	5-10			
	amount	outflow	3 months	months	years	years	years			
	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000			
Financial assets										
Cash resources	20,457	20,457	20,457	-	-	-	-			
Investments	710,399	710,399	-	-	-	-	710,399			
Due from related entities	61,234	61,234	61,234	-	-	-	-			
Other assets	61,484	61,484	61,484							
Total financial assets	853,574	853,574	143,175				710,399			
Financial liabilities										
Due to related entities	631,187	631,187	631,187	-	-	-	-			
Other payables	437,413	437,413	437,413	-	-	-	-			
Loans payable	8,468,493	10,409,329	95,533	3,497,962	1,287,770	5,528,064				
	9,537,093	11,477,929	1,164,133	3,497,962	1,287,770	5,528,064				
On-statement-of-financial- position gap being total										
liquidity gap	( <u>8,683,519</u> )	( <u>10,624,355</u> )	( <u>1,020,958</u> )	( <u>3,497,962</u> )	( <u>1,287,770</u> )	(_5,528,064)	710,399			
Cumulative gap			$(\underline{1,020,958})$	( <u>4,518,920</u> )	( <u>5,806,690</u> )	( <u>11,334,754</u> )	( <u>10,624,355</u> )			

# Notes to the Financial Statements (Continued) March 31, 2025

## 41. Financial risk management (continued)

#### (c) Liquidity risk (continued):

#### **Management of liquidity risk (continued)**

		Company								
				2024						
		(	Contractual	undiscounted	d cash flows					
	Carrying	Total cash	Less than	3-12	1-2	2-5	5-10			
	amount	<u>outflow</u>	3 months	months	<u>years</u>	<u>years</u>	years			
	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000			
Financial Assets										
Cash resources	10,519	10,519	10,519	-	-	-	-			
Due from related entities	31,931	31,931	31,931	-	-	-	-			
Other assets	19,237	19,237	19,237							
Total financial assets	61,687	61,687	61,687							
Financial liabilities										
Due to related entities	1,058	1,058	1,058	-	-	-	-			
Other payables	247,361	247,361	247,361	-	-	-	-			
Loans payable	7,841,628	9,828,497	70,298	3,190,145	582,279	5,985,775				
	8,090,047	10,076,916	318,717	3,190,145	582,279	5,985,775				
On-statement-of-financial- position gap being total										
liquidity gap	( <u>8,028,360</u> )	( <u>10,015,229</u> )	(257,030)	(3,190,145)	(_582,279)	( <u>5,985,775</u> )				
Cumulative gap			( <u>257,030</u> )	( <u>3,447,175</u> )	( <u>4,029,454</u> )	( <u>10,015,229</u> )	(10,015,229)			

The Group conducts annual stress tests which includes scenarios used to stress the liquidity of the Group based on the approved budget. Where liquidity challenges are detected, increased stress testing of the liquidity is conducted. The liquidity risk reviews are submitted to the Asset and Liability Committee and to the Board of Directors.

There was no change during the year in the nature of the exposure to liquidity risk to which the Group is subject, or its approach to measuring and managing the risk.

#### (d) Market risk:

Market risk is the risk that changes in market prices, such as interest rates, foreign exchange rates and equity prices will affect the value of the Group's assets, the amount of its liabilities and/or the Group's income. Market risk arises in the Group due to fluctuations in the value of liabilities and the value of investments held. The Group is exposed to market risk on all of its financial assets.

The objective of market risk management is to manage and control market risk exposures within acceptable parameters, while optimising the return.

The Institute of Chartered Accountants of Jamaica (ICAJ), through its Accounting Standards Committee, has reviewed the rates being used to prepare sensitivity analysis for interest rate risk, currency risk and equity price risk and based on prevailing market conditions, provides the indicative ranges for guidance.

#### Management of market risk

The Group Asset and Liability Committee manages market risks in accordance with the Group's Investment Policy. The Committee reports regularly to the Board of Directors on its activities. For each of the major components of market risk, the Group has policies and procedures in place which detail how each risk should be monitored and managed.

Notes to the Financial Statements (Continued) March 31, 2025

## 41. Financial risk management (continued)

## (d) Market risk (continued):

## Management of market risk (continued)

The management of each of these major components of risk and the exposure of the Group at the reporting date to each major risk are addressed below.

There was no change during the year in the nature of the exposure to market risk to which the Group is subject, or its approach to measuring and managing the risk.

#### (i) Interest rate risk:

Interest rate risk is the risk that the value or cash flows of a financial instrument will fluctuate due to changes in market interest rates. The Group manages this risk by regularly re-evaluating the yield, duration and modified duration on given financial instruments.

The Group's interest rate risk analysis below shows significant excess of short-term interest-bearing liabilities over short-term interest-earning assets. This is a direct consequence of the nature of the Group's business, which involves, predominantly granting long-term loans (up to 30 years) funded by customer deposits which are withdrawable on demand or at short notice. The Group may, provided that one month's notice is given, change the interest rates on its mortgages. In addition, mortgages may be called after six months' notice. The customer deposit portfolio has been stable and is expected to remain so.

The Group's deposit-taking subsidiaries manage their risk by monitoring their customer deposits, taking steps to ensure stability, and by adjusting interest rates to the extent practicable within the overall policy of encouraging long-term savings and facilitating home ownership.

The following table summarises the carrying amounts of recognised financial assets and financial liabilities to arrive at the Group's interest rate gap based on the earlier of contractual repricing and maturity dates. There were no off-statement-of-financial-position financial instruments giving rise to interest rate risk.

	-			Group			
				2025			
	Immediately rate sensitive	Within 3 months	3 to 12 months	Over 1 year	Non-rate sensitive	Total i	Weighted average interest rate
	\$'000	\$'000	\$,000	\$'000	\$'000	\$,000	%
Financial assets							
Cash resources	2,735,791	16,592,898	-	-	20,307,822	39,636,51	1 0.08
Securities purchased under							
resale agreements	-	1,009,205	2,796,814	-	116,016	3,922,03	5 6.50
Investments	-	8,348,213	7,211,094	63,841,243	2,558,392	81,958,94	2 6.19
Due from related entities	-	-	-	-	267,774	267,77	4 -
Loans	-	7,861,766	9,275,004	142,470,426	1,225,010	160,832,20	6 9.56
Insurance and reinsurance							
contract asset	117,311	-	2,218,891	1,604,935	118,446	4,059,58	3 8.60
Other assets		9,566			2,641,728	2,651,29	<u>4</u> -
Total financial assets	2,853,102	33,821,648	21,501,803	207,916,604	27,235,188	293,328,34	<u>5</u>

# Notes to the Financial Statements (Continued) March 31, 2025

# 41. Financial risk management (continued)

(d) Market risk (continued):

## Management of market risk (continued)

(i) Interest rate risk (continued):

				Group			
_				2025			
							Weighted
	Immediately	Within	3 to 12	Over 1	Non-rate		average
	rate sensitive	3 months	months	year	sensitive		nterest rate
	\$,000	\$'000	\$'000	\$'000	\$'000	\$,000	%
Financial liabilities							
Bank overdraft	10,696	-	-	-	-	10,696	7.00
Due to specialised							
financial institutions	-	21,802	80,408	4,167,198	-	4,269,408	4.39
Customer deposits	96,966	182,382,188	27,601,801	1,662,738	683,622	212,427,315	1.20
Due to related entities	-	-	-	-	483,992	483,992	
Securities sold under							
repurchase agreements	-	33,987,036	6,128,719	-	373,950	40,489,705	6.75
Other payables	-	-	-	-	7,227,677	7,227,677	-
Lease liabilities	-	660,794	739,365	648,351	485,201	2,533,711	8.51
Insurance contract liabilities	386,004	-	4,825,328	3,490,185	237,899	8,939,416	8.60
Loans payable			2,941,474	4,510,304	167,166	7,618,944	11.92
Total financial liabilities	493,666	217,051,820	42,317,095	14,478,776	9,659,507	284,000,864	<u> </u>
On-statement-of- financial-position gap							
being total liquidity gap	2,359,436	(183,230,172)	(_20,815,292)	193,437,828	17,575,681	9,327,481	-
Cumulative gap	2,359,436	(180,870,736)	(201,686,028)	(8,248,200)	9,327,481		<b></b>

Group

				2024			
	Immediately rate sensitive	Within 3 months	3 to 12 months	Over 1 year	Non-rate sensitive		eighted verage
	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	%
Financial assets							
Cash resources	48,791,983	8,014,307	2,032	_	20,869,571	77,677,893	0.04
Securities purchased under	-, ,	-,- ,	,		- , ,	,,	
resale agreements	-	1,613,404	4,393,028	-	241,371	6,247,803	7.36
Investments	-	12,559,527	6,889,507	61,004,474	2,037,858	82,491,366	4.40
Due from related entities	-	-	-	-	177,600	177,600	-
Loans	-	3,296,386	7,660,152	155,242,550	7,150,078	173,349,166	8.20
Insurance and reinsurance							
contract asset	1,658,128	-	-	-	47,513	1,705,641	7.84
Other assets		29,453			1,919,924	1,949,377	-
Total financial assets	50,450,111	25,513,077	18,944,719	216,247,024	32,443,915	343,598,846	
Financial liabilities							
Due to specialised							
financial institutions	-	21,754	95,264	2,640,885	-	2,757,903	3.04
Customer deposits	1,859,011	177,577,097	45,746,246	41,778,130	1,577,683	268,538,167	0.96
Due to related entities	-	-	-	-	354,337	354,337	-
Securities sold under							
repurchase agreements	-	19,400,603	12,547,045	-	569,908	32,517,556	7.68
Other payables	4,287	113,315	-	-	6,355,244	6,472,846	-
Margin loan payable	-	2,216,038	-	-	-	2,216,038	6.50
Lease liabilities	-	624,020	730,029	1,426,346	238,564	3,018,959	6.00
Insurance contract liabilities	7,178,243	-	-	-	172,837	7,351,080	9.28
Loans payable			1,797,081	5,978,309	82,316	7,857,706	11.94
Total financial liabilities	9,041,541	199,952,827	60,915,665	51,823,670	9,350,889	331,084,592	
On-statement-of- financial-position gap	41 400 570	(154 420 550)	( 41.070.040	164 400 054	22 002 025	10.514.054	
being total liquidity gap	41,408,570	( <u>174,439,750</u> )	(_41,970,946)	164,423,354	23,093,026	12,514,254	
Cumulative gap	41,408,570	( <u>133,031,180</u> )	( <u>175,002,126</u> )	(_10,578,772)	12,514,254		

# Notes to the Financial Statements (Continued) March 31, 2025

## 41. Financial risk management (continued)

(d) Market risk (continued):

## Management of market risk (continued)

## (i) Interest rate risk (continued):

				Company			
				2025			
	Immediately rate sensitive	Within 3 months	3 to 12 months	Over 1 year	Non-rate sensitive	Total	Weighted average interest rate
	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	%
Financial assets Cash resources	20,457	-	-	-	-	20,457	
Investments Due from related entities	-	-	-	710,399	61,234	710,399 61,234	
Other assets					61,484	61,484	-
Total financial assets	20,457		<del></del>	710,399	122,718	853,574	
Financial liabilities Due to related entities Other payables Loans payable	- - -	- - -	- - 2,845,848	- - 5,455,479	631,187 437,413 167,166	631,187 437,413 <u>8,468,493</u>	- 12.40
Total financial liabilities			2,845,848	5,455,479	1,235,766	9,537,093	
On-statement-of-financial- position gap, being total interest rate sensitivity gap			(2,845,848)	( <u>4,745,080</u> )	( <u>1,113,048</u> )	( <u>8,683,519</u>	)
Cumulative gap	<u>20,457</u>	20,457	( <u>2,825,391</u> )	( <u>7,570,471</u> )	( <u>8,683,519</u> )		

			Comp	oany			
	2024						
	Immediately rate sensitive	Within 3 months	3 to 12 months	Over 1 year	Non-rate sensitive	Total	Weighted average interest rate
	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	%
Financial assets							
Cash resources	10,519	-	-	-	-	10,519	0.10
Due from related entities	-	-	-	-	31,931	31,931	-
Other assets					19,237	19,237	-
Total financial assets	10,519				51,168	61,687	
Financial liabilities							
Due to related entities	_	-	-	-	1,058	1,058	-
Other payables	-	-	-	-	247,361	247,361	-
Loans payable			2,600,000	5,159,312	82,316	7,841,628	12.40
Total financial liabilities			2,600,000	5,159,312	330,735	8,090,047	
On-statement-of-financial- position gap, being total							
interest rate sensitivity gap	10,519		( <u>2,600,000</u> )	( <u>5,159,312</u> )	( <u>279,567</u> )	(8,028,360)	
Cumulative gap	10,519	10,519	( <u>2,589,481</u> )	( <u>7,748,793</u> )	( <u>8,028,360</u> )		

Sensitivity to interest rate movements:

Fair value sensitivity for fixed rate instruments:

The sensitivity of the Group's financial assets and financial liabilities to interest rate movement is monitored using the impact on profit and reserves of a reasonably possible change in interest rates at the reporting date, as set out in the following scenarios:

	Increase in	Decrease in interest rate		
	interest rate			
	2025: 25 basis points	2025: 75 basis points		
J\$ denominated instruments	(2024: 25 basis points)	(2024: 25 basis points)		
US\$ denominated instruments	2025: 25 basis points (2024: 25 basis points)	2025: 50 basis points (2024: 25 basis points)		

# Notes to the Financial Statements (Continued) March 31, 2025

## 41. Financial risk management (continued)

(d) Market risk (continued):

#### Management of market risk (continued)

(i) Interest rate risk (continued):

Sensitivity to interest rate movements(continued):

Fair value sensitivity for fixed rate instruments (continued):

An increase/decrease, using the above scenarios, would adjust reserves and profit or loss by the amounts shown below. This analysis assumes that all other variables, in particular, foreign currency rates, remain constant.

		Group							
	20	25	2024						
	Increase \$'000	Decrease \$'000	Increase \$'000	Decrease \$'000					
Other comprehensive income:									
J\$	( <u>958,651</u> )	524,010	(_594,003)	432,243					
US\$	( <u>1,028,440</u> )	<u>1,758,070</u>	( <u>1,516,442</u> )	778,853					
a c .	1 1 1 6								

Sensitivity of insurance contracts and related financial investments to interest rate movements:

An analysis of the life insurance subsidiary's sensitivity to a 100 basis point increase or 100 basis point decrease in market interest rates at the reporting date, assuming that all other variables remain constant, is presented below.

	1 % increas	<u>se in interes</u>	t rates		1 % decrease in interest rates							
	In	ipact on:				Impact on:						
	Net insurance contacts balance \$'000	Investment assets \$'000	Profit or loss \$'000	<u>Equity</u> \$'000	Net insurance contacts balanc \$'000	Investment e assets \$'000	Profit or loss \$'000	<u>Equity</u> \$'000				
March 31 2025 March 31	( <u>388,146</u> )	<u>782,693</u>	<u>47,544</u>	<u>35,658</u>	( <u>388,146</u> )	<u>782,693</u>	( <u>67,318</u> )	( <u>50,488</u> )				
2024	( <u>378,288</u> )	<u>773,788</u>	<u>30,126</u>	22,595	( <u>378,288</u> )	<u>773,788</u>	( <u>47,309</u> )	( <u>35,482</u> )				

The Company has no financial instruments carried at fair value. Therefore, a change in interest rate will not impact the carrying value of the Company's financial instruments.

Cash flow sensitivity analysis for variable rate instruments:

An increase/decrease using the scenarios outlined under *Fair value sensitivity for fixed rate instruments* would adjust reserves and profit or loss by the amounts shown below. This analysis assumes that all other variables, in particular foreign currency rates, remain constant. The analysis is done on the same basis as for 2024.

	G	roup		
	Effec	Effect on profit		
	<u>Increase</u>	Decrease		
	\$'000	\$'000		
March 31, 2025 Variable rate instruments	<u>10,362</u>	( <u>24,275</u> )		
March 31, 2024 Variable rate instruments	<u>33,519</u>	(33,519)		

# Notes to the Financial Statements (Continued) March 31, 2025

#### 41. Financial risk management (continued)

(d) Market risk (continued):

# Management of market risk (continued)

(i) Interest rate risk (continued):

The Company had no variable rate financial instruments at the reporting date (2024: None).

### (ii) Equity price risk

Equity price risk arises from equity instruments measured at FVOCI held by the Group as part of its investment portfolio. Management monitors the mix of debt and equity securities in its investment portfolio based on market expectations. The primary goal of the Group's investment strategy is to maximise risk-adjusted investment returns.

A 6% (2024: 6%) increase or 2% (2024: 3%) decrease in quoted bid prices of the portfolio of equity investments at the reporting date would have the following impact.

_		Gro	up		
	Effect on re	eserves	Effect on profit		
	<u>Increase</u> <u>Decrease</u>		<u>Increase</u>	Decrease	
	\$'000	\$'000	\$'000	\$'000	
March 31, 2025 Change in value of equity	<u>11,816</u>	3,939	<u>23,147</u>	<u>7,716</u>	
March 31, 2024 Change in value of equity	<u>27,720</u>	<u>13,860</u>	<u>12,064</u>	6,032	

#### (iii) Foreign currency risk:

Foreign currency risk is the risk that the value or cash flows of a financial instrument will fluctuate due to changes in foreign exchange rates.

The Group is exposed to foreign currency risk on transactions that are denominated in a currency other than the Jamaica dollar. The main currencies giving rise to this risk are the United States dollar, Canadian dollar, Cayman dollar, Euro and Pound sterling.

The Group ensures that the net exposure is kept to an acceptable level by daily monitoring its cost of funds against market prices so as to ensure that a consistent positive spread is maintained between the buying and selling prices of the traded currencies. Foreign currency liabilities are generally backed by foreign currency assets.

At the reporting date, net foreign currency assets/(liabilities), stated in their respective currencies were as follows:

	Gre	oup	Co	mpany
	<u>2025</u>	2024	2025	2024
	\$'000	\$'000	\$'000	\$'000
United States dollar	( 4,397)	(32,683)	11,146	(1,219)
Canadian dollar	(716)	19	_	_
Pound sterling	(2,956)	(2,811)	3,629	53
Euro	179	-	_	-
Cayman dollar	<u>3,446</u>	<u>5,721</u>		

The Bank of Jamaica's weighted average exchange rates ruling at the year-end are shown at [note 47(o)].

Notes to the Financial Statements (Continued) March 31, 2025

## 41. Financial risk management (continued)

(d) Market risk (continued)

#### Management of market risk (continued)

(iii) Foreign currency risk (continued):

Sensitivity to exchange rate movements:

A 3.5% (2024: 4%) weakening of the Jamaica dollar against the major currencies in which the Group operates at March 31 would have increased profit for the year by the amounts shown in the table below. A 1% (2024: 1%) strengthening of the Jamaica dollar against these currencies at March 31 would have had the opposite effect as shown in the table. The analysis assumes that all other variables, in particular, interest rates, remain constant. The analysis was done on the same basis for 2024.

		Gr	oup		Company					
	<u>20</u>	<u> 25</u>	<u>20</u>	<u>2024</u>		<u>25</u>	2024			
	\$'0	000	\$'000		\$'000		\$'000			
	3.5%	1%	4%	1%	3.5%	1%	4%	1%		
	Weakening	Strengthening	Weakening	Strengthening	Weakening	Strengthening	Weakening	Strengthening		
United States dollar	24,272	(686,328)	(201,050)	50,263	61,526 (	1,739,779)	(7,509)	1,877		
Canadian dollar	(2,421)	77,034	86	( 22)	-	-	-	-		
Pounds sterling	(20,869)	590,609	( 21,673)	5,425	25,621 (	725,074)	409	(102)		
Euro	1,092	(30,339)	-	-	-	-	-	-		
Cayman dollar	<u>23,157</u>	( <u>655,085</u> )	42,965	( <u>10,755</u> )						

#### (e) Operational risk:

Operational risk is the risk of direct or indirect loss arising from a wide variety of causes associated with the Group's processes, personnel, technology and infrastructure, and from external factors, other than credit, market and liquidity risks, such as those arising from natural and man-made disasters and from the need to comply with generally accepted standards of corporate behaviour and legal and regulatory requirements.

The Group's objective is to manage operational risk to achieve the optimal balance between the Group's financial viability and its performance against the requirements of an effective operational risk management framework.

The primary responsibility for the development and implementation of controls to address operational risk is assigned to the Group's Risk and Compliance Unit, centrally, and, in daily operations, to the senior management team.

This responsibility is supported by the development of overall Group standards for the management of operational risk that meet the following requirements:

- risk policies/guidelines for assisting management to understand the ways in which risks can be measured, managed, identified and controlled;
- appropriate segregation of duties, including the independent authorisation of transactions;
- reconciliation and monitoring of transactions;

Notes to the Financial Statements (Continued) March 31, 2025

# 41. Financial risk management (continued)

## (e) Operational risk (continued):

This responsibility is supported by the development of overall Group standards for the management of operational risk that meet the following requirements (continued):

- compliance with regulatory and other legal requirements;
- documentation of controls and procedures;
- periodic assessment of operational risks faced, and the adequacy of controls and procedures to address the risks identified;
- reporting of operational losses and proposed remedial actions;
- development of business continuity programmes including contingency plans, testing and training;
- training and professional development;
- ethical and business standards; and
- risk mitigation, including insurance where this is effective.

The Group's Risk and Compliance Unit conducts frequent operational risk reviews of business lines in keeping with established policies and is supported with independent reviews undertaken by Group Internal Audit. The results of all operational risk reviews are discussed with the management of the business unit to which they relate and the recommendations and required actions agreed. Summaries of the operational risk reviews are submitted to the Group Audit Committee and to the Board of Directors.

There was no change in the Group's approach to operational risk management during the year.

#### (f) Capital management:

#### General

The Group's policy is to maintain a strong capital base so as to maintain investor, creditor and market confidence and to sustain future development of the Group. This is supported by the annual Group Internal Capital Adequacy Assessment Process which seeks to ensure that all subsidiaries, on a stand-alone and on a Group basis, are adequately capitalised.

The Bank of Jamaica (BOJ) requires the Company to maintain a double leverage ratio of 120%. The ratio as at March 31, 2025 was 241%, using the common equity method and 253% using the total equity method. The BOJ has given the Company an extension to October 31, 2025 to meet this requirement. The Company has determined that it expects to meet it by the date given.

#### Regulatory capital

#### **Banking subsidiary**

The main regulator of the local subsidiary is the Bank of Jamaica, which monitors compliance with the capital requirements for JN Bank Limited. The subsidiary's policy is to maintain a strong capital base so as to maintain investor, creditor and market confidence and to sustain future development of the Bank. This is supported by the annual Bank Internal Capital Adequacy Assessment Process which seeks to ensure that the Bank is adequately capitalised.

Notes to the Financial Statements (Continued) March 31, 2025

#### 41. Financial risk management (continued)

(f) Capital management (continued):

#### Regulatory capital (continued)

### **Banking subsidiary (continued)**

The Bank of Jamaica (BOJ) requires the subsidiary to maintain the prescribed ratio of total capital to total risk weighted assets of 10% (2024: 10%). During the prior year, BOJ has requested that the subsidiary increase its capital adequacy ratio from 10% to 15%. During the current year, BOJ reduced the requirement of the banking subsidiary from 15% to 13%. The actual ratio of total regulatory capital to total risk weighted assets at March 31, 2025 was 13% (2024: 12.5%).

#### General insurance subsidiary

General insurers must maintain at least a minimum level of assets, capital and surplus to meet their liabilities as required by their regulator, the Financial Services Commission (FSC). The primary measure used to assess capital adequacy is the Minimum Capital Test (MCT) which is used by the FSC to determine solvency of the company.

The MCT ratio attained by the subsidiary at December 31, 2025 was 264% (December 31, 2024: 261%), with minimum required MCT ratio of 150% (December 31, 2024: 150%).

## Life insurance subsidiary

The subsidiary's regulator is the FSC, which monitors the capital requirements for the subsidiary. The FSC requires the subsidiary to maintain a minimum capital of \$150,000,000. The subsidiary is in compliance with this capital requirement.

To assist in evaluating the current business and strategic opportunities, a risk-based approach is one of the core measures of financial performance. The risk-based assessment measure which has been adopted is the Life Insurance Capital Adequacy Test (LICAT) as defined by the FSC and dictated by the Insurance Regulations 2001. Under those regulations, the minimum standard recommended for companies is a LICAT ratio of 100%.

The LICAT attained by the subsidiary at December 31 is set out below:

	<u>2024</u>	<u>2023</u>
Regulatory capital held (\$`000)	1,062,452	1,006,226
Minimum regulatory capital (\$`000)	757,425	595,749
LICAT ratio (%)	140.3%	168.9%

2024

2022

There was no change during the year in the manner in which the subsidiary manages capital.

Notes to the Financial Statements (Continued) March 31, 2025

#### 41. Financial risk management (continued)

## (f) Capital management (continued):

## **Regulatory capital (continued)**

#### **Investment management subsidiary**

The investment management subsidiary's regulator is the FSC, which monitors the subsidiary's regulatory capital position. The FSC's benchmark capital ratios and the ratios attained by the subsidiary for the current and prior years are shown in the table below.

	FSC	<u>2025</u> <u>2024</u>
	<b>Benchmark</b>	Attained Attained
Capital ratios:		
Total regulatory qualifying capital expressed as a percentage of total risk weighted assets:	Minimum of 10%	<u>17.85%</u> <u>19.27%</u>
Total Tier 1 capital expressed as a percentage of total qualifying capital:	Greater than 50%	<u>81.68%</u> <u>82.67%</u>
Total regulatory qualifying capital expressed as a percentage of total assets:	Minimum of 6%	<u>13.03%</u> <u>12.92%</u>

The subsidiary is in compliance with the above-listed externally imposed capital requirements.

#### Direct foreign subsidiary

A direct subsidiary providing mortgage lending and other financial services is subject to regulatory capital requirements established by the Cayman Islands Monetary Authority (CIMA). Failure to meet minimum regulatory capital requirements can lead to certain actions being initiated by CIMA that, if undertaken, could have a direct material effect on the subsidiary's financial statements.

Under capital adequacy guidelines used by CIMA, the direct subsidiary must meet specific capital guidelines that involve quantitative measures of its assets, liabilities, and certain off-statement-of-financial-position items as calculated under regulatory accounting practices. The direct subsidiary's regulatory capital amounts and classification are also subject to qualitative judgements by CIMA about components and risk weightings.

As at March 31, 2025 and 2024, the direct subsidiary's regulatory capital amount and its risk asset ratio, as well as CIMA's minimum requirements, are presented in the following table:

		2025		2024
		Minimum		Minimum
		for regulatory		
		capital and capital		capital and capital
	Actual	adequacy purposes	Actual	adequacy purposes
Regulatory capital (CI\$)	2,997,567	2,980,143	3,618,972	3,313,919
Risk asset ratio	25%	15%	26%	15%
Liquidity ratio	16%	10%	26%	10%

Notes to the Financial Statements (Continued) March 31, 2025

#### 41. Financial risk management (continued)

#### (f) Capital management (continued):

#### Regulatory capital (continued)

### Money transmission services subsidiaries

The Bank of Jamaica requires the subsidiary to maintain a net worth of US\$0.01 million or its equivalent in Jamaica dollars. The subsidiary group's and company's net worth as at March 31, 2025 amounted to the Jamaican equivalent of US\$17.13 million (2024: US\$18.35 million) and US\$4.77 million (2024: US\$14.90 million), respectively.

CIMA requires one of the indirect subsidiaries to maintain a net worth of CI\$0.03 million (2024:CI\$0.03 million). The indirect subsidiary's net worth as at March 31, 2025 was CI\$3.77 million (2024: CI\$3.76 million).

The regulatory capital requirements for the indirect subsidiary registered in USA is described at note 8(iv).

The Financial Conduct Authority requires a United Kingdom indirect subsidiary to maintain a net worth of 0.14 million. The indirect subsidiary's net worth as at March 31, 2025 was 0.36 million or 0.30 million (2024: 0.14 million or 0.12 million).

An indirect subsidiary, which is regulated by Financial Transactions and Report Analysis Centre of Canada, is not subject to any externally imposed capital requirements.

There has been no change, during the year, in the manner in which capital is managed within the Group.

#### 42. Fair value of financial instruments

The fair values of financial assets that are traded in an active market are based on quoted market prices. For all other financial assets, the Group determines fair values using other valuation techniques as detailed in note 47(b).

The fair values of cash resources, securities purchased under resale agreements, due to/from related entities, other assets, securities sold under repurchase agreements, customer deposits and other payables are considered to approximate their carrying values due to their relatively short-term nature.

The estimated fair value of loans is calculated using the discounted cash flow method, incorporating a credit spread that reflects the risk profile of the portfolio. This model estimates the future expected cash flows of the loans, net of any credit loss allowances, and discounts these cash flows to their present value using a risk-adjusted discount rate. This rate is derived by combining the risk-free rate with an appropriate credit spread, which represents the additional risk premium specific to the loans. The credit spread is determined based on market data for comparable financial instruments, ensuring that the valuation accurately reflects prevailing market conditions and credit risks.

The fair value of long-term loan having specific maturity after one year, is determined by discounting future cash flows using reporting date yields of similar instruments.

# Notes to the Financial Statements (Continued) March 31, 2025

# 42. Fair value of financial instruments (continued)

# (a) Accounting classifications and fair values:

The following table shows the carrying amounts (excluding interest receivable/payable) and fair values of financial assets and liabilities, including their levels in the fair value hierarchy. The carrying amounts of financial assets and liabilities not measured at fair value are a reasonable approximation of their fair values. Where the carrying amounts of financial assets and financial liabilities are measured at fair value, their levels in the fair value hierarchy are also shown.

		Group							
		2025							
		(	Carrying amo	unt			Fair v	alue	
	Amortised  cost \$'000	Fair value through othe comprehension income \$'000		Other financial liabilities \$'000	<u>Total</u> \$'000	<u>Level 1</u> \$'000	<u>Level 2</u> \$'000	<u>Level 3</u> \$'000	<u>Total</u> \$'000
Financial assets measured at fair value:									
Corporate & sovereign bonds	_	10,685,861	_	_	10,685,861	_	10,685,861	-	10,685,861
Quoted equities	-	196,939	385,775	-	582,714	582,714	-	-	582,714
Unquoted equities	-	19,608	710,399	-	730,007	-	19,608	710,399	730,007
GOJ denominated securities	-	56,147,559	-	-	56,147,559	-	56,147,559	-	56,147,559
Treasury bills	-	8,038,842	-	-	8,038,842	-	8,038,842	-	8,038,842
Mutual fund			284,901	-	284,901		284,901		284,901
		75,088,809	1,381,075		76,469,884	582,714	<u>75,176,771</u>	710,399	76,469,884

The following table sets out the fair values of financial instruments not measured at fair value and analyses them by the level in the fair value hierarchy into which each value measurement is categorised.

	•				_				
Financial assets not measu at fair value:	red								
Cash resources	39,636,511	-	-	-	39,636,511	-	39,636,511	-	39,636,511
Securities purchased under r	esale								
agreements	3,922,035	-	-	-	3,922,035	-	7,356,105	-	7,356,105
Investments	4,528,288	-	-	-	4,528,288	-	4,528,288	-	4,528,288
Loans	160,832,206	-	-	-	160,832,206	-	-	160,832,206	160,832,206
Other assets	2,675,555	-	-	-	2,675,555	-	-	2,675,555	2,675,555
Insurance and reinsurance									
contract assets	4,059,583	-	-	-	4,059,583	-	4,059,583	-	4,059,583
Due from related entities	267,774		<u> </u>		267,774	-		267,774	267,774
Total financial assets	<u>215,921,952</u>				215,921,952	_	55,580,487	163,775,535	219,356,022

# Notes to the Financial Statements (Continued) March 31, 2025

# 42. Fair value of financial instruments (continued)

(a) Accounting classifications and fair values (continued):

The following table sets out the fair values of financial instruments not measured at fair value and analyses them by the level in the fair value hierarchy into which each value measurement is categorised (continued).

					Gro				
		Car	rying amo	ount	202	25 Fair value			
Financial liabilities not measured	Amortised  cost \$'000		Fair value through		<u>Total</u> \$'000	<u>Level 1</u> \$'000	<u>Level 2</u> \$'000	<u>Level 3</u> \$'000	<u>Total</u> \$'000
at fair value: Bank overdraft	-	-	-	10,696	10,696	-	-	10,696	10,696
Due to specialised financial institutions	-	-	-	4,269,408	4,269,408	-	-	4,269,408	4,269,408
Customer deposits Due to related entities Securities sold under repurchase	-	-	-	212,427,315 483,992	212,427,315 483,992	-	-	212,427,315 483,992	212,427,315 483,992
agreements Other payables	-	- -	-	40,489,705 7,227,677	40,489,705 7,227,677	-	- -	40,489,705 7,227,677	40,489,705 7,227,677
Lease liabilities Loans payable	-	-	-	2,533,711 7,618,944	2,533,711 7,618,944	-	-	2,533,711 7,618,944	2,533,711 7,618,944
Insurance contract liabilities Total	<u>-</u>	<u> </u>	<u> </u>	8,939,416 284,000,864	8,939,416 284,000,864	<u>-</u>		8,939,416 284,000,864	8,939,416 284,000,864
	Group 2024								
		Car	rying amo	ount			Fair v	alue	
	Amortised  cost \$'000	Fair value through other comprehensive income \$'000	Fair valu through profit or loss \$'000	Other financial	<u>Total</u> \$'000	<u>Level 1</u> \$'000	<u>Level 2</u> \$'000	<u>Level 3</u> \$'000	<u>Total</u> \$'000
Financial assets measured at fair value:									
Corporate & sovereign bonds  Quoted equities	-	12,093,179 201,062	- 461,997	-	12,093,179 663,059	663,059	12,093,179	-	12,093,179 663,059
Unquoted equities GOJ denominated securities Treasury bills	-	19,608 51,138,255 3,915,460	- - -	- -	19,608 51,138,255 3,915,460	- - -	19,608 51,138,255 3,915,460	- - -	19,608 51,138,255 3,915,460
Mutual fund			<u>286,919</u>	<u>-</u>	286,919		286,919		286,919
		67,367,564	748,916		<u>68,116,480</u>	663,059	<u>67,453,421</u>		68,116,480

# Notes to the Financial Statements (Continued) March 31, 2025

# 42. Fair value of financial instruments (continued)

(a) Accounting classifications and fair values (continued):

The following table sets out the fair values of financial instruments not measured at fair value and analyses them by the level in the fair value hierarchy into which each value measurement is categorised (continued).

					Group 2024	)			
		Ca	arrying an	nount	2024		Fair	value	
	Amortised co	through othe comprehensivest income			<u>Total</u>	Level 1	Level 2	Level 3	<u>Total</u>
	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000
Financial assets not measure	ed								
Cash resources	77,677,893	_	-	-	77,677,893	-	77,677,893	-	77,677,893
Securities purchased under res									
agreements	6,247,803	-	-	-	6,247,803	-	9,502,619	-	9,502,619
Investments	82,491,366	-	-	-	82,491,366	-	82,491,366	-	82,491,366
Loans	173,349,166	-	-	-	173,349,166	-	-	173,349,166	173,349,166
Other assets	1,949,377	-	-	-	1,949,377	-	-	1,949,377	1,949,377
Insurance and reinsurance									
contract assets	1,705,641	-	-	-	1,705,641	-	1,705,641	-	1,705,641
Due from related entities	177,600		-		177,600			177,600	177,600
Total financial assets	343,598,846				343,598,846		171,377,519	175,476,143	346,853,662
Financial liabilities not meas	sured								
Bank overdraft	-	-	-	-	-	-	-	-	-
Due to specialised financial institutions				2,757,903	2,757,903			2,757,903	3 2,757,903
Customer deposits	-	-	-		2,737,903	-	-		3 267,816,083
Due to related entities	-	-	-	354,337		-	-	354,337	
Securities sold under repurcha	-	-	-	334,337	334,337	-	-	334,337	334,337
agreements	-	_	_	32,517,556	32,517,556	_	_	32,517,556	32,517,556
Other payable	_	_	_	6,472,846		_	_	6,472,846	, ,
Margin loan payable	_	_	_	2,216,038		_	_	2,216,038	
Lease liabilities	_	_	_	3,018,959		_	_	3,018,959	
Loans payable	_	_	_	7,857,706		_	_	7,857,706	
Insurance contract liabilities				7,351,080				7,351,080	
Total		<u>-</u>		331,084,592	331,084,592			330,362,508	330,362,508

Notes to the Financial Statements (Continued) March 31, 2025

# 42. Fair value of financial instruments (continued)

(a) Accounting classifications and fair values (continued):

		Company 2025									
		Car	rrying amo	unt	Fair value						
	Amortised cost\$'000	Fair value through other comprehensive income \$'000		Other financial liabilities \$'000	<u>Total</u> \$'000	<u>Level 1</u> \$'000	<u>Level 2</u> \$'000	<u>Level 3</u> \$'000	<u>Total</u> \$'000		
Financial assets measured at fair value:											
Unquoted equities			710,399		710,399		<u> </u>	<u>710,399</u>	<u>710,399</u>		

The following table sets out the fair values of financial instruments not measured at fair value and analyses them by the level in the fair value hierarchy into which each value measurement is categorised

-					Compa 2025				
<u>-</u> -		Car	rying amo	unt	Fair value				
	Amortised  cost \$'000	Fair value through other comprehensive income \$'000	Fair value through profit or loss \$'000	Other financial liabilities \$'000	<u>Total</u> \$'000	<u>Level 1</u> \$'000	<u>Level 2</u> \$'000	<u>Level 3</u> \$'000	<u>Total</u> \$'000
Financial assets not measured at fair value:									
Cash resources Due from related entities Other assets	20,457 61,234 61,484	- - 	- - -	- - -	20,457 61,234 61,484	- - -	20,457	61,234 61,484	20,457 61,234 61,484
	143,175				143,175		20,457	122,718	143,175
Financial liabilities not measure at fair value:	d								
Due to related entities Other payables Loans payable	- - 	- - -	- - -	631,187 437,413 <u>8,468,493</u>	631,187 437,413 <u>8,468,493</u>	- - -	- - -	631,187 437,413 <u>8,468,493</u>	631,187 437,413 <u>8,468,493</u>
				<u>9,537,093</u>	<u>9,537,093</u>			9,537,093	9,537,093

Notes to the Financial Statements (Continued) March 31, 2025

# 42. Fair value of financial instruments (continued)

(a) Accounting classifications and fair values (continued):

The following table sets out the fair values of financial instruments not measured at fair value and analyses them by the level in the fair value hierarchy into which each value measurement is categorised

<u> </u>					Compa				
					2024				
<u></u>		Car	rying amo	unt	Fair value				
	Amortised  cost \$'000	Fair value through other comprehensive income \$'000	Fair value through profit or loss \$'000	Other financial liabilities \$'000	<u>Total</u> \$'000	<u>Level 1</u> \$'000	<u>Level 2</u> \$'000	<u>Level 3</u> \$'000	<u>Total</u> \$'000
Financial assets not measured at fair value:									
Cash resources	10,519	-	-	-	10,519	-	10,519	-	10,519
Due from related entities	31,931	-	-	-	31,931	-	-	31,931	31,931
Other assets	19,237				19,237			19,237	19,237
	<u>61,687</u>				61,687		10,519	51,168	61,687
Financial liabilities not measured at fair value:									
Due to related entities	-	-	-	1,058	1,058	_	_	1,058	1,058
Other payables	-	-	-	247,361	247,361	-	-	247,361	247,361
Loans payable				7,841,628	7,841,628			7,841,628	7,841,628
		<u> </u>		8,090,047	8,090,047			8,090,047	8,090,047

Notes to the Financial Statements (Continued) March 31, 2025

## 42. Fair value of financial instruments (continued)

(b) Valuation techniques for investment securities classified as Level 2:

The following table shows the valuation techniques used in measuring the fair value of investment securities, classified as level 2.

Type	Valuation techniques
US\$ denominated GOJ securities, treasury bills, sovereign and corporate bonds	<ul> <li>Obtain bid price provided by a recognised broker/dealer</li> <li>Apply price to estimate fair value</li> </ul>
J\$ denominated securities issued or guaranteed by GOJ, treasury bills	<ul> <li>Obtain bid price provided by a recognised pricing source (which uses Jamaicamarket-supplied indicative bids)</li> <li>Apply price to estimate fair value</li> </ul>
Units in mutual funds	<ul> <li>Obtain net asset value (NAV) per unit published by Fund Manager</li> <li>Apply price to estimate fair value</li> </ul>
Unquoted equities	<ul><li>Price obtained from third party valuations</li><li>Apply price to estimate fair value</li></ul>
Promissory note	<ul> <li>Obtain bid price provided by a recognised pricing source (which uses Jamaicamarket-supplied indicative bids)</li> <li>Apply price to estimate fair value</li> </ul>

There are no significant unobservable inputs used in computing the fair values.

## (c) Level 3 fair value measurements:

#### (i) Reconciliation

The following table shows a reconciliation from the opening balances to the closing balances for fair value measurements in Level 3 of the fair value hierarchy for unquoted equities:

	Gro	up	<b>Company</b>		
	2025 \$'000	2024 \$'000	2025 \$'000	2024 \$'000	
Balance at the beginning of year Addition Unrealised fair value loss, recognised in profit	830,802	-	830,802	-	
or loss Unrealised foreign exchange loss, recognised in profit	( 91,827)	-	( 91,827)	-	
or loss	( <u>28,576</u> )		( <u>28,576</u> )		
Closing balance at end of year	<u>710,399</u>		<u>710,399</u>		

Notes to the Financial Statements (Continued) March 31, 2025

## 42. Fair value of financial instruments (continued)

- (c) Level 3 fair value measurements (continued):
  - (ii) Valuation techniques for investment securities classified as Level 3:

The following table shows the valuation techniques used in measuring the fair value of investment securities, classified as level 3.

Type	Valuation techniques
Unquoted equities	<ul> <li>Obtain relative performance in terms of revenue growth, net interest margins, profit after tax margins and return on equity compared to peers</li> <li>Obtain the relative size of the entity in terms of assets and net income</li> <li>Apply price to estimate fair value</li> </ul>

## 43. Insurance risk management

(a) Key risks arising from insurance and reinsurance contracts issued

The primary insurance activity carried out by the Group is the transfer of risk from persons or entities that are directly subject to the risk, by means of the sale of insurance policies. As such, the Group is exposed to uncertainty surrounding the timing, frequency and severity of claims under these policies.

The nature and extent of the underwriting and financial risks arising from the insurance contracts are determined by the contract design. The risks are evaluated for risk management purposes in conjunction with the risks mitigated by related reinsurance contracts and the risks arising from financial assets held to fund the settlement of the liabilities.

The principal types of contracts written by the Group are:

- Property insurance
- Liability insurance
- Motor insurance
- Life insurance

For property insurance contracts, the frequency and severity of claims are affected by the occurrence of extreme weather events (e.g. floods and hurricanes) and other natural catastrophes (e.g. earthquakes). In particular, the cost of rebuilding or repairing a property, together with the cost of business interruption, is a significant feature in the overall value of claims in this portfolio. In addition, increasing climate risk could potentially introduce material uncertainty in assumptions and result in inaccurate pricing of insurance risk.

# Notes to the Financial Statements (Continued) March 31, 2025

### 43. Insurance risk management

(a) Key risks arising from insurance and reinsurance contracts issued

For liability and motor insurance contracts, these contracts are subject to legislative and regulatory changes. Although this portfolio does not contain a large number of individually significant claims, a high frequency of claims can be a risk.

## (b) Underwriting risk

Underwriting risk comprises insurance risk, policyholder behaviour risk and expense risk.

- *Insurance risk*: the risk transferred from the policyholder to the company, other than financial risk. Insurance risk arises from the inherent uncertainty about the occurrence, amount or timing of claims.
- *Policyholder behaviour risk*: the risk that a policyholder will cancel a contract (i.e. lapse or persistency risk), increase or reduce premiums.
- Expense risk: the risk of unexpected increases in the administrative costs associated with the servicing of a contract (rather than in the costs associated with insured events).
- (i) Management of underwriting risk

The Group's management of insurance and financial risk is a critical aspect of the business.

The Group manages insurance risk through its underwriting policy that includes, *inter alia*, authority limits, approval procedures for transactions that exceed set limits, pricing guidelines and the centralised management of reinsurance.

The Group's underwriting strategy includes the use of a medical questionnaire with benefits limited to reflect the health condition of applicants.

The Group actively monitors insurance risk exposures both for individual and portfolio types of risks. These methods include internal risk measurement, portfolio modelling and analyses.

The Group seeks to underwrite a balanced portfolio of risks at rates and on terms that will produce an underwriting result consistent with its long term objectives.

The Board of Directors approves the underwriting strategy, which is set out in an annual business plan, and management is responsible for the attainment of the established objectives.

Property insurance contracts:

The risks relating to property contracts are managed primarily through the pricing process. The Group re-prices each contract to reflect the continually evolving risk profile. The Group uses strict underwriting criteria to ensure that the risk of losses is acceptable.

Notes to the Financial Statements (Continued) March 31, 2025

### 43. Insurance risk management (continued)

- (b) Underwriting risk (continued)
  - (i) Management of underwriting risk (continued)

Liability insurance contracts:

Risks arising from liability insurance are managed primarily through pricing, product design, risk selection, rating and reinsurance. The Group monitors and reacts to changes in the general economic and commercial environment in which it operates to ensure that only liability risks which meet its criteria for profitability are underwritten.

Motor insurance contracts:

The risks relating to motor contracts are managed primarily through the pricing process. The Group monitors and reacts to changes in trends of injury awards, litigation and the frequency of claims.

### (ii) Reinsurance strategy:

The Group reinsures a portion of the risks it underwrites in order to protect capital resources and to limit its exposure to variations in the projected frequency and severity of losses.

The Group manages reinsurance risk by selecting reinsurers which have the established capability to meet their contractual obligations and which have favourable credit ratings as determined by a reputable rating agency.

Ceded reinsurance results in credit risk. The Group monitors the financial condition of reinsurers on an ongoing basis and reviews its reinsurance arrangements periodically. The Board of Directors is responsible for setting the minimum security criteria for accepting reinsurance and monitoring the purchase of reinsurance against those criteria and for monitoring its adequacy on an ongoing basis. [note 42(b)].

# Notes to the Financial Statements (Continued) March 31, 2025

## 43. Insurance risk management (continued)

- (b) Underwriting risk (continued)
  - (iii) Sensitivity analysis

For the life insurance subsidiary, the table below analyses the sensitivity of the CSM, profit or loss and equity to changes in valuation assumptions. This analysis assumes that all other assumptions remain constant.

					2025				
	FCF as at March 31 \$'000	CSM as at March 31 \$'000	Total \$'000	Impact of FCF \$'000	Impact on CSM \$'000	Total Increase/ (decrease) is insurance contact liabilities \$'000	n o Remaining <u>CSM</u> \$'000	Impact on profit before income tax \$'000	Impact on equity \$'000
Insurance contract liabilities as at March 31									
Net insurance contracts balance	32,376	240,162	272,538	-	-	-	-	-	-
Reinsurance contract assets	(2,059)	(1,786)	(3,845)	-	=	-	-	-	-
Net insurance contract liabilities	30,317	238,376	268,693	-	-	-	-	-	-
Mortality rate – 10% increase									
Net insurance contracts balance	-	-	-	81,025	(56,074)	24,951		(24,951)	(18,713)
Reinsurance contract assets	-	-	-	(1,858)	1,705	( 153)	3,484	153	115
Net insurance contract liabilities	-	-	-	79,167	(54,369)	24,798	187,571	(24,798)	(18,598)
Mortality rate – 10% decrease									
Net insurance contracts balance	-	-	-	(83,692)	65,164	(18,528)	305,325	18,528	13,896
Reinsurance contract assets	-	-	-	1,848	( 1,695)	153	84	( 153)	( 115)
Net insurance contract liabilities	-	-	-	(81,844)	63,469	(18,375)	305,409	18,375	13,781
Morbidity rate – 10% increase									
Net insurance contracts balance	-	-	-	48,740	(39,682)	9,058	200,479	(9,058)	( 6,793)
Reinsurance contract assets	-	-	-	7	( 6)	1	1,772	( 1)	-
Net insurance contract liabilities	-	-	-	48,747	(39,688)	9,059	202,251	(9,059)	( 6,793)

# Notes to the Financial Statements (Continued) March 31, 2025

# 43. <u>Insurance risk management (continued)</u>

- (b) Underwriting risk (continued)
  - (iii) Sensitivity analysis (continued)

					2025				
	FCF as at March 31 \$'000	CSM as at March 31 \$'000	Total \$'000	Impact of FCF \$'000	Impact on CSM \$'000	Total Increase/ (decrease) in insurance contact I liabilities \$'000	Remaining CSM \$'000	Impact on profit before income tax \$'000	Impact on equity \$'000
Morbidity rate – 10% increase									
Net insurance contracts balance	-	-	-	(48,089)	39,171	(8,918)	279,333	8,918	6,688
Reinsurance contract assets	-	-	-	( 31)	29	( 2)	1,808	2	1
Net insurance contract liabilities	-	-	-	(48,120)	39,200	(8,920)	281,141	8,920	6,689
Lapse/surrender rates – 10% incr	ease								
Net insurance contracts balance	-	-	-	2,818	(3,790)	(972)	236,371	972	729
Reinsurance contract assets	-	-	-	13	( 12)	1	1,767	( 1)	( 1)
Net insurance contract liabilities	-	-	-	2,831	( 3,802)	( 971)	238,138	971	728
Lapse/surrender rates – 10% dec	rease								
Net insurance contracts balance	-	-	-	(1,454)	2,264	1,210	242,825	(1,210)	(907)
Reinsurance contract assets	-	-	-	( 11)	9	( 2)	1,788	2	( 1)
Net insurance contract liabilities	-	-	-	(1,465)	2,273	1,208	244,613	(1,208)	(908)
Expenses – 10% increase									
Net insurance contracts balance	-	-	-	36,567	(29,015)	7,552	211,147	(7,552)	(5,664)
Reinsurance contract assets	-	-	-	( 12)	11	( 1)	1,790	1	-
Net insurance contract liabilities	-	-	-	36,555	(29,004)	7,551	212,937	( 7,551)	(5,664)
Expenses – 10% decrease									
Net insurance contracts balance	-	-	-	(36,320)	28,799	(7,521)	268,960	7,521	5,641
Reinsurance contract assets	-	-	-	10	(10)	- (5 531)	1,769	- 5.531	- 5 (41
Net insurance contract liabilities	-	-	-	(36,310)	28,789	(7,521)	270,729	7,521	5,641

# Notes to the Financial Statements (Continued) March 31, 2025

# 43. <u>Insurance risk management (continued)</u>

- (b) Underwriting risk (continued)
  - (iii) Sensitivity analysis (continued)

					2024				
						Total			
						Increase/		Impact	
						(decrease) in	1	on profit	
	FCF	CSM				insurance		before	Impact
	as at	as at		Impact	Impact	contact	Remaining	g income	on
	March 31	March 31	Total	of FCF	on CSM	liabilities	CSM	tax	equity
	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000
Insurance contract liabilities as at 31 December									
Net insurance contracts balance	(64,901)	318,512	253,611						
Reinsurance contract assets	(993)	348	( 645)	- \ _	_	_	_	_	_
Net insurance contract liabilities	(65,894)	318,860	252,966	- -	_	-	-	-	_
Mortality rate – 10% increase									
Net insurance contracts balance	-	-	-	64,599	(47,680)	16,919	270,832	(16,920)	(12,690)
Reinsurance contract assets	-	-	-	(1,158)	1,127	( 31)	( 779)		24
Net insurance contract liabilities	-	-	-	63,441	(46,553)	16,888	270,053	(16,888)	(12,666)
Mortality rate – 10% decrease									
Net insurance contracts balance	-	-	-	(66,574)	56,151	(10,423)	374,663	10,423	7,817
Reinsurance contract assets	-	-	-	1,140	(1,109)	31	(1,456)	( 31)	( 23)
Net insurance contract liabilities	-	-	-	(65,434)	55,042	(10,392)	373,207	10,392	7,794
Morbidity rate – 10% increase									
Net insurance contracts balance	-	-	-	39,943	(33,081)	6,862	285,431	(6,862)	(5,146)
Reinsurance contract assets	-	-	-	4	( 4)	-	( 352)	-	-
Net insurance contract liabilities	-	-	-	39,947	(33,085)	6,862	285,079	( 6,862)	( 5,146)
Morbidity rate – 10% decrease									
Net insurance contracts balance	-	-	-	(39,481)	32,765	( 6,716)	351,277	6,716	5,037
Reinsurance contract assets	-	-	-	( 10)	10	-	(338)		-
Net insurance contract liabilities	-	-	-	(39,491)	32,775	( 6,716)	350,939	6,716	5,037

# Notes to the Financial Statements (Continued) March 31, 2025

# 43. Insurance risk management (continued)

- (b) Underwriting risk (continued)
  - (iii) Sensitivity analysis (continued)

					2024				
						Total			
						Increase/		Impact	
					(	decrease) i	n	on profit	
	FCF	CSM				insurance	D	before	Impact
	as at	as at	T-4-1	Impact	Impact	contact	Remaining		on :
	March 31 \$'000	March 31 \$'000	<u>Total</u> \$'000	of FCF \$'000	on CSM \$'000	liabilities \$'000	\$'000	\$'000	<u>equity</u> \$'000
	\$ 000	\$ 000	\$ 000	\$ 000	\$ 000	\$ 000	\$ 000	\$ 000	\$ 000
Lapse/surrender rates – 10% increas	se								
Net insurance contracts balance	-	-	-	10,083	(9,294)	788	309,218	( 788)	( 591)
Reinsurance contract assets	_	-	-	42	(41)	1	( 389)	( 1)	( 1)
Net insurance contract liabilities	-	-	-	10,125	( 9,335)	789	308,829	( 789)	( 592)
Lapse/surrender rates – 10% decrea	se								
Net insurance contracts balance	-	-	-	(9,340)	10,105	765	328,617	( 765)	( 574)
Reinsurance contract assets	-	-	-	( 38)	37	( 1)	( 311)	1	1
Net insurance contract liabilities	-	-	-	(9,378)	10,142	764	328,306	( 764)	( 573)
Expenses – 10% increase									
Net insurance contracts balance	-	-	-	18,534	(15,134)	3,401	303,378	(3,401)	( 2,551)
Reinsurance contract assets	-	-	-	( 5)	5	-	( 343)	-	-
Net insurance contract liabilities	-	-	-	18,529	(15,129)	3,401	303,035	( 3,401)	( 2,551)
Expenses – 10% decrease									
Net insurance contracts balance	_	-	_	(18,484)	15,134	(3,350)	333,646	3,350	2,513
Reinsurance contract assets	-	-	-	8	( 8)	-	( 355)	-	<u>-</u>
Net insurance contract liabilities	-	-	-	(18,476)	15,126	( 3,350)	333,291	3,350	2,513

# Notes to the Financial Statements (Continued) March 31, 2025

## 43. <u>Insurance risk management (continued)</u>

- (b) Underwriting risk (continued)
  - (iii) Sensitivity analysis (continued)

For the general insurance subsidiary, the table below analyses how the profit or loss and equity would have increased/(decreased) if changes in underwriting risk variables that were reasonably possible at the reporting date had occurred. This analysis presents the sensitivities both before and after risk mitigation by reinsurance and assumes that all other variables remain constant.

	<u>2</u>	<u> 2025</u>	202	<u>4</u>
	Profit	t or loss	Equi	ty
	<u>Gross</u>	<u>Net</u>	<u>Gross</u>	Net
	\$'000	\$'000	\$'000	\$'000
Ultimate claims (10% increase)	(208,646)	(154,127)	121,345	115,420
Ultimate claims (10% decrease)	<u>199,955</u>	<u>148,648</u>	( <u>124,815</u> )	( <u>118,875</u> )

(c) Terms and conditions of general and life insurance contracts:

The table below provides an overview of the terms and conditions of general and life insurance contracts written by the Group and the key factors upon which the timing and uncertainty of future cash flows of these contracts depend:

of these contracts depend:	5				
Terms and conditions	<b>Key factors affecting future cash flows</b>				
Under these contracts, compensation is paid for injury suffered by individuals, including employees or members of the public. The main	The timing of claim reporting and settlement is a function of factors such as the nature of the coverage and the policy provisions.				
bodily injury.	The majority of bodily injury claims have a relatively long tail. In general, these claims involve higher estimation uncertainty.				
Property insurance indemnifies, subject to any limits or excesses, the policyholder against the loss or damage to their own material	The risk on any policy varies according to many factors such as location, safety measures in place and the age of the property.				
property and business interruption arising from this damage.	The event giving rise to a claim for damage to buildings or contents usually occurs suddenly (as for fire and burglary) and the cause is easily determinable. Therefore, claims are generally notified promptly and can be settled without delay.  Property business is therefore				
	Of these contracts depend:  Terms and conditions  Under these contracts, compensation is paid for injury suffered by individuals, including employees or members of the public. The main liability exposures are in relation to bodily injury.  Property insurance indemnifies, subject to any limits or excesses, the policyholder against the loss or damage to their own material property and business interruption				

classified

importance

provisions.

expense

"short-tailed"

deterioration

investment return are of less

in

and

and

estimating

# Notes to the Financial Statements (Continued) March 31, 2025

### 43. Insurance risk management (continued)

(c) Terms and conditions of general and life insurance contracts (continued):

The table below provides an overview of the terms and conditions of general and life insurance contracts written by the Group and the key factors upon which the timing and uncertainty of future cash flows of these contracts depend (continued):

# Type of contract

#### Terms and conditions

#### Key factors affecting future cash flows

Property (cont'd)

Motor

Motor insurance contracts provide cover in respect of policyholders' motor vehicles and their liability to third parties in respect of damage to property and bodily injury. The exposure on motor insurance contracts is normally limited to the replacement value of the vehicle and a policy limit in respect of third party damage.

Life

Life insurance contracts insure human life for death, critical illness or permanent disability over short and long durations. These insurance contracts protect the policy holder from the consequence of events such as death or disability that would affect the ability of the customer or his/her dependents to maintain their current level of income. Guaranteed benefits paid on occurrence of the specified insurance event are either fixed or linked to the extent of the economic loss suffered by the policyholder. There are no maturity or surrender benefits.

The cost of repairing or rebuilding assets, of replacement or indemnity for contents and the time taken to restart or resume operations to original levels for business interruption losses are the key factors influencing the level of claims under these policies.

In general, claims reporting lags are minor and claim complexity is relatively low. The frequency of claims is affected by excessive speeding, the deteriorating condition of the road network, failure of some motorists to obey traffic signals and the road code and an overall increase in the incidence of motor vehicle accidents. The number of claims is also correlated with economic activity, which also affects the amount of traffic activity.

The bodily injury claims have a relatively long tail. In general, these claims involve higher estimation uncertainty.

For the contracts where death is the insured risk, the most significant factors that could increase the overall frequency and severity of claims are epidemics (such as AIDS) and wide-ranging lifestyle changes such as eating, smoking and exercise habits resulting in earlier or more claims than expected.

Notes to the Financial Statements (Continued) March 31, 2025

## 43. Insurance risk management (continued)

(d) Claims development for general insurance:

Analysis of gross claims development:

Claims development information is disclosed in the table below in order to illustrate the insurance risk inherent in the Group (gross and net). The top part of the table shows how the estimates of total claims for each accident year develop over time. The estimates are increased or decreased as losses are paid and more information becomes known about the severity of unpaid claims. The lower part of the table provides a reconciliation of the total provision included in the statement of financial position and the estimate of cumulative claims.

	2015 \$'000	2016 \$'000	2017 \$'000	2018 \$'000	2019 \$'000	2020 \$'000	2021 \$'000	2022 \$'000	2023 \$'000	2024 \$'000	
Net of reinsurance	Ψ 000	Φ 000	Φ 000	Φ 000	Ψ 000	Ψ 000	Ψ 000	Φ 000	Ψ 000	Ψ 000	Ψ 000
Estimate of cumulative claims at end											
of financial year	935,384	1,168,836	1,113,423	1,022,795	1,069,797	1,188,693	1,263,976	1,825,246	1,267,557	597,820	-
One year later	928,782	1,142,456	1,145,958	1,054,169	1,188,508	1,271,159	1,505,149	1,938,694	1,194,046	-	-
Two years later	912,764	1,177,974	1,220,699	1,171,655	1,311,370	1,320,433	1,602,566	2,032,642	-	-	-
Three years later	939,272	1,215,308	1,321,563	1,245,417	1,417,676	1,340,900	1,675,751	_	-	-	-
Four years letter	963,322	1,264,737	1,377,165	1,309,656	1,522,464	1,380,047	-	-	-	-	-
Five years Later	992,492	1,309,247	1,436,767	1,384,205	1,483,449	-	-	-	-	-	-
Six years later	1,014,285	1,359,409	1,441,669	1,394,532	-	-	-	-	-	-	-
Seven years later	1,051,824	1,405,885	1,474,331	-	-	-	-	-	-	-	-
Eight years later	1,104,655	1,430,222	-	-	-	-	-	-	-	-	-
Nine years later	<u>1,118,313</u>										
Estimate of cumulative claims	1,118,313	1,430,222	1,474,331	1,394,532	1,483,449	1,380,047	1,675,751	2,032,642	1,194,046	597,820	13,781,153
Cumulative payments to date	1,037,795	<u>1,311,100</u>	<u>1,327,514</u>	<u>1,189,782</u>	1,225,628	1,066,923	<u>1,179,031</u>	1,272,922	615,015	140,169	10,365,880
Net outstanding claims liability	80,518	119,122	146,816	204,750	257,821	313,124	496,720	759,720	579,030	457,651	3,415,273
Prior years' claims liability	-	-	-	-	-	-	-	-	-	_	178,941
Provision for unallocated loss											
adjustment expenses	-	-	-	-	-	-	-	-	-	_	470,955
Discounting	_	-	-	_	-	_	-	-	-	-	( 778,590)
Risk adjustment											219,570
Net outstanding claims liability		_	_	_	_	_	_		-	_	3.506.149

Notes to the Financial Statements (Continued) March 31, 2025

## 43. <u>Insurance risk management (continued)</u>

- (e) Reinsurance limits for the life insurance subsidiary for years ended 2025 and 2024.
  - (i) In the life insurance subsidiary, coverage in excess of the below retention limits is ceded to reinsurers up to the treaty limit. The retention limits used by the Group are summarised below:

Types of insurance contract	Retention limit
Group creditor life contract	JMD 7,500,000;
-	USD 60,000; CAD 75,000; GBP 42,000
	of coverage per life insured.
	Treaty limits apply
Group life contract	JMD 3,000,000 of coverage
•	per life insured.
	Treaty limits apply
Term Plan	JMD 10,000,000 of coverage
	per life insured.
	Treaty limits apply

The benefits assured for the Creditor Life policies, distributed by retained amounts and by reinsured amounts at December 31 are shown below:

	20	024	
		Total	Total
	Total	amount	amount
<b>Band</b>	<u>amount</u>	<u>reinsured</u>	<u>retained</u>
\$'000	\$'000	\$'000	\$'000
0 - 1,000	23,010	266	22,744
1,000 - 2,000	16,484	584	15,900
2,000 - 5,000	44,627	6,713	37,914
5,000 - 10,000	41,543	13,422	28,121
10,000 and over	47,279	<u>24,101</u>	23,178
	<u>172,943</u>	<u>45,086</u>	127,857
	20	023	
		Total	Total
	Total	amount	amount
Band	<u>amount</u>	reinsured	<u>retained</u>
\$'000	\$'000	\$'000	\$'000
0 - 1,000	14,904	-	14,904
1,000 - 2,000	11,723	-	11,723
2,000 - 5,000	44,371	2,399	41,972
5,000 - 10,000	34,641	8,218	26,423
10,000 and over	41,039	<u>27,713</u>	13,326
	<u>146,678</u>	<u>38,330</u>	108,348

# Notes to the Financial Statements (Continued) March 31, 2025

#### 43. Insurance risk management (continued)

#### (f) Discount rates

The settlement of the Group's current outstanding claims is expected to occur within the period for which observable market information is available to determine the IFRS 17 discount rates.

The yield curves (spot rates) that were used to discount the estimates of future cash flows at December 31 are as follows:

			2024					2023		
Product	1 year	5 years	10 years	15 years	20 years	1 year	5 years	10 years	15 years	20 years
General insurance (issued and reinsurance held)	5.36%	7.12%	8.28%	9.61%	9.78%	6.93%	6.82%	7.78%	9.80%	10.55%

### 44. Concentration of insurance risks

A key aspect of the insurance risk faced by the Group is the extent of concentration of insurance risk which may exist where a particular event or series of events could impact significantly upon its liabilities. Such concentration may arise from a single insurance contract or through a portfolio of related contracts.

The main concentration risk to which the Group is exposed is natural disasters. By their nature, the timing and frequency of these events are uncertain. They represent a significant risk to the Group because the occurrence of an event could have a significant adverse effect on its cash flows.

The Group's two key methods of managing these risks are as follows:

- (a) Firstly, the risk is managed through the establishment of an appropriate underwriting strategy and its implementation by means of the Group's underwriting policy [note 43(b)].
- (b) Secondly, the risk is managed through the use of reinsurance [note 43(b)(ii)]. The Group arranges proportional reinsurance at the risk level and purchases excess of loss cover for liability and property business. The Group assesses the costs and benefits associated with the reinsurance programme on a regular basis.
- (c) The carrying amounts of the general insurance subsidiary insurance contracts (net of reinsurance) are analysed below by type of product.

<u>2025</u>	<u>2024</u>
\$'000	\$'000
2,450,988	1,336,872
934,529	731,956
1,359,265	3,117,488
( <u>275,316</u> )	80,833
<u>4,469,466</u>	5,267,149
	\$,000 2,450,988 934,529 1,359,265 ( <u>275,316</u> )

# Notes to the Financial Statements (Continued) March 31, 2025

#### 45. Commitments

At March 31, 2025, the Group had:

- (i) Undisbursed approved loans amounting to approximately \$11.55 billion (2024: \$16.77 billion).
- (ii) Commitments for capital expenditure amounting to \$682.10 million (2024: \$89.60 million).
- (iii) Commitments for sponsorship expenditure amounted to \$75.7 million (2024: \$123.2 million).
- (iv) The local subsidiary bank had commitments under acceptances, guarantees and letters of credit as at March 31, 2025, amounting to \$50m (2024:42.5m). In the event of a call on these commitments, the bank has equal and offsetting claims against its customers.
- (v) The Company has pledged its commitment to provide financial support, if required, to fund the activities of one of its subsidiaries for 12 months from the date of signing of the financial statements.

### 46. <u>Contingent liabilities</u>

There are several claims which have been brought against the Group in respect of damages for alleged breach of contract and other matters. It is the opinion of the directors, on the advice of the Group's legal counsel, that, in the unlikely event that these claims are successful, liability should not be significant.

#### 47. Material accounting policies

The Group has consistently applied the following material accounting policies to all periods presented in the financial statements, except as otherwise mentioned.

- (a) Financial assets and financial liabilities
  - (i) Recognition and initial measurement

Financial assets and financial liabilities are recognised when the entity becomes a party to the contractual provisions of the instrument. Regular way purchases and sales of financial assets are recognised on trade-date, the date on which the Group commits to purchase or sell the asset.

The Group measures a financial asset or financial liability at fair value plus, for an item not at FVTPL, transactions costs such as fees and commissions that are directly attributable to its acquisition or issue. The fair value of a financial instrument on initial recognition is generally its transaction price.

#### (ii) Classification and subsequent measurement

#### A. Financial assets

The Group classifies its financial assets in the following measurement categories:

- Fair value through profit or loss (FVPL);
- Fair value through other comprehensive income (FVOCI); or
- Amortised cost.

# Notes to the Financial Statements (Continued) March 31, 2025

## 47. Material accounting policies (continued)

- (a) Financial assets and financial liabilities (continued)
  - (ii) Classification and subsequent measurement (continued)
    - A. Financial assets (continued)

A financial asset is measured at amortised cost if it meets both of the following conditions and is not designated as at FVTPL:

- The asset is held within a business model whose objective is to hold assets to collect contractual cash flows; and
- The contractual terms of the financial asset give rise on specified dates to cash flows that are SPPI.

A debt instrument, such as loans and government and corporate bonds, is measured at FVOCI only if it meets both of the following conditions and is not designated as at FVTPL:

- The asset is held within a business model whose objective is achieved by both collecting contractual cashflows and selling financial assets; and
- The contractual terms of the financial asset give rise on specified dates to cash flows that are SPPI.

On initial recognition of an equity instrument that is not held for trading, the Group may irrevocably elect to present subsequent changes in fair value in OCI. This election is made on an investment-by-investment basis.

All other financial asserts are classified as measured at FVTPL.

In addition, on initial recognition, the Group may irrevocably designate a financial asset that otherwise meets the requirements to be measured at amortised cost or at FVOCI as at FVTPL if doing so eliminates or significantly reduces an accounting mismatch that would otherwise arise.

Business model assessment: the business model reflects how the Group manages the assets in order to generate cash flows. The Group makes an assessment of the objective of a business model in which an asset is held at a portfolio level because this best reflects the way the business is managed and information is provided to management. The information considered includes the stated policies and objectives for the portfolio and the operation of those policies in practice, past experience on how the cash flows for these assets were collected, how the asset's performance is evaluated and reported to key management personnel, how risks are assessed and managed and how managers are compensated.

The Group's retail and corporate banking business comprise primarily loans to customers that are held for collecting contractual cash flows. In the retail business the loans comprise mortgages, overdrafts, unsecured personal lending and credit card facilities. Sales of loans from these portfolios are rare. Certain debt securities are held by the Group in a separate portfolio for long-term yield.

Notes to the Financial Statements (Continued) March 31, 2025

## 47. Material accounting policies (continued)

- (d) Financial assets and financial liabilities (continued)
  - (ii) Classification and subsequent measurement (continued)

#### A. Financial assets (continued)

These securities may be sold but such sales are not expected to be more than infrequent. The Group considers that these securities are held within a business model whose objective is to hold assets to collect the contractual cash flows. Certain other debt securities are held as part of the Group's liquidity management. The return on these assets consists of collecting contractual cash flows as well as gains and losses from the sale of financial assets. The Group considers that these financial assets are held within a business model whose objective is achieved by both collecting contractual cash flows and selling financial assets.

Securities held for trading are held principally for the purpose of selling in the near term or are part of a portfolio of financial instruments that are managed together and for which there is evidence of a recent actual pattern of short-term profit-taking. These securities are classified in the 'other' business model and measured at FVTPL.

SPPI: In assessing whether the contractual cash flows are SPPI, the Group considers the contractual terms of the instrument. This includes assessing whether the financial assets contain a contractual term that could change the timing or amount of contractual cash flows such that it would not meet this condition. In making the assessment the Bank considers. In making this assessment, the Bank considers whether the contractual cash flows are consistent with a basic lending arrangement, i.e. interest includes only consideration for the time value of money, credit risk, other basic lending risks and a profit margin that is consistent with a basic lending arrangement. Where the contractual terms introduce exposure to risk or volatility that are inconsistent with a basic lending arrangement, the related financial asset is classified and measured at FVTPL.

#### Reclassifications

Financial assets are not reclassified subsequent to their initial recognition, except in the period after the Group changes its business model for managing financial assets.

#### Equity instruments

The Group subsequently measures all equity investments at fair value through profit or loss, except where the Group's management has elected, at initial recognition, to irrevocably designate an equity investment at fair value through other comprehensive income. The Group's policy is to designate equity investments as FVOCI when those investments are held for purposes other than to generate investment returns.

# Notes to the Financial Statements (Continued) March 31, 2025

## 47. Material accounting policies (continued)

- (a) Financial assets and financial liabilities (continued)
  - (ii) Classification and subsequent measurement (continued)
    - A. Financial assets (continued)

Financial liabilities

Financial liabilities classified as at amortised cost are initially recognised at fair value less transaction costs and are thereafter carried at amortised cost.

Measurement methods

Amortised cost

The amortised cost is the amount at which the financial asset or financial liability is measured at initial recognition minus the principal repayments, plus or minus the cumulative amortisation using the effective interest method of any difference between that initial amount and the maturity amount and, for financial assets, adjusted for any loss allowance.

For purchased or originated credit-impaired ('POCI') financial assets - assets that are credit-impaired [see definition on note 42(r)] at initial recognition - the Group calculates the credit-adjusted effective interest rate, which is calculated based on the amortised cost of the financial asset instead of its gross carrying amount and incorporates the impact of expected credit losses in estimated future cash flows.

When the Group revises the estimates of future cash flows, the carrying amount of the respective financial assets or financial liability is adjusted to reflect the new estimate discounted using the original effective interest rate. Any changes are recognised in profit or loss.

Modification of financial assets

The Group sometimes renegotiates or otherwise modifies the contractual cash flows of loans to customers. When this happens, the Group assesses whether or not the new terms are substantially different from the original terms. The Group does this by considering, among others, the following factors:

- If the borrower is in financial difficulty, whether the modification merely reduces the contractual cashflows to amounts the borrower is expected to be able to pay.
- Whether any substantial new terms are introduced, such as a profit share/equity-based return that substantially affects the risk profile of the loan.
- Significant extension of the loan term when the borrower is not in financial difficulty.
- Significant change in the interest rate.
- Change in the currency the loan is denominated in.
- Insertion of collateral, other security or credit enhancements that significantly affect the credit risk associated with the loan.

# Notes to the Financial Statements (Continued) March 31, 2025

### 47. <u>Material accounting policies (continued)</u>

- (a) Financial assets and financial liabilities (continued)
  - (ii) Classification and subsequent measurement (continued)
    - A. Financial assets (continued)

Measurement methods (continued)

Modification of financial assets (continued

If the terms are substantially different, then the contractual rights to cash flows from the original financial asset are deemed to have expired and the Group derecognises the original financial asset and recognises a 'new' asset at fair value plus any eligible transaction costs.

Any fees received as part of the modification are accounted for as follows:

- fees that are considered in determining the fair value of the new asset and fees that represent reimbursement of eligible transaction costs are included in the initial measurement of the asset; and
- other fees are included in profit or loss as part of the gain or loss on derecognition. A new effective interest rate for the asset is then calculated.

The date of renegotiation is consequently considered to be the date of initial recognition for impairment calculation purposes, including for the purpose of determining whether a significant increase in credit risk has occurred. However, the Group also assesses whether the new financial asset recognised is deemed to be credit-impaired at initial recognition, especially in circumstances where the renegotiation was driven by the debtor being unable to make the originally agreed payments. Differences in the carrying amount are also recognised in profit or loss as a gain or loss on derecognition.

If the terms are not substantially different, the renegotiation or modification does not result in derecognition, and the Group recalculates the gross carrying amount based on the revised cash flows of the financial asset and recognises a modification gain or loss in profit or loss. The new gross carrying amount is recalculated by discounting the modified cash flows at the original effective interest rate (or creditadjusted effective interest rate for purchased or originated credit-impaired financial assets).

#### B. Financial liabilities

The impact of modifications of financial assets on the expected credit loss calculation is set out in note 41(b)(ii)(f).

The Group derecognises a financial liability when its terms are modified, and the cash flows of the modified liability are substantially different. In this case, a new financial liability based on the modified terms is recognised at fair value.

# Notes to the Financial Statements (Continued) March 31, 2025

#### 47. Material accounting policies (continued)

- (a) Financial assets and financial liabilities (continued)
  - (ii) Classification and subsequent measurement (continued)

#### B. Financial liabilities (continued)

The difference between the carrying amount of the financial liability derecognised and the consideration paid is recognised in profit or loss. Consideration paid includes non-financial assets transferred, if any, and the assumption of liabilities, including the new modified financial liability.

The Group derecognises a financial liability when its terms are modified, and the cash flows of the modified liability are substantially different. In this case, a new financial liability based on the modified terms is recognised at fair value. The difference between the carrying amount of the financial liability derecognised and the consideration paid is recognised in profit or loss. Consideration paid includes non-financial assets transferred, if any, and the assumption of liabilities, including the new modified financial liability.

If the modification of a financial liability is not accounted for as derecognition, then the amortised cost of the liability is recalculated by discounting the modified cash flows at the original effective interest rate and the resulting gain or loss is recognised in profit or loss. For floating-rate financial liabilities, the original effective interest rate used to calculate the modification gain or loss is adjusted to reflect current market terms at the time of the modification. Any costs and fees incurred are recognised as an adjustment to the carrying amount of the liability and amortised over the remaining term of the modified financial liability by recomputing the effective interest rate on the instrument.

#### (iii) Derecognition of financial assets and financial liabilities

#### A. Financial assets

Financial assets, or a portion thereof, are derecognised when the contractual rights to receive the cash flows from the assets have expired, or when they have been transferred and either (i) the Group transfers substantially all the risks and rewards of ownership, or (ii) the Group neither transfers nor retains substantially all the risks and rewards of ownership and the Bank has not retained control of the financial asset.

On derecognition of a financial asset, the difference between the carrying amount of the asset (or the carrying amount allocated to the portion of the asset derecognised) and the sum of (i) the consideration received (including any new asset obtained less any new liability assumed) and (ii) any cumulative gain or loss that had been recognised in OCI is recognised in profit or loss. Any cumulative gain or loss recognised in OCI in respect of equity investment securities designated as at FVOCI is not recognised in profit or loss on derecognition of such securities. Any interest in transferred financial assets that qualify for derecognition that is created or retained by the Group is recognised as a separate asset or liability.

# Notes to the Financial Statements (Continued) March 31, 2025

#### 47. Material accounting policies (continued)

- (a) Financial assets and financial liabilities (continued)
  - (iii) Derecognition of financial assets and financial liabilities (continued)
    - A. Financial assets (continued)

Collateral (shares and bonds) furnished by the Group under standard repurchase agreements and securities lending and borrowing transactions are not derecognised because the Group retains substantially all the risks and rewards on the basis of the predetermined repurchase price, and the criteria for derecognition are therefore not met. This also applies to certain securitisation transactions in which the Group retains a subordinated residual interest.

#### B. Financial liabilities

The Group derecognises a financial liability when its contractual obligations are discharged or cancelled or expired.

iv) Identification and measurement of impairment

The Group recognises loss allowances for ECL on financial instruments that are not measured at FVTPL. No impairment loss is recognised on equity investments.

The Group assesses on a forward-looking basis the expected credit losses ('ECL') associated with its debt instrument assets carried at amortised cost and FVOCI and with the exposure arising from loan commitments. The Group recognises a loss allowance for such losses at each reporting date. The measurement of ECL reflects:

- An unbiased and probability-weighted amount that is determined by evaluating a range of possible outcomes;
- The time value of money; and
- Reasonable and supportable information that is available without undue cost or effort at the reporting date about past events, current conditions and forecasts of future economic conditions.

Note 41(b) provides more details of how the expected credit loss allowance is measured.

Allowances for ECL are presented in the statement of financial position as follows:

- Financial assets measured at amortised cost: as a deduction from the gross carrying amount of the assets.
- Loan commitments and financial guarantee contracts: generally, as a provision.
- Debt instruments measured at FVOCI: no loss allowance is recognised in the statement of financial position because the carrying amount of these assets is their fair value. However, the loss is recognised in profit or loss as a reclassification from OCI.

# Notes to the Financial Statements (Continued) March 31, 2025

#### 47. Material accounting policies (continued)

- (a) Financial assets and financial liabilities (continued)
  - iv) Identification and measurement of impairment (continued)

Financial guarantee contracts and loan commitments

Financial guarantee contracts require the issuer to make specified payments to reimburse the holder for a loss it incurs because a specified debtor fails to make payments when due, in accordance with the terms of a debt instrument. Such financial guarantees are given to banks, financial institutions and others on behalf of customers to secure loans, overdrafts and other banking facilities.

Financial guarantee contracts are initially measured at fair value and subsequently measured at the higher of:

- The amount of the loss allowance, and
- The premium received on initial recognition less income recognised in accordance with the principles of IFRS 15.

The Group has not made any commitment to provide loans at a below-market interest rate, or that can be settled net in cash or by delivering or issuing another financial instrument.

For financial guarantee contracts, the loss allowance is recognised as a provision. However, for contracts that include both a loan and an undrawn commitment and the Group cannot separately identify the expected credit losses on the undrawn commitment component from those on the loan component, the expected credit losses on the undrawn commitment are recognised together with the loss allowance for the loan. To the extent that the combined expected credit losses exceed the gross carrying amount of the loan, the expected credit losses are recognised as a provision.

#### (b) Fair value measurement:

'Fair value' is the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date in the principal or, in its absence, the most advantageous market to which the Group has access at that date. The fair value of a liability reflects its non-performance risk.

When available, the Group measures the fair value of an instrument using the quoted price in an active market for that instrument. A market is regarded as active if transactions for the asset or liability take place with sufficient frequency and volume to provide pricing information on an ongoing basis.

If there is no quoted price in an active market, then the Group uses valuation techniques that maximise the use of relevant observable inputs and minimise the use of unobservable inputs. The chosen valuation technique incorporates all of the factors that market participants would take into account in pricing a transaction.

Notes to the Financial Statements (Continued) March 31, 2025

### 47. <u>Material accounting policies (continued)</u>

(b) Fair value measurement (continued)

The best evidence of the fair value of a financial instrument at initial recognition is normally the transaction price - i.e. the fair value of the consideration given or received. If the Bank determines that the fair value at initial recognition differs from the transaction price and the fair value is evidenced neither by a quoted price in an active market for an identical asset or liability nor based on a valuation technique that uses only data from observable markets, then the financial instrument is initially measured at fair value, adjusted to defer the difference between the fair value at initial recognition and the transaction price. Subsequently, that difference is recognised in profit or loss on an appropriate basis over the life of the instrument but no later than when the valuation is wholly supported by observable market data or the transaction is closed out.

If an asset or a liability measured at fair value has a bid price and an ask price, then the Group measures assets and long positions at a bid price and liabilities and short positions at an ask price.

The Group manages and monitors the investment portfolio both on an aggregate portfolio and segment basis given the risk embedded. Each security holding is assessed to identify and measure the level of counterparty credit risk at least annually to ensure that risk exposure is within the Group's appetite. The various portfolio segments are monitored based on the risk profile and the nature of such investment holdings, such as currency (US versus JMD), rated securities, unrated securities, corporate, sovereigns etc. The respective segments are subject to ongoing monitoring to ensure compliance with applicable investment policy limits. The management of the portfolio utilizes scenario analysis and stress testing to assess and measure potential losses.

The Group recognises transfers between levels of the fair value hierarchy as of the end of the reporting period during which the change has occurred.

When measuring the fair value of an asset or liability, the Group uses market-observable data as far as possible. Fair values are categorised into different levels in a fair value hierarchy based on the inputs used in the valuation techniques, as follows:

- Level 1 Quoted market price (unadjusted) in an active market for identical assets or liabilities.
- Level 2 Valuation techniques based on observable inputs, either directly (i.e. as prices) or indirectly (i.e. derived from prices). This category includes instruments valued using: quoted market prices in active markets for similar instruments; quoted prices for identical or similar instruments in markets that are considered less than active; or other valuation techniques where all significant inputs are directly or indirectly observable from market data.

# Notes to the Financial Statements (Continued) March 31, 2025

#### 47. Material accounting policies (continued)

#### (b) Fair value measurement (continued)

Fair values are categorised into different levels in a fair value hierarchy based on the inputs used in the valuation techniques, as follows (continued):

• Level 3 – Valuation techniques using significant unobservable inputs. This category includes all instruments where the valuation technique includes inputs not based on observable data and the unobservable inputs have a significant effect on the instrument's valuation. This category includes instruments that are valued based on quoted prices for similar instruments where significant unobservable adjustments or assumptions are required to reflect differences between the instruments.

Valuation techniques include net present value and discounted cashflow models, comparison to similar instruments for which market-observable prices exist and other valuation models. Assumptions and inputs used in valuation techniques include risk free and benchmark interest rates, credit spreads and other risk premia used in estimating discount rates.

Judgment is required in interpreting market data to arrive at estimates of fair values for levels 2 and 3. Consequently, the estimates arrived at may be significantly different from the actual price of the instrument in an arm's length transaction.

The Group recognises transfers between levels of the fair value hierarchy as of the end of the reporting period during which the change has occurred.

#### (c) Property and equipment:

Items of property and equipment are measured at cost less accumulated depreciation and impairment losses. Cost includes expenditure that is directly attributable to the acquisition of the asset. The cost of day-to-day servicing of property and equipment is recognised in profit or loss as incurred.

Property and equipment, with the exception of artwork and freehold land, on which no depreciation is provided, are depreciated on the straight-line basis at annual rates to write down the assets to their estimated residual values over their estimated useful lives and is generally recognised in profit or loss.

The depreciation rates are as follows:

Freehold buildings 2½%

Leasehold buildings Shorter of lease term and useful life Leasehold improvements Shorter of lease term and useful life

Computer hardware 20% and 331/3%

Furniture, fixtures and office equipment 10% Motor vehicles 12.5%

The depreciation methods, useful lives and residual values are reassessed at each reporting date.

# Notes to the Financial Statements (Continued) March 31, 2025

#### 47. Material accounting policies (continued)

#### (d) Securities purchased/sold under resale/repurchase agreements:

Securities purchased under resale agreements ("Reverse repo") and securities sold under repurchase agreements ("Repo") are short-term transactions whereby securities are bought/sold with simultaneous agreements to resell/repurchase the securities on a specified date and at a specified price. Reverse repos and repos are accounted for as short-term collateralised lending and borrowing, respectively, and are measured at amortised cost less impairment.

The difference between the purchase/sale and resale/repurchase considerations is recognised on the accrual basis over the period of the agreements, using the effective yield method, and is included in interest income and expense, respectively.

#### (e) Cash resources:

Cash resources are measured at amortised cost. They comprise cash balances and cash reserve at the Bank of Jamaica, cash in hand and short-term, highly liquid investments where original maturities do not exceed three months from the reporting date, are readily convertible to known amounts of cash, are subject to an insignificant risk of changes in value, and are held for the purpose of meeting short-term commitments. Group's overdrafts are repayable on demand. Bank overdrafts that form an integral part of the Group's cash management for financing operations are included as a component of cash resources for the purpose of the statement of cash flows.

#### (f) Investment property:

Investment property is initially measured at cost and subsequently at fair value with any change therein recognised in profit or loss. Any gain or loss on disposal of investment property (calculated as the difference between the net proceeds from disposal and the carrying amount of the item) is recognised in profit or loss. When investment property that was previously classified as property and equipment is sold, any related amount included in the revaluation reserve is transferred to retained earnings.

## (g) Intangible assets:

#### [i] Initial acquisition:

Intangible assets that are acquired by the Group and have finite useful lives are measured at cost less accumulated amortisation and any accumulated impairment losses.

#### [ii] Subsequent expenditure:

Subsequent expenditure on intangible assets subsequent to initial acquisition is capitalised only when it increases the future economic benefits embodied in the specific asset to which it relates. All other expenditure is expensed as incurred.

#### [iii] Amortisation:

Amortisation is charged to profit or loss on the straight-line basis over the estimated useful lives of intangible assets, unless such lives are indefinite. The Group's intangible assets comprise software, which is amortised from the date it is available for use. The estimated use of the software is 3, 6 and 10 years (2024: 3 years), based on the nature and expected usage of the application.

## Notes to the Financial Statements (Continued) March 31, 2025

### 47. Material accounting policies (continued)

(g) Intangible assets (continued):

Change in accounting estimate – Useful life of computer software

During the year, the Group reviewed the estimated useful lives of its purchased software. Following the implementation of a significant upgrade, management determined that the useful life of the related software has been extended, as the upgrade has enhanced the functionality and extended the period over which economic benefits are expected to be derived.

The revised estimated useful life will also affect amortisation charges in future periods. However, it is impracticable to reliably estimate the financial effect on future periods due to potential future technology changes and system enhancements.

This change in estimate has been accounted for prospectively, in accordance with IAS 8 *Accounting Policies, Changes in Accounting Estimates and Errors.* 

### (h) Assets held for sale:

Non-current assets, or disposal groups comprising assets and liabilities, that are expected to be recovered primarily through sale, rather than continuing use, are classified as held for sale. Assets held for sale are measured at the lower of their carrying amount and fair values less cost to sell.

Impairment losses on initial reclassification as held for sale and subsequent gains and losses on re-measurement are recognised in profit or loss. Once classified as held-for-sale, property and equipment are no longer depreciated.

#### (i) Other assets:

Other assets are measured at amortised cost less impairment losses.

#### (i) Employee benefits:

Employee benefits are all forms of consideration given by the Group in exchange for service rendered by employees.

The Group provides post-retirement pension and health insurance benefits to employees who have satisfied certain minimum service requirements.

Employee benefits that are earned as a result of past or current service are recognised in the following manner:

#### [i] Short-term employee benefits:

Short-term employee benefits are expensed as the related service is provided. A liability is recognised for the amount expected to be paid if the Group has a present legal or constructive obligation to pay this amount as a result of past services provided by the employee and the obligation can be estimated reliably.

## Notes to the Financial Statements (Continued) March 31, 2025

### 47. Material accounting policies (continued)

### (j) Employee benefits (continued):

Employee benefits that are earned as a result of past or current service are recognised in the following manner (continued):

### [ii] Defined-contribution plans:

Obligation for contributions to defined contribution plans is expensed as the related services are provided. Prepaid contributions are recognised as an asset to the extent that a cash refund or a reduction in future payments is available.

### [iii] Defined-benefit plans:

The Group has a defined-benefit plan which provides benefits for retired employees of the Jamaica National group entities. In the financial statements of the Bank, the plan is accounted for as a defined-benefit plan, as described below, while in the financial statements of the individual participating group companies, the plan is accounted for as a defined-contribution plan, that is, contributions by each group entity, is expensed as they become due. The reasons for this are that (1) although the plan exposes the participating group entities to actuarial risks associated with current and former employees of group entities, there is no stated policy for charging the net defined benefit cost among group entities, and (2) all residual interest in the plan remains with the Bank.

The Group's net obligation in respect of its defined-benefit plan (note 23) is calculated by estimating the amounts of future benefits that employees have earned in return for their service in the current and prior periods; discounting that amount and deducting the fair value of any plan assets.

The calculation of the defined benefit obligation is performed annually by a qualified actuary under the projected unit credit method. The discount rate is determined by reference to the yield at the reporting date on long-term government instruments of terms approximating those of the Group's obligation.

Remeasurements of the net defined benefit liability, which comprise actuarial gains and losses, are recognised immediately in other comprehensive income. The Group determines the net interest expense on the net defined-benefit liability for the year by applying the discount rate used to measure the defined-benefit obligation at the beginning of the year to the then-net defined-benefit liability, taking into account any changes in the net defined-benefit liability during the year as a result of the contributions and benefit payments.

Net interest expense and other expenses related to defined-benefit plans are recognised in profit or loss.

When the benefits of the plan are changed or when a plan is curtailed, the resulting change in benefit that relates to past service or the gain or loss on curtailment is recognised immediately in profit or loss. The Group recognise gains and losses on the settlement of a defined benefit plan when the settlement occurs.

## Notes to the Financial Statements (Continued) March 31, 2025

#### 47. Material accounting policies (continued)

### (k) Loans payable:

Loans payable are recognised initially at cost, being their issue proceeds, less attributable transaction costs incurred. Subsequent to initial recognition, they are stated at amortised cost, with any difference between net proceeds and redemption value being recognised in profit or loss on the effective interest rate basis. The associated costs are included in interest expense.

#### (1) Contingencies:

When it is not probable that an outflow of economic benefits will be required, or the amount cannot be estimated reliably, the obligation is disclosed as a contingent liability unless the probability of outflow of economic benefits is remote. Contingent assets are not recognised in the financial statements but are disclosed when an inflow of economic benefits is probable.

#### (m) Other payables:

Other payables are measured at amortised cost.

### (n) Taxation:

Income tax on the profit or loss for the year comprises current and deferred income tax. Income tax is recognised in profit or loss, except to the extent that it relates to a business combination or to items recognised directly in equity or in other comprehensive income, in which case it is recognised in equity or other comprehensive income.

### [i] Current income tax:

Current income tax comprises expected tax payable on the taxable income or loss for the year, as adjusted for tax purposes, using tax rates substantively enacted at the reporting date, and any adjustment to tax payable in respect of previous years.

#### [ii] Deferred income tax:

Deferred income tax is recognised in respect of temporary differences between the carrying amounts of assets and liabilities for financial reporting purposes and the amounts used for taxation purposes. Deferred income tax is not recognised for the following temporary differences: the initial recognition of goodwill, the initial recognition of assets or liabilities in a transaction that is not a business combination and that affects neither accounting nor taxable surplus or deficit, and differences relating to investments in subsidiaries, to the extent that it is probable that they will not reverse in the foreseeable future.

A deferred income tax asset is recognised for unused tax losses, tax credits and deductible temporary differences only to the extent that it is probable that future taxable profits will be available against which the asset can be realised. Future taxable profits are determined based on the reversal of relevant taxable temporary differences. If the amount of taxable temporary differences is insufficient to recognise a deferred tax asset in full, then future taxable profits, adjusted for reversal of existing temporary differences, are considered based on the business plans for the Group. Deferred tax assets are reviewed at each reporting date and are reduced to the extent that it is no longer probable that the related tax benefit will be realised; such reductions are reversed when the probability of future profits improves.

## Notes to the Financial Statements (Continued) March 31, 2025

#### 47. Material accounting policies (continued)

- (n) Taxation (continued):
  - [ii] Deferred income tax (continued):

Deferred tax is measured at the tax rates that are expected to be applied to the temporary differences when they reverse, based on the laws that have been enacted as at the reporting date. Deferred tax assets and liabilities are offset where there is a legally enforceable right to offset current tax liabilities against current tax assets, and they relate to income taxes levied by the same tax authority on the same taxable entity, or on different taxable entities, but they intend to settle current tax liabilities and assets on a net basis or their tax assets and liabilities will be realised simultaneously.

### (o) Foreign currencies:

- [i] Monetary foreign currency balances at the reporting date are translated at the Bank of Jamaica's weighted average rate of US\$1.00 = J\$157.6705 (2024: J\$153.9124), UK£1.00 = J\$201.8178 (2024: J\$192.8560) and CDN\$1.00 = J\$108.6802 (2024: J\$113.7856), being the rates of exchange ruling on that date. Other foreign currency balances at the reporting date have been translated using indicative rates provided by the Bank of Jamaica of €1.00 = J\$171.1954 (2024: J\$166.4732) and Cayman Dollar 1.00 = J\$192.0198 (2024: J\$187.6898).
- [ii] Transactions in foreign currencies are converted at the rates of exchange ruling on the dates of those transactions. Monetary assets and liabilities denominated in foreign currencies are translated into the functional currency at the exchange rate at the reporting date.

Realised and unrealised gains and losses arising from fluctuations in exchange rates are included in profit or loss, except for differences arising on the re-translation of FVOCI equity investments [note 47(b)].

#### (p) Allowance for credit losses:

The allowance for credit losses is maintained at a level considered adequate to provide for probable credit losses and is based on management's evaluation of individual loans in the credit portfolio. The evaluation takes all relevant matters into consideration, including prevailing and anticipated business and economic conditions, the collateral held, the debtor's ability to repay the loan, the other matter required by IFRS 9 to be taken into account in computing expected credit losses and set out in note 42(b) and guidance provided by BOJ, which requires that appropriate provision be made for all loans on which interest payments and principal repayments are ninety or more days in arrears. Amounts are written off from the provision whenever management has concluded that such amounts may not be recovered.

General provisions for credit losses are established against the portfolio where a prudent assessment by the Group of adverse economic trends and losses inherent in its portfolio suggest that losses may occur, but such losses cannot be determined on an item-by-item basis. This provision is maintained at levels in excess of the minimum ½% established by the Bank of Jamaica.

Notes to the Financial Statements (Continued) March 31, 2025

### 47. Material accounting policies (continued)

(p) Allowance for credit losses (continued):

IFRS 9 only permits specific loan loss provision based upon the Group's expected credit loss experience. It also requires that the expected future cash flows of impaired loans be discounted and the increase in the present value be reported as interest income. The credit loss provision required under the Regulations (note 2) that is in excess of the requirements of IFRS is treated as an appropriation of retained earnings and included in a non-distributable credit loss reserve.

(q) Interest income and expenses:

Interest income and expense are calculated by applying the effective interest rate to the gross carrying amount of financial assets or liabilities, except for:

- [i] POCI financial assets, for which the original credit-adjusted effective interest rate is applied to the amortised cost of the financial asset; and
- [ii] Financial assets that are not 'POCI' but have subsequently become credit-impaired (i.e. 'stage 3'), for which interest revenue is calculated by applying the effective interest rate to their amortised cost (i.e. net of the expected credit loss provision).

The "effective interest rate" is the rate that exactly discounts the estimated future cash payments or receipts through the expected life of the financial instruments to its gross carrying amount of the financial asset or the amortised cost of the liability.

The calculation of the effective interest rate includes transaction costs and fees and points paid or received that are an integral part of the effective interest rate.

In calculating interest income and expense, the effective interest rate is applied to the gross carrying amount of the asset when the asset is not credit-impaired. For financial assets that are credit-impaired, interest income is calculated by applying the effective interest rate to the net carrying amount of the financial asset. The Group reverts to the gross basis if the asset is no longer credit-impaired.

(r) Impairment of non-financial assets:

At each reporting date, the Group reviews the carrying amounts of its non-financial assets (other than inventories and deferred tax assets) to determine whether there is any indication of impairment. If any such indication exists for any asset, then that asset's recoverable amount is estimated. Goodwill is tested annually for impairment.

For impairment testing, assets are grouped together into the smallest group of assets that generates cash inflows from continuing use that are largely independent of the cash inflows of other assets or cash generating units (CGUs). Goodwill arising from a business combination is allocated to CGUs or groups of CGUs that are expected to benefit from the synergies of the combination.

The recoverable amount of an asset or CGU is the greater of its value in use and its fair value less costs to sell. Value in use is based on the estimated future cash flows, discounted to their present value using a pre-tax discount rate that reflects current market assessments of the time value of money and the risks specific to the asset or CGU.

## Notes to the Financial Statements (Continued) March 31, 2025

### 47. <u>Material accounting policies (continued)</u>

#### (r) Impairment of non-financial assets (continued):

An impairment loss is recognised if the carrying amount of an asset or CGU exceeds its recoverable amount.

Impairment losses are recognised in profit or loss. They are allocated first to reduce the carrying amount of any goodwill allocated to the CGU, and then to reduce the carrying amounts of the other assets in the CGU on a pro rata basis.

An impairment loss in respect of goodwill is not reversed. For other assets, an impairment loss is reversed only to the extent that the asset's carrying amount does not exceed the carrying amount that would have been determined, net of depreciation or amortisation, if no impairment loss had been recognised.

#### (s) Leases:

At inception of a contract, the Group assesses whether a contract is, or contains, a lease. A contract is, or contains, a lease if the contract conveys the right to control the use of an identified asset for a period of time in exchange for consideration. To assess whether a contract conveys the right to control the use of an identified asset, the Group uses the definition of a lease in IFRS 16.

### [i] The Group as lessee

At commencement or on modification of a contract that contains a lease component, the Group allocates the consideration in the contract to each lease component on the basis of its relative stand-alone prices.

The Group recognises a right-of-use asset and a lease liability at the lease commencement date. The right-of-use asset is initially measured at cost, which comprises the initial amount of the lease liability adjusted for any lease payments made at or before the commencement date, plus any initial direct costs incurred and an estimate of costs to dismantle and remove the underlying asset or to restore the underlying asset or the site on which it is located, less any lease incentives received.

The right-of-use asset is subsequently depreciated using the straight-line method from the commencement date to the end of the lease term, unless the lease transfers ownership of the underlying asset to the Group by the end of the lease term or the cost of the right-of-use asset reflects that the Group will exercise a purchase option. In that case the right-of-use asset will be depreciated over the useful life of the underlying asset, which is determined on the same basis as those of property and equipment. In addition, the right-of-use asset is periodically reduced by impairment losses, if any, and adjusted for certain remeasurements of the lease liability.

The lease liability is initially measured at the present value of the lease payments that are not paid at the commencement date, discounted using the interest rate implicit in the lease or, if that rate cannot be readily determined, the Group's incremental borrowing rate. Generally, the Group uses its incremental borrowing rate as the discount rate.

The Group determines its incremental borrowing rate by obtaining interest rates from various external financing sources.

## Notes to the Financial Statements (Continued) March 31, 2025

### 47. Material accounting policies (continued)

#### (s) Leases (continued):

### [i] The Group as lessee (continued)

Lease payments included in the measurement of the lease liability comprise the following:

- fixed payments, including in-substance fixed payments;
- variable lease payments that depend on an index or a rate, initially measured using the index or rate as at the commencement date;
- amounts expected to be payable under a residual value guarantee;
- the exercise price under a purchase option that the Group is reasonably certain to exercise, and
- lease payments in an optional renewal period if the Group is reasonably certain to
  exercise an extension option, and penalties for early termination of a lease unless
  the Group is reasonably certain not to terminate early.

The lease liability is measured at cost using the effective interest method. It is remeasured when there is a change in future lease payments arising from a change in an index or rate, if there is a change in the Group's estimate of the amount expected to be payable under a residual value guarantee, if the Group changes its assessment of whether it will exercise a purchase, extension or termination option or if there is a revised in-substance fixed lease payment.

When the lease liability is remeasured in this way, a corresponding adjustment is made to the carrying amount of the right-of-use asset, or is recorded in profit or loss if the carrying amount of the right-of-use asset has been reduced to zero.

The Group presents right-of-use assets that do not meet the definition of investment property in 'property and equipment' and the corresponding obligations as 'lease liabilities'.

#### [ii] The Group as lessor

When the Group acts as a lessor, it determines at lease inception whether each lease is a finance lease or an operating lease.

To classify each lease, the Group makes an overall assessment of whether the lease transfers substantially all of the risks and rewards incidental to ownership of the underlying asset. If this is the case, then the lease is a finance lease; if not, then it is an operating lease. As part of this assessment, the Group considers certain indicators such as whether the lease is for the major part of the economic life of the asset.

Short-term leases and leases of low-value assets

The Group has elected not to recognise right-of-use assets and lease liabilities for leases of low-value assets and short-term leases. The Group recognises the lease payments associated with these leases as an expense on the straight-line basis over the lease term.

## Notes to the Financial Statements (Continued) March 31, 2025

#### 47. Material accounting policies (continued)

### (t) Revenue recognition:

Revenue from the provision of services is recognised in profit or loss when the significant risks and rewards of ownership have been transferred to the buyer and the consideration can be reliably measured. No revenue is recognised if there are significant uncertainties regarding recovery of the consideration due, or material associated costs on the possible return of goods.

Money transfer fees are recognised when funds are transmitted on behalf of customers. Foreign exchanges fees are recognised as earned based on the value remittances.

Investment income arises from financial assets and is comprised of interest and dividends and recognised gains/losses on financial assets. Dividend income is recognised when the right to receive income is established.

The accounting policy for interest income is described at note 47(q).

The accounting policies for the recognition of revenue from insurance contracts in respect of gross premiums written are disclosed in note 47(w)(i).

Reinsurance commission is recognised on a basis that is consistent with the recognition of the costs incurred on the acquisition of the underlying insurance contracts [see note 47(w)(i)]. Commission income in respect of reinsurance contracts is recognised on the accrual basis.

#### (u) Fees and commission:

The nature and timing of the satisfaction of performance obligations in contracts with customers, including significant payment terms, and the related revenue recognition policies are as follows:

Type of service	Nature and timing of satisfaction of performance obligations, including significant payment terms.	Revenue recognition under IFRS.
Servicing fees	The Group provides administrative services to its customers in respect of service delivery within its branch network. Fees are determined based on the service provided. Performance obligation is satisfied upon completion of delivery of the service.	

## Notes to the Financial Statements (Continued) March 31, 2025

### 47. Material accounting policies (continued)

### (u) Fees and commission (continued):

The nature and timing of the satisfaction of performance obligations in contracts with customers, including significant payment terms, and the related revenue recognition policies are as follows (continued):

Type of service	Nature and timing of satisfaction of performance obligations, including significant payment terms.		
Commission fees	The Group provides services to its clients based on duly executed client agreements. Performance obligation is satisfied upon completion of service agreed with client to client's satisfaction. Fees are charged on a monthly basis and are based on fixed rates agreed.	Revenue from fees and commission are recognised when the entity transfers control over a service to a customer.	
	Other subsidiaries recognise fees and commission as the related services are performed in accordance with agreed terms.		
Money transmitting	Performance obligation is satisfied when the Group has transmitted money to the customer, the customer has accepted the service, and collectability of the related receivable is reasonably assured.	Revenue from this service is recognised at the point in time when money is transmitted by the sender	
Mobile top up	Performance obligation is satisfied and therefore fees are earned when the Group sells phone credit to customers.	Revenue from mobile top up is recognised at the point when the service is delivered.	
Bill payments	Performance obligation is satisfied and therefore fees are earned when the Group transacts bill payment services on behalf of customers.	Revenue is recognised at the point in time that the transactions are completed.	
Sale of foreign currency	Performance obligation is satisfied when the currency is delivered to the customer, the customer has accepted the currency and collectability of receivable is reasonably assured.	Revenue from sale of currency is recognised at the point the currency is delivered to the customer.	
Syndication fees	Performance obligation is satisfied when the syndication services have been provided by the local banking subsidiary to, and accepted by, the corporate clients in accordance with the agreed mandate. Fees are charged based on the nature of the transaction, which varies from client to client.	Revenue from services is recognized at the successful execution of each transaction.	

## Notes to the Financial Statements (Continued) March 31, 2025

### 47. Material accounting policies (continued)

### (u) Fees and commission (continued):

The nature and timing of the satisfaction of performance obligations in contracts with customers, including significant payment terms, and the related revenue recognition policies are as follows (continued):

Type of service	Nature and timing of satisfaction of performance obligations, including significant payment terms.	Revenue recognition under IFRS.
Administrative fees	The Group's investment subsidiary provides trustee and other administrative services including physical custody of securities, based on executed client agreements along with the management of members' database and pension contributions. Performance obligation is satisfied, and fees earned when service is delivered to and accepted by clients in accordance with agreements. Fees are calculated based on a fixed percentage of the value of the assets and are charged quarterly.	Revenue from trustee services is recognised over time as the service is provided.
Asset management fees	The Group's investment subsidiary provides portfolio and investment management services to its clients based on duly executed client agreements. Performance obligation is satisfied, and fees earned, when service is delivered to and accepted by clients in accordance with agreements. Fees are charged on a monthly basis and are based on fixed rates agreed.	Revenue from service fees is recognised over time as the services are provided.
Corporate finance & advisory fees	Performance obligation is satisfied when the advisory services are provided by the Group to, and accepted by, its corporate clients in accordance with agreed mandate. Fees are charged based on the nature of the transaction which varies from client to client and are paid at the successful execution of each transaction.	Revenue from services is recognised at the successful execution of each transaction.

## Notes to the Financial Statements (Continued) March 31, 2025

#### 47. Material accounting policies (continued)

#### (v) Basis of consolidation:

The consolidated financial statements include the assets, liabilities, financial performance and cash flows of the Company and its subsidiaries presented as a single economic entity. The Company and its subsidiaries are collectively referred to as "the Group".

Subsidiaries are entities controlled by the Group. The Group controls an entity when it is exposed to, or has rights to, variable returns from its involvement with the entity and has the ability to affect those returns through its power over the entity. The financial statements of subsidiaries are included in the consolidated financial statements from the date on which control commences until the date on which control ceases. The financial statements of all entities in the Group have been prepared using uniform accounting policies for like transactions and other events in similar circumstances.

Intra-group balances and transactions, and any unrealised gains and losses or income and expenses arising from intra-group transactions, are eliminated in preparing the consolidated financial statements. Unrealised gains arising from transactions with associates and jointly controlled entities are eliminated to the extent of the Group's interest in the entity. Unrealised losses are eliminated in the same way as unrealised gains, but only to the extent that there is no evidence of impairment.

The Group accounts for business combinations using the acquisition method when control is transferred to the Group. The consideration transferred in the acquisition is generally measured at fair value, as are the identifiable net assets acquired. Any goodwill that arises is tested annually for impairment. Any gain or bargain purchase is recognised in profit or loss immediately. Transaction costs are expensed as incurred, except if related to the issue of debt or equity securities, in which case they are deducted from the proceeds. The consideration transferred does not include amounts related to the settlement of pre-existing relationships. Such amounts, generally, are recognised in profit or loss. Any contingent consideration payable is measured at fair value at the acquisition date. If the contingent consideration is classified as equity, then it is not re-measured and settlement is accounted for within equity. Otherwise, subsequent changes in fair value of the contingent consideration are recognised in profit or loss.

Non-controlling interests are measured at their proportionate share of the acquiree's identifiable net assets at the acquisition date. Changes in the Group's interest in a subsidiary that do not result in a loss of control are accounted for as equity transactions. Losses applicable to the non-controlling interests in a subsidiary are allocated to the non-controlling interests, even if doing so causes the non-controlling interest to have a deficit balance.

#### (w) Insurance and reinsurance contracts:

#### A. Classification

Contracts under which the Group accepts significant insurance risk are classified as insurance contracts. Contracts held by the Group under which it transfers significant insurance risk related to underlying insurance contracts are classified as reinsurance contracts. The Group uses judgement to assess whether a contract transfers insurance risk and whether the accepted insurance risk is significant. Insurance and reinsurance contracts also expose the Group to financial risk. The Group does not accept insurance risk from other insurers.

Insurance contracts may be issued and reinsurance contracts may be initiated by the Group or acquired in a transfer of contracts that do not form a business. All references in these accounting policies to 'insurance contracts' and 'reinsurance contracts' include contracts issued, initiated or acquired by the Group, unless otherwise stated.

## Notes to the Financial Statements (Continued) March 31, 2025

#### 47. Material accounting policies (continued)

#### (w) Insurance and reinsurance contracts:

#### A. Classification (continued)

All of the Group's insurance contracts transfer significant insurance risk except for the investment riders which have a legal form of insurance but do not transfer significant insurance risk and expose the Group to financial risk. Investment riders are classified as investment contracts, and they follow financial instruments accounting under IFRS 9. Other riders representing add-on provisions to a basic insurance policy that provide additional benefits to the policyholder at additional cost, that are issued together with the main insurance contracts, form part of a single insurance contract with all of the cash flows within its boundary. The Group does not issue insurance contracts with direct or indirect participating features.

In the normal course of business, the Group uses reinsurance to mitigate its risk exposures. A reinsurance contract transfers significant risk if it transfers substantially all of the insurance risk resulting from the insured portion of the underlying insurance contracts, even if it does not expose the reinsurer to the possibility of a significant loss.

The Group measures insurance contracts issued and reinsurance contracts held by applying either the General Measurement Model ("GMM") or the Premium Allocation Approach ("PAA").

(i) Separating components from insurance and reinsurance contracts

Separation of components

At inception the Group assesses whether a set or series of contracts needs to be treated as a single contract and whether embedded derivatives, investment components and goods and services components have to be separated and accounted for under another standard. The Group only has one product the new term-life investment rider that is separated and measured under IFRS 9. The Group does not issue or hold any other insurance contracts that contain investment components.

#### Combination of contracts

Many of the Group's products offer riders, where the rider has its own contract that is embedded within the base contract as a separate section. The riders are priced separately and often protect against a different insurance risk than the base coverage. However, all the riders offered by the Group cannot exist without the base contract, cannot be purchased on their own, and will terminate on the surrender or cancellation of the base contract. Therefore, the rider cannot be separated from the host contract

## Notes to the Financial Statements (Continued) March 31, 2025

### 47. <u>Material accounting policies (continued)</u>

- (w) Insurance and reinsurance contracts (continued)
  - A. Classification (continued)
    - (ii) Aggregation and recognition of insurance and reinsurance contracts

Insurance contracts

Insurance contracts are aggregated into groups for measurement purposes. Groups of insurance contracts are determined by identifying portfolios of insurance contracts, each comprising contracts subject to similar risks and managed together.

The Group manages insurance contracts issued by product lines, where each product line includes contracts that are subject to similar risks and are managed together. All insurance contracts within a product line represent a portfolio of contracts.

Each portfolio is further disaggregated into groups of contracts that are issued within a calendar year (annual cohorts) and are:

- (i) contracts that are onerous at initial recognition;
- (ii) contracts that at initial recognition have no significant possibility of becoming onerous subsequently; or
- (iii) a group of remaining contracts.

These groups represent the level of aggregation at which insurance contracts are initially recognised and measured. Such groups are not subsequently reconsidered. Groups of insurance contracts issued are initially recognised from the earliest of the following:

- the beginning of the coverage period;
- the date when the first payment from the policyholder is due or actually received, if there is no due date; and
- when the Group determines that a group of contracts becomes onerous.

Before a group of insurance contracts is recognised, the Group could recognise assets or liabilities for cash flows related to a group of insurance contracts other than insurance acquisition cash flows, either because of the occurrence of the cash flows or because of the requirements of another IFRS. Cash flows are related to the group of insurance contracts if they would have been included in the fulfilment cash flows at initial recognition of the group if they had been paid or received after that date. Such assets or liabilities (referred to as 'other pre-recognition cash flows') are included in the carrying amount of the related portfolios of insurance contracts issued or in the carrying amount of the portfolios of reinsurance contracts held.

Cash flows that are not directly attributable to a portfolio of insurance contracts are recognised in other operating expenses as incurred.

## Notes to the Financial Statements (Continued) March 31, 2025

#### 47. Material accounting policies (continued)

- (w) Insurance and reinsurance contracts (continued):
  - A. Classification (continued)
    - (ii) Aggregation and recognition of insurance and reinsurance contracts (continued)

*Insurance contracts (continued)* 

For each portfolio of contracts, the Group determines the appropriate level at which reasonable and supportable information is available to assess whether these contracts are onerous at initial recognition and whether non-onerous contracts have a significant possibility of becoming onerous. This level of granularity determines sets of contracts. The Group uses judgement to determine at what level of granularity the Group has reasonable and supportable information that is sufficient to conclude that all contracts within a set are sufficiently homogeneous and will be allocated to the same group without performing an individual contract assessment.

For contracts measured using the PAA, the Group assumes that no such contracts are onerous at initial recognition, unless facts and circumstances indicate otherwise. If facts and circumstances indicate that some contracts are onerous, an additional assessment is performed to distinguish onerous contracts from non-onerous ones. For non-onerous contracts, the Group assesses the likelihood of changes in the applicable facts and circumstances in the subsequent periods in determining whether contracts have a significant possibility of becoming onerous.

#### Reinsurance contracts

Portfolios of reinsurance contracts held are assessed for aggregation separately from portfolios of insurance contracts issued. Applying the grouping requirements to reinsurance contracts held, the Group aggregates reinsurance contracts held concluded within a calendar year (annual cohorts) into groups of:

- (i) contracts for which there is a net gain at initial recognition;
- (ii) contracts for which, at initial recognition, there is no significant possibility of a net gain arising subsequently; and
- (iii) remaining contracts in the portfolio.

Reinsurance contracts held are assessed for aggregation requirements on an individual contract basis. The Group tracks internal management information reflecting historical experiences of such contracts' performance. This information is used for setting pricing of these contracts such that they result in reinsurance contracts held in a net cost position without a significant possibility of a net gain arising subsequently.

## Notes to the Financial Statements (Continued) March 31, 2025

#### 47. Material accounting policies (continued)

- (w) Insurance and reinsurance contracts (continued)
  - A. Classification (continued)
    - (ii) Aggregation and recognition of insurance and reinsurance contracts (continued)

Reinsurance contracts (continued)

Reinsurance contracts held are recognised as follows:

- a group of reinsurance contracts held that provide proportionate coverage (quota share reinsurance) is recognised at the later of:
  - i. the beginning of the coverage period of the group; and
  - ii. the initial recognition of any underlying insurance contract;
- all other groups of reinsurance contracts held are recognised from the beginning of the coverage period of the group of reinsurance contracts held;

Unless the Group entered into the reinsurance contract held at or before the date when an onerous group of underlying contracts is recognised prior to the beginning of the coverage period of the group of reinsurance contracts held, in which case the reinsurance contract held is recognised at the same time as the group of underlying insurance contracts is recognised.

Only contracts that individually meet the recognition criteria by the end of the reporting period are included in the groups. When contracts meet the recognition criteria in the groups after the reporting date, they are added to the groups in the reporting period in which they meet the recognition criteria, subject to the annual cohorts restriction. Composition of the groups is not reassessed in subsequent periods

(iii) Insurance acquisition cash flows

The Group defines acquisition cash flows as cash flows that arise from costs of selling, underwriting and starting a group of insurance contracts and that are directly attributable to the portfolio of insurance contracts to which the group belongs. Insurance acquisition cash flows are allocated to groups of insurance contracts on a systematic and rational basis. Insurance acquisition cash flows that are directly attributable to a group of insurance contracts are allocated:

- a. to that group; and
- b. to groups that will include insurance contracts that are expected to arise from renewals of the insurance contracts in that group.

Insurance acquisition cash flows not directly attributable to a group of contracts but directly attributable to a portfolio of contracts are allocated to groups of contracts in the portfolio or expected to be in the portfolio.

## Notes to the Financial Statements (Continued) March 31, 2025

#### 47. Material accounting policies (continued)

(w) Insurance and reinsurance contracts (continued)

#### A. Classification (continued)

#### (iii) Insurance acquisition cash flows (continued)

Before a group of insurance contracts is recognised, the Group could pay for directly attributable acquisition costs to originate them. Such balances are recognised as insurance acquisition cash flows assets within the carrying amount of insurance contracts issued and are subsequently derecognised when respective groups of insurance contracts are recognised and the insurance acquisition cash flows are included in the group's measurement. The amounts allocated to groups of insurance contracts yet to be recognised are revised at each reporting date, to reflect any changes in assumptions that determine the inputs to the method of allocation used.

Insurance acquisition cash flows assets not yet allocated to a group are assessed for recoverability if facts and circumstances indicate that the assets might be impaired.

Impairment losses reduce the carrying amount of these assets and are recognised in insurance service expenses. Previously recognised impairment losses are reversed to the extent that the impairment conditions no longer exist or have improved.

#### (iv) Contract boundaries

The measurement of a group of contracts includes all of the future cash flows within the boundary of each contract in the group, determined as follows:

#### Insurance contracts

The Group uses the concept of contract boundary to determine what cash flows should be considered in the measurement of groups of insurance contracts. Cash flows are within the boundary of an insurance contract if they arise from the rights and obligations that exist during the period in which the policyholder is obligated to pay premiums or the Group has a substantive obligation to provide the policyholder with insurance contract services.

The measurement of a group of contracts includes all of the future cash flows within the boundary of each contract in the group, determined as follows:

A substantive obligation ends when:

a. the Group has the practical ability to reprice the risks of the particular policyholder or change the level of benefits so that the price fully reflects those risks; or

## Notes to the Financial Statements (Continued) March 31, 2025

### 47. <u>Material accounting policies (continued)</u>

- (w) Insurance and reinsurance contracts (continued)
  - A. Classification (continued)
    - (iv) Contract boundaries (continued)

Insurance contracts (continued)

A substantive obligation ends when (continued):

- b. both of the following criteria are satisfied:
  - i. the Group has the practical ability to reprice the contract or a portfolio of contracts so that the price fully reflects the reassessed risk of that portfolio; and
  - ii. the pricing of premiums up to the date when risks are reassessed does not reflect the risks related to periods beyond the reassessment date.

In assessing the practical ability to reprice, risks transferred from the policyholder to the Group, such as insurance risk and financial risk, are considered; other risks, such as lapse or surrender and expense risk, are not included. Cash flows outside the insurance contracts boundary relate to future insurance contracts and are recognised when those contracts meet the recognition criteria.

#### Reinsurance contracts

For groups of reinsurance contracts held, cash flows are within the contract boundary if they arise from substantive rights and obligations of the Group that exist during the reporting period in which the Group is compelled to pay amounts to the reinsurer or in which the Group has a substantive right to receive insurance contract services from the reinsurer.

The contract boundary is reassessed at each reporting date to include the effect of changes in circumstances on the Group 's substantive rights and obligations and, therefore, may change over time.

#### B. Measurement

The Group uses different measurement approaches, depending on the type of contract, as follows:

Insurance contracts issued	Measurement model		
Individual life	General measurement model (GMM)		
Group single premium creditor life	GMM		
Group life Premium Allocation Approach (PA)			
Investment riders	Financial liabilities measured at FVTPL		
	under IFRS 9		
Reinsurance contracts held			
Individual Life	GMM		
Group Life	PAA		

## Notes to the Financial Statements (Continued) March 31, 2025

#### 47. Material accounting policies (continued)

- (w) Insurance and reinsurance contracts (continued)
  - B. Measurement (continued)

The Group uses the PAA for measuring contracts with a coverage period of one year or less. For contracts with longer periods, the PAA simplification would produce a measurement of the liability for remaining coverage (LRC) that would not differ materially from the one that would be produced by applying the General Measurement Model (GMM) based on qualitative assessment.

(i) Contracts measured under GMM

Insurance contracts

For insurance contracts issued, on initial recognition the Group measures a group of insurance contracts as the total of:

- a. The fulfilment cash flows (FCF), which comprise estimates of future cash flows, adjusted to reflect the time value of money and the associated financial risks, and a risk adjustment for non-financial risk; and
- b. The contractual service margin (CSM).

For contracts issued, at the end of each reporting date subsequent to initial recognition the carrying amount of a group of insurance contracts is the sum of:

- a. The liability for remaining coverage (LRC), comprising:
  - (i) the fulfilment cash flows that relate to services that will be provided under the contracts in future periods, and
  - (ii) any remaining CSM at that date; and
- b. The liability for incurred claims (LIC).

The liability for incurred claims includes the fulfilment cash flows for incurred claims and expenses that have not yet been paid, including claims that have been incurred but not yet reported.

Fulfilment cash flows

The fulfilment cash flows are the current estimates of the future cash flows within the contract boundary of a group of contracts that the Group expects to collect from premiums and pay out for claims, benefits and expenses, adjusted to reflect the timing and the uncertainty of those amounts.

The estimates of future cash flows:

- a. are based on a probability-weighted mean of the full range of possible outcomes;
- b. are determined from the perspective of the Group, provided that the estimates are consistent with observable market prices for market variables; and
- c. reflect conditions existing at the measurement date.

## Notes to the Financial Statements (Continued) March 31, 2025

#### 47. Material accounting policies (continued)

- (w) Insurance and reinsurance contracts (continued)
  - B. Measurement (continued)
    - (i) Contracts measured under GMM (continued)

*Insurance contracts (continued)* 

The risk adjustment for non-financial risk is applied to the present value of the estimated future cash flows, and it reflects the compensation that the Group requires for bearing the uncertainty about the amount and timing of the cash flows from non-financial risk as the Group fulfils insurance contracts.

The estimates of future cash flows are adjusted using the current discount rates to reflect the time value of money and the financial risks related to those cash flows, to the extent not included in the estimates of cash flows. The discount rates reflect the characteristics of the cash flows arising from the groups of insurance contracts, including timing, currency and liquidity of cash flows. The determination of the discount rate that reflects the characteristics of the cash flows and liquidity characteristics of the insurance contracts requires significant judgement and estimation.

The fulfilment cash flows are updated by the Group for current assumptions at the end of every reporting period, using the current estimates of the amount, timing and uncertainty of future cash flows and of discount rates. The way in which the changes in estimates of the FCF are treated depends on which estimate is being updated:

- a. changes that relate to current or past service are recognised in profit or loss; and
- b. changes that relate to future service are recognised by adjusting the CSM or the loss component within the LRC as per the policy below.

### Contractual service margin (CSM)

The Contractual service margin (CSM) is a component of the carrying amount of the asset or liability for a group of insurance contracts issued representing the unearned profit that the Group will recognise as it provides insurance contract services in the future. At initial recognition, the CSM is an amount that results in no income or expenses (unless a group of contracts is onerous or insurance revenue and insurance service expenses are recognised as in (d) below) arising from:

- a. the initial recognition of the fulfilment cashflows (FCF);
- b. cash flows arising from the contracts in the group at that date;
- c. the derecognition of any insurance acquisition cash flows asset; and
- d. the derecognition of any other pre-recognition cash flows. Insurance revenue and insurance service expenses are recognised immediately for any such assets derecognised.

## Notes to the Financial Statements (Continued) March 31, 2025

#### 47. Material accounting policies (continued)

- (w) Insurance and reinsurance contracts (continued)
  - B. Measurement (continued)
    - (i) Contracts measured under GMM (continued)

*Insurance contracts* (continued)

Contractual service margin (CSM) (continued)

When the above calculation results in a net outflow, the group of insurance contracts issued is onerous. A loss from onerous insurance contracts is recognised in profit or loss immediately, with no CSM recognised on the balance sheet on initial recognition, and a loss component is established in the amount of loss recognized.

The following adjustments relate to future service and thus adjust the CSM:

- a. experience adjustments arising from premiums received in the period that relate to future service and related cash flows such as insurance acquisition cash flows;
- b. changes in estimates of the present value of future cash flows in the LRC;
- c. changes in the risk adjustment for non-financial risk that relate to future service.

The following adjustments do not adjust the CSM:

- a. changes in the FCF for the effect of the time value of money and the effect of financial risk and changes thereof;
- b. changes in the FCF relating to the LIC;
- c. experience adjustments arising from premiums received in the period that do not relate to future service and related cash flows, such as insurance acquisition cash flows; and
- d. experience adjustments relating to insurance service expenses (excluding insurance acquisition cash flows).

## Notes to the Financial Statements (Continued) March 31, 2025

#### 47. Material accounting policies (continued)

- (w) Insurance and reinsurance contracts (continued)
  - B. Measurement (continued)
    - (i) Contracts measured under GMM (continued)

*Insurance contracts* (continued)

Contractual service margin (CSM) (continued)

For insurance contracts issued, at the end of each reporting period the carrying amount of the CSM is adjusted by the Group to reflect the effect of the following changes:

- a. The effect of any new contracts added to the group.
- b. Interest accreted on the carrying amount of the CSM.
- c. Changes in the FCF relating to future service are recognised by adjusting the CSM. Changes in the FCF are recognised in the CSM to the extent that the CSM is available. When an increase in the FCF exceeds the carrying amount of the CSM, the CSM is reduced to zero, the excess is recognised in insurance service expenses and a loss component is recognised within the LRC. When the CSM is zero, changes in the FCF adjust the loss component within the LRC with correspondence to insurance service expenses. The excess of any decrease in the FCF over the loss component reduces the loss component to zero and reinstates the CSM.
- d. The effect of any currency exchange differences.
- e. The amount recognised as insurance revenue for insurance contract services provided during the period, determined after all other adjustments above.

Under the GMM, interest is accreted on the CSM using discount rates determined at initial recognition that are applied to nominal cash flows. If more contracts are added to the existing groups in the subsequent reporting periods, the Group revises these discount curves by calculating weighted-average discount curves over the period during which the contracts in the group are recognised. The weighted-average discount curves are determined by multiplying the new CSM added to the group and their corresponding discount curves over the total CSM.

The amount of the CSM recognised in profit or loss for insurance contract services in the period is determined by the allocation of the CSM remaining at the end of the reporting period over the current and remaining expected insurance coverage period of the group of insurance contracts based on coverage units. The coverage period is defined as a period during which the entity provides insurance contract services.

## Notes to the Financial Statements (Continued) March 31, 2025

### 47. Material accounting policies (continued)

- (w) Insurance and reinsurance contracts (continued)
  - B. Measurement (continued)
    - (i) Contracts measured under GMM (continued)

*Insurance contracts* (continued)

Contractual service margin (CSM) (continued)

The total number of coverage units in a group is the quantity of service provided by the contracts in the group over the expected coverage period. The coverage units are determined at each reporting period-end prospectively by considering:

- a. the quantity of benefits provided by contracts in the group;
- b. the expected coverage period of contracts in the group; and
- c. the likelihood of insured events occurring, only to the extent that they affect the expected coverage period of contracts in the group.

The Group uses the amount that it expects the policyholder to be able to validly claim in each period if an insured event occurs as the basis for the quantity of benefits with respect to insurance coverage. The Group reflects the time value of money in the allocation of the CSM to coverage units, using discount rates determined at initial recognition.

#### Loss component

When a loss component exists, the Group allocates the following between the loss component and the remaining component of the liability remaining coverage (LRC) for the respective group of contracts, based on the ratio of the loss component to the fulfilment cash flows relating to the expected future cash outflows:

- a. expected incurred claims and other directly attributable expenses for the period;
- b. changes in the risk adjustment for non-financial risk for the risk expired; and
- c. finance income (expenses) from insurance contracts issued.

The amounts of loss component allocation in (a) and (b) above reduce the respective components of insurance revenue and are reflected in insurance service expenses. Decreases in the fulfilment cash flows in subsequent periods reduce the remaining loss component and reinstate the CSM after the loss component is reduced to zero. Increases in the fulfilment cash flows in subsequent periods increase the loss component.

## Notes to the Financial Statements (Continued) March 31, 2025

#### 47. Material accounting policies (continued)

- (w) Insurance and reinsurance contracts (continued)
  - B. Measurement (continued)
    - (i) Contracts measured under GMM (continued)

#### Reinsurance contracts

The Group applies the same accounting policies to measure a group of reinsurance contracts, adapted where necessary to reflect features that differ from those of insurance contracts.

The carrying amount of a group of reinsurance contracts at each reporting date is the sum of the asset for remaining coverage and the asset for incurred claims. The asset for remaining coverage comprises:

- (a) the fulfilment cash flows that relate to services that will be received under the contracts in future periods; and
- (b) any remaining CSM at that date.

In the measurement of reinsurance contracts held, the probability-weighted estimates of the present value of future cash flows include the potential credit losses and other disputes of the reinsurer to reflect the non-performance risk of the reinsurer.

The Group estimates certain fulfilment cash flows at the portfolio level or higher and then allocates such estimates to groups of contracts. The Group uses consistent assumptions to measure the estimates of the present value of future cash flows for the group of reinsurance contracts held and such estimates for the groups of underlying insurance contracts.

For reinsurance contracts held, the risk adjustment for non-financial risk represents the amount of risk being transferred by the Group to the reinsurer.

#### (ii) Contracts measured under PAA

The Group uses the PAA for measuring contracts with a coverage period of one year or less.

#### Insurance contracts

For insurance contracts issued, on initial recognition, the Group measures the LRC at the amount of premiums received, less any acquisition cash flows paid and any amounts arising from the derecognition of the insurance acquisition cash flows asset and the derecognition of any other relevant pre-recognition cash flows.

## Notes to the Financial Statements (Continued) March 31, 2025

#### 47. <u>Material accounting policies (continued)</u>

- (w) Insurance and reinsurance contracts (continued)
  - B. Measurement (continued)
    - (ii) Contracts measured under PAA (continued)

*Insurance contracts (continued)* 

The carrying amount of a group of insurance contracts issued at the end of each reporting period is the sum of:

- a. the LRC; and
- b. the liability for incurred claims (LIC), comprising the fulfilment cash flows related to past service allocated to the group at the reporting date.

For insurance contracts issued, at each reporting date subsequent to initial recognition, the LRC is:

- a. increased for premiums received in the period, excluding amounts that relate to premium receivables included in the LIC; and
- b. decreased for the amounts of expected premium receipts recognised as insurance revenue for the services provided in the period:

For insurance contracts issued, insurance acquisition cash flows allocated to a group are expensed when incurred.

The Group does not adjust the LRC for insurance contracts issued and the remaining coverage for reinsurance contracts held for the effect of the time value of money. For LIC, the estimates of future cash flows are adjusted using the current discount rates to reflect the time value of money and the financial risks related to those cash flows, to the extent not included in the estimates of cash flows. The discount rates reflect the characteristics of the cash flows arising from the groups of insurance contracts, including timing, currency and liquidity of cash flows. The determination of the discount rate that reflects the characteristics of the cash flows and liquidity characteristics of the insurance contracts requires significant judgement and estimation.

If facts and circumstances indicate that a group of insurance contracts measured under the PAA is onerous on initial recognition or becomes onerous subsequently, the Group increases the carrying amount of the LRC to the amounts of the fulfilment cash flows with the amount of such an increase recognised in insurance service expenses, and a loss component is established for the amount of the loss recognised. Subsequently, the loss component is remeasured at each reporting date as the difference between the amounts of the fulfilment cash flows relating to the future service and the carrying amount of the LRC without the loss component. Where applicable, resulting changes in the loss component are recognized as insurance service expenses.

## Notes to the Financial Statements (Continued) March 31, 2025

#### 47. Material accounting policies (continued)

- (w) Insurance and reinsurance contracts (continued)
  - B. Measurement (continued)
    - (ii) Contracts measured under PAA (continued)

*Insurance contracts (continued)* 

When a loss is recognised on initial recognition of an onerous group of underlying insurance contracts or on addition of onerous underlying insurance contracts to that group, the carrying amount of the asset for remaining coverage for reinsurance contracts held is increased by the amount of income recognised in profit or loss and a loss-recovery component is established or adjusted for the amount of income recognised. The referred income is calculated by multiplying the loss recognised on underlying insurance contracts by the percentage of claims on underlying insurance contracts that the company expects to recover from the reinsurance contract held that are entered into before or at the same time as the loss is recognised on the underlying insurance contracts.

When underlying insurance contracts are included in the same group with insurance contracts issued that are not reinsured, the Group applies a systematic and rational method of allocation to determine the portion of losses that relates to underlying insurance contracts.

An explicit risk adjustment for non-financial risk is estimated separately from the other estimates. It reflects the compensation that the Group requires for bearing the uncertainty about the amount and timing of the cash flows from non-financial risk as the Group fulfils insurance contracts.

Unless the contracts are onerous, the explicit risk adjustment for non-financial risk is only estimated for the measurement of the LIC.

#### Reinsurance contracts

For reinsurance contracts held, on initial recognition, the Group measures the remaining coverage at the amount of ceding premiums paid, plus broker fees paid to a party other than the reinsurer and any amounts arising from the derecognition of any other relevant pre-recognition cash flows. The carrying amount of a group of reinsurance contracts held at the end of each reporting period is the sum of:

- a. the remaining coverage; and
- b. the incurred claims, comprising the FCF related to past service allocated to the group at the reporting date.

## Notes to the Financial Statements (Continued) March 31, 2025

#### 47. Material accounting policies (continued)

- (w) Insurance and reinsurance contracts (continued)
  - B. Measurement (continued)
    - (ii) Contracts measured under PAA (continued)

Reinsurance contracts (continued)

For reinsurance contracts held, at each reporting date subsequent to initial recognition, the remaining coverage is:

- a. increased for ceding premiums paid in the period;
- b. increased for broker fees paid in the period; and
- c. decreased for the expected amounts of ceding premiums and broker fees recognised as reinsurance expenses for the services received in the period.

For reinsurance contracts held, the risk adjustment for non-financial risk represents the amount of risk being transferred by the Group to the reinsurer.

The Group adjusts the assets for reinsurance contracts held for the effect of the risk of reinsurer's non-performance. In the measurement of reinsurance contracts held, the probability-weighted estimates of the present value of future cash flows include the potential credit losses and other disputes of the reinsurer to reflect the non-performance risk of the reinsurer.

Where applicable, changes in the loss-recovery component are recognized as net income from reinsurance contracts held.

For reinsurance contracts held, broker fees are recognised over the coverage period of contracts in a group.

### C. Derecognition and contract modification

An insurance contract is derecognised when it is:

- extinguished; or
- the contract is modified and additional criteria discussed below are met

When an insurance contract is modified by the Group as a result of an agreement with the counterparties or due to a change in regulations, the Group treats changes in cash flows caused by the modification as changes in estimates of the Fulfilment Cash Flows (FCF), unless the conditions for the derecognition of the original contract are met.

## Notes to the Financial Statements (Continued) March 31, 2025

#### 47. Material accounting policies (continued)

- (w) Insurance and reinsurance contracts (continued)
  - C. Derecognition and contract modification (continued)

The Group derecognises the original contract and recognises the modified contract as a new contract if any of the following conditions are present:

- a. if the modified terms had been included at contract inception and the Group would have concluded that the modified contract:
  - i. is not within the scope of IFRS 17;
  - ii. results in different separable components;
  - iii. results in a different contract boundary; or
  - iv. belongs to a different group of contracts.
- b. the original contract was accounted for under the PAA, but the modification means that the contract no longer meets the eligibility criteria for that approach.

When an insurance contract accounted for under the GMM is derecognised from within a group of insurance contracts, the Group:

- a. adjusts the FCF to eliminate the present value of future cash flows and risk adjustment for non-financial risk relating to the rights and obligations removed from the Group;
- b. adjusts the CSM (unless the decrease in the FCF is allocated to the loss component of the Liability for Remaining Coverage (LRC) of the group) in the following manner, depending on the reason for the derecognition:
  - i. if the contract is extinguished, in the same amount as the adjustment to the FCF relating to future service;
  - ii. if the contract is transferred to a third party, in the amount of the FCF adjustment in (a) less the premium charged by the third party; or
  - iii. if the original contract is modified resulting in its derecognition, in the amount of the FCF adjustment in (i) adjusted for the premium that the Group would have charged if it had entered into a contract with equivalent terms as the new contract at the date of the contract modification, less any additional premium charged for the modification.
  - iv. when recognising the new contract in this case, the Group assumes such a hypothetical premium as actually received; and
  - v. adjusts the number of coverage units for the expected remaining insurance contract services, to reflect the number of coverage units removed.

## Notes to the Financial Statements (Continued) March 31, 2025

### 47. Material accounting policies (continued)

- (w) Insurance and reinsurance contracts (continued)
  - C. Derecognition and contract modification (continued)

Yes

When an insurance contract measured under PAA is derecognised, adjustments to remove related rights and obligations to account for the effect of the derecognition result in the following amounts being charged immediately to profit or loss:

- a. if the contract is extinguished, any net difference between the derecognised part of the LRC of the original contract and any other cash flows arising from extinguishment;
- b. if the contract is transferred to the third party, any net difference between the derecognised part of the LRC of the original contract and the premium charged by the third party; or
- c. if the original contract is modified resulting in its derecognition, any net difference between the derecognised part of the LRC and the hypothetical premium that the entity would have charged if it had entered into a contract with equivalent terms as the new contract at the date of the contract modification, less any additional premium charged for the modification.

#### D. Presentation

Portfolios of insurance contracts that are assets and those that are liabilities, and portfolios of reinsurance contracts that are assets and those that are liabilities, are presented separately in the statement of financial position. Any assets or liabilities recognised for cash flows arising before the recognition of the related group of contracts (including any assets for insurance acquisition cash flows under [48A(iii)] are included in the carrying amount of the related portfolios of contracts.

The Group disaggregates amounts recognised in the statement of profit or loss and OCI into:

- an insurance service result, comprising insurance revenue and insurance service expenses; and
- insurance finance income and expenses.

Income and expenses from reinsurance contracts are presented separately from income and expenses from insurance contracts. Income and expenses from reinsurance contracts, other than insurance finance income or expenses, are presented on a net basis as 'net expenses from reinsurance contracts' in the insurance service result.

The Group does not disaggregate changes in the risk adjustment for non-financial risk between the insurance service result and insurance finance income or expenses. All changes in the risk adjustment for non-financial risk are included in the insurance service result.

## Notes to the Financial Statements (Continued) March 31, 2025

### 47. Material accounting policies (continued)

- (w) Insurance and reinsurance contracts (continued)
  - D. Presentation (continued)
    - (i) Insurance revenue

The Group recognises insurance revenue as it satisfies its performance obligations – i.e. as it provides services under groups of insurance contracts. As the Group provides insurance contract services under the group of insurance contracts, it reduces the LRC and recognises insurance revenue. The amount of insurance revenue recognised in the reporting period depicts the transfer of promised services at an amount that reflects the portion of consideration that the Group expects to be entitled to in exchange for those services.

For contracts measured under the GMM, insurance revenue comprises the following:

- a. Amounts relating to the changes in the LRC:
  - i. claims and other directly attributable expenses incurred in the period measured at the amounts expected at the beginning of the period, excluding:
    - amounts allocated to the loss component;
    - amounts of transaction-based taxes collected in a fiduciary capacity;
    - insurance acquisition expenses; and
    - amounts related to the risk adjustment for non-financial risk [see (b) below];
  - ii. changes in the risk adjustment for non-financial risk, excluding:
    - changes that relate to future coverage (which adjust the CSM); and
    - amounts allocated to the loss component;
  - iii. amounts of the CSM recognised for the services provided in the period;
  - iv. experience adjustments arising from premiums received in the period other than those that relate to future service; and
  - v. other amounts, including any other pre-recognition cash flows assets derecognised at the date of initial recognition.
- b. Insurance acquisition cash flows recovery is determined by allocating the portion of premiums related to the recovery of those cash flows on the basis of the passage of time over the expected coverage of a group of contracts.

For contracts under PAA the Group recognises insurance revenue based on the passage of time over the coverage period of a group of contracts.

## Notes to the Financial Statements (Continued) March 31, 2025

#### 47. Material accounting policies (continued)

- (w) Insurance and reinsurance contracts (continued)
  - D. Presentation (continued)
    - (ii) Insurance service expenses

Insurance service expenses include the following:

- a. incurred claims and benefits, reduced by loss component allocations;
- b. other incurred directly attributable expenses, including amounts of any other pre-recognition cash flows assets (other than insurance acquisition cash flows) derecognised at the date of initial recognition;
- c. insurance acquisition cash flows amortisation;
- d. changes that relate to past service changes in the fulfilment cash flows relating to the LIC; and
- e. changes that relate to future service changes in the fulfilment cash flows that result in onerous contract losses or reversals of those losses; and
- f. insurance acquisition cash flows assets impairment

For contracts measured under the GMM, amortisation of insurance acquisition cash flows is reflected in insurance service expenses in the same amount as insurance acquisition cash flows recovery reflected within insurance revenue, as described above.

For contracts measured under the PAA, amortisation of insurance acquisition cash flows is based on the passage of time. Other expenses not meeting the above categories are included in other operating expenses in the statement of profit or loss.

#### (iii) Net expenses from reinsurance contracts

The Group presents financial performance of groups of reinsurance contracts held on a net basis in net income (expenses) from reinsurance contracts held, comprising the following amounts:

- a. reinsurance expenses;
- b. incurred claims recovery, reduced by loss recovery component allocations;
- c. other incurred directly attributable expenses;
- d. changes that relate to past service changes in the FCF relating to incurred claims recovery;
- e. effect of changes in the risk of reinsurers' non-performance; and
- f. amounts relating to accounting for onerous groups of underlying insurance contracts issued.

## Notes to the Financial Statements (Continued) March 31, 2025

### 47. Material accounting policies (continued)

- (w) Insurance and reinsurance contracts (continued)
  - D. Presentation (continued)
    - (iii) Net expenses from reinsurance contracts (continued)
      - g. amounts relating to accounting for onerous groups of underlying insurance contracts issued:
        - i. income on initial recognition of onerous underlying contracts;
        - ii. reinsurance contracts held under the GMM: reversals of a loss-recovery component other than changes in the FCF of reinsurance contracts held; and
        - iii. reinsurance contracts held under the GMM: changes in the FCF of reinsurance contracts held from onerous underlying contracts.

Reinsurance expenses are recognised similarly to insurance revenue. The amount of reinsurance expenses recognised in the reporting period depicts the transfer of received insurance contract services at an amount that reflects the portion of ceding premiums that the Company expects to pay in exchange for those services. Additionally, for reinsurance contracts held measured under the PAA, broker fees are included in reinsurance expenses.

For contracts not measured under the PAA, reinsurance expenses comprise the following amounts relating to the changes in the remaining coverage:

- a. claims and other directly attributable expenses recovery in the period, measured at the amounts expected to be incurred at the beginning of the period, excluding:
  - amounts allocated to the loss-recovery component;
  - repayments of investment components; and
  - amounts related to the risk adjustment for non-financial risk [see (b)];
- b. changes in the risk adjustment for non-financial risk, excluding:
  - changes included in finance income (expenses) from reinsurance contracts held;
  - changes that relate to future coverage (which adjust the CSM); and
  - amounts allocated to the loss-recovery component;
- c. amounts of the CSM recognised for the services received in the period; and
- d. experience adjustments arising from premiums paid in the period other than those that relate to future service.

For groups of reinsurance contracts held, measured under the PAA, the Group recognises reinsurance expenses based on the passage of time over the coverage period of a group of contracts.

## Notes to the Financial Statements (Continued) March 31, 2025

#### 47. Material accounting policies (continued)

- (w) Insurance and reinsurance contracts (continued)
  - D. Presentation (continued)
    - (iii) Net expenses from reinsurance contracts (continued)

Ceding commissions that are not contingent on claims of the underlying contracts issued reduce ceding premiums and are accounted for as part of reinsurance expenses. Ceding commissions that are contingent on claims of the underlying contracts issued reduce incurred claims recovery.

The amount of reinsurance expenses recognised in the reporting period depicts the transfer of received insurance contract services at an amount that reflects the portion of ceding premiums that the Group expects to pay in exchange for those services. The Group recognises reinsurance expenses based on the passage of time over the coverage period of a group of contracts. Broker fees are included within reinsurance expenses.

(iv) Insurance finance income or expenses

Insurance finance income or expenses comprise the change in the carrying amount of the group of insurance contracts arising from:

- a. the effect of the time value of money and changes in the time value of money; and
- b. the effect of financial risk and changes in financial risk.

For contracts measured under the GMM, the main amounts within insurance finance income or expenses are:

- a. interest accreted on the FCF and the CSM;
- b. the effect of changes in interest rates and other financial assumptions; and
- c. foreign exchange differences.

For contracts measured under the PAA, the only amounts within insurance finance income or expenses are foreign exchange differences.

The Group does not disaggregate changes in the risk adjustment for non-financial risk between insurance service result and insurance finance income or expenses.

The Group applies the OCI option to disaggregate insurance finance income or expenses between profit or loss and OCI. The effect of changes in the time value of money and changes in financial risk on the LIC for insurance contracts issued and reinsurance contracts held are reflected in OCI in order to minimise accounting mismatches between the accounting for financial assets and insurance contract liabilities. The remainder of insurance finance income and expenses are reflected in profit or loss using locked-in assumptions.

Notes to the Financial Statements (Continued) March 31, 2025

#### 47. Material accounting policies (continued)

### (x) Forthcoming standards

#### (i) New and amended standards that became effective during the year:

Certain new and amended standards came into effect during the current financial year, none of which had any significant impact on these financial statements.

### (ii) New and amended standards and interpretations that are not yet effective:

At the date of authorisation of these financial statements, certain new, revised and amended standards and interpretations which were in issue were not effective at the reporting date and had not been early-adopted by the Group.

The Group has assessed the relevance of all such standards and amendments to standards and has determined that the following is likely to be relevant to its operations:

• IFRS 18, Presentation and Disclosure in Financial Statements, is effective for annual reporting periods beginning on or after January 1, 2027. Under current IFRS Accounting Standards, companies use different formats to present their results, making it difficult for investors to compare financial performance across companies. IFRS 18 promotes a more structured income statement. In particular, it introduces a newly defined 'operating profit' subtotal and a requirement for all income and expenses to be allocated between three new distinct categories (Operating, Investing and Financing) based on a company's main business activities.

All companies are required to report the newly defined 'operating profit' subtotal — an important measure for investors' understanding of a company's operating results — i.e. investing and financing activities are specifically excluded. This means that the results of equity-accounted investees are no longer part of operating profit and are presented in the 'investing' category.

IFRS 18 also requires companies to analyse their operating expenses directly on the face of the income statement – either by nature, by function or using a mixed presentation. Under the new standard, this presentation provides a 'useful structured summary' of those expenses. If any items are presented by function on the face of the income statement (e.g. cost of sales), then a company provides more detailed disclosures about their nature. IFRS 18 requires some 'non-GAAP' measures to be reported in the financial statements. It introduces a narrow definition for management performance measures (MPMs), requiring them to be a subtotal of income and expenses, used in public communications outside the financial statements and reflective of management's view of financial performance. For each MPM presented, companies will need to explain in a single note to the financial statements why the measure provides useful information, how it is calculated and reconcile it to an amount determined under IFRS Accounting Standards.

Companies are discouraged from labelling items as 'other' and will now be required to disclose more information if they continue to do so.

The Group is assessing the impact that this standard will have on its future financial statements.

## Notes to the Financial Statements (Continued) March 31, 2025

### 47. Material accounting policies (continued)

- (x) Forthcoming standards (continued)
  - (ii) New and amended standards and interpretations that are not yet effective (continued):

At the date of authorisation of these financial statements, certain new, revised and amended standards and interpretations which were in issue were not effective at the reporting date and had not been early-adopted by the Group. (continued)

• Amendments to IFRS 9 *Financial Instruments* will apply to annual periods beginning on or after January 1, 2026. Entities may choose to early adopt these amendments.

The amendments introduce an additional SPPI test for financial assets with contingent features that are not related directly to a change in basic lending risks or costs – e.g. where the cash flows change depending on whether the borrower meets an ESG target specified in the loan contract.

Under the amendments, certain financial assets including those with ESG-linked features could now meet the SPPI criterion, provided that their cash flows are not significantly different from an identical financial asset without such a feature.

The amendments also include additional disclosures for all financial assets and financial liabilities that have certain contingent features that are:

- not related directly to a change in basic lending risks or costs; and
- are not measured at fair value through profit or loss.

Derecognition of a financial liability through electronic transfer:

The amendment allows the Group to deem a financial liability or part thereof that will be settled in cash using an electronic payment system to be discharged before the settlement date if specified criteria are met. An entity that elects to apply the derecognition option would be required to apply it to all settlements made through the same electronic payment system.

The Group is assessing the impact that these amendments will have on it 2027 financial statements.

#### 48. <u>Distribution to equity shareholder</u>

No dividends were declared during the current year and prior years.

Interim dividends paid to non-controlling interest was \$0.017 million (2024: \$0.017 million) declared at a Board of Directors meeting of a subsidiary held March 7, 2025 (2024: November 22, 2023).

## Notes to the Financial Statements (Continued) March 31, 2025

### 49. <u>Disposal of subsidiary</u>

On September 30, 2024, the Company disposed of 80.1% of its interest in JN Bank UK to Step One Money UK Limited, an unrelated party, for a consideration of £20 million. Following the transaction, the Company retained a 19.9% shareholding in JN Bank UK as at the date of disposal. The disposal also resulted in a change of immediate parent from JN Financial Group Limited to Step One Money UK Limited, and a change of ultimate parent from The Jamaica National Group Limited to Step One Group Limited, a company incorporated in Guernsey.

Subsequent to the disposal, the Company did not participate in further capital calls up to year-end which resulted in the Company's shareholding being reduced to 16% as at March 31, 2025 (see note 51).

### (i) Disposal arising from change in control of JN Bank UK:

		Group <u>2025</u> \$'000
(a)	Consideration Fair value of consideration Fair value of remaining stake in subsidiary	4,059,060 830,802
	Total consideration	<u>4,889,862</u>
(b)	Net assets disposed of Cash resources Loans after allowances for impairment losses Other assets Property and equipment Intangible assets Right-of-use assets Customer deposits Other payables Lease liabilities Net assets disposed of	29,602,076 45,844,676 181,851 44,840 88,944 109,236 (69,944,914) ( 545,915) ( 113,954) 5,266,840
(c)	Loss on disposal Total consideration (a) Less: Net assets disposed of (b) Reclassification of foreign currency translation reserve Loss on disposal	4,889,862 ( 5,266,840) 356,213 (20,765)
		Company <u>2025</u> \$'000
Fair	value of consideration value of remaining interest in subsidiary	4,059,060 <u>830,802</u> 4,889,862
Less	s: Carrying amount of investment in subsidiary	( <u>9,193,641</u> )
Los	s on disposal	(4,303,779)

Notes to the Financial Statements (Continued) March 31, 2025

## 50. Analysis of changes in financing during the year

Reconciliation of movements of liabilities to cash flows arising from financing activities:

	<u>-</u>			Group		
	_			2025		
	Note	Securities	Lease	Due to	Loans	Total
		sold under	liabilities	specialised	payable	
		repurchase		financial		
		agreements		institutions		
		\$'000	\$'000	\$'000	\$'000	\$'000
Balance at April 1, 2024		32,517,556	3,018,959	<u>2,757,903</u>	7,857,706	46,152,124
Proceeds from the issuance of	19					
repurchase agreements		262,417,117	_	-	-	262,417,117
Repayment of repurchase						
agreements		(254,249,010)	-	-	-	(254,249,010)
Payment of lease liabilities	14(a)(iv)	-	(802,184)	-	-	( 802,184)
Proceeds from due to	22					
specialised financial						
institutions		-	-	( 586,021)	-	( 586,021)
Payments to specialised	22					
financial institutions		-	-	2,097,526	-	2,097,526
Proceeds from long-term	25					
loan		-	-	-	898,547	898,547
Payments on long-term loan	25				( <u>1,137,309</u> )	( <u>1,137,309</u> )
Total changes from						
financing cash flows		8,168,107	(802,184)	1,511,505	(_238,762)	8,638,666
Liability-related						
Interest expense	31	2,554,436	-	153,821	988,098	3,696,355
Interest expense on lease	14(a)(iii)					
liabilities		-	239,593	-	-	239,593
Interest paid		( 2,750,394)	( 239,593)	( 153,821)	( 988,098)	( 4,131,906)
Other changes			316,936			316,936
Balance at March 31, 2025		40,489,705	<u>2,533,711</u>	<u>4,269,408</u>	<u>7,618,944</u>	54,911,768

Company

## JN FINANCIAL GROUP LIMITED

# Notes to the Financial Statements (Continued) March 31, 2025

### 50. Analysis of changes in financing during the year (continued)

Reconciliation of movements of liabilities to cash flows arising from financing activities (continued):

				Group		
				2024		
	Note	Securities sold	Lease	Due to	Loans	Total
		under	liabilities	specialised	payable	
		repurchase		financial		
		agreements		institutions		
		\$'000	\$,000	\$'000	\$'000	\$'000
Balance at April 1, 2023		30,394,760	950,020	<u>2,441,461</u>	7,249,631	41,035,872
Proceeds from the issuance of	19	156,891,155	-	-	-	156,891,155
repurchase agreements						
Repayment of repurchase		(155,238,219)	-	-	-	(155,238,219)
agreements						
Payment of lease liabilities	14(a)(iv)	-	( 651,325)	-	-	( 651,325)
Sale and leaseback and other		-	2,190,964	-	-	2,190,964
lease						
Proceeds from due to specialised	22	-	-	803,037	-	803,037
financial institutions						
Payments to specialised financial	22	-	-	( 486,595)	-	( 486,595)
institutions						
Proceeds from long-term loan	25	-	-	-	463,090	463,090
Payments on long-term loan	25					
Total changes from financing						
cash flows		1,652,936	1,539,639	316,442	463,090	3,972,107
Liability-related						
Interest expense	31	2,637,995	-	61,741	737,523	3,437,259
Interest expense on lease liabilities	14(a)(iii)	-	151,008	-	-	151,008
Interest paid		( 2,168,135)	-	( 61,741)	( 737,523)	( 2,967,399)
Other changes			378,292		144,985	523,277
Balance at March 31, 2024		32,517,556	<u>3,018,959</u>	<u>2,757,903</u>	<u>7,857,706</u>	46,152,124

	_	2025		
	<u>-</u>	Loans pa	ans payable	
		\$'000		
		<u>2025</u>	<u>2024</u>	
	Note	\$'000	\$'000	
Balance at April 1, 2024		7,841,628	6,862,536	
Proceeds from long-term loans		1,958,665	763,032	
Payments on long-term loans		(1,412,470)	-	
Interest expense	31	936,250	714,034	
Interest paid		( 855,580)	( 642,959)	
Other changes			144,985	
Balance at March 31, 2025		<u>8,468,493</u>	<u>7,841,628</u>	

Notes to the Financial Statements (Continued) March 31, 2025

#### 51. Subsequent events

- (a) Divestment of interest in subsidiaries
  - (i) The Board approved the divestment of JN General Insurance Company Limited (JNGI), on January 10, 2025. Subsequent to the year-end, a Sale and Purchase Agreement was signed on April 3, 2025, for the parent, JN Financial Group Limited (JNFG), to sell all shares in JNGI to British Caribbean Insurance Company Limited (BCIC) and ICD Group Holdings Limited (ICD) in the ratio 37% to BCIC and 63% to ICD. It was further agreed that, subsequent to the acquisition, the insurance business of BCIC will be merged into the operations of JNGI, the merger being part of a broader strategic realignment aimed at enhancing operational efficiency and delivering greater value to policyholders. The transaction received approval from the relevant regulatory authorities on March 25, 2025. The sale was completed on June 6, 2025.
  - (ii) Subsequent to the reporting date, JN Financial Group Limited entered into discussions with a potential buyer regarding the sale of JN Fund Managers Ltd. A Share Sale Agreement was executed on August 14, 2025. The transaction is expected to be finalized by September 30, 2025, subject to the approval of the Financial Services Commission.
- (b) Change in unquoted equity investment

The Company did not participate in a further capital call made by JN Bank UK in June 2025. As a result, the Company's shareholding in JN Bank UK decreased from 16% to 13.775% (see notes 8(i), 9 and 49).